

NEW ZEALAND CRUISE 2022



MILFORD SOUND • DUNEDIN • NAPIER • CHRISTCHURCH • AUCKLAND

THE OFFER

New Zealand is a destination that begs to be explored by whatever means possible. The country's vibrant and welcoming cities, spectacular fiords, jewel-like islands and everything in between are all yours to uncover in 2022 on this 13 day Celebrity Cruise package from Sydney to Auckland.

Set sail from beautiful Sydney Harbour, cruising down the coast to Eden before ducking across the Tasman to Milford, Doubtful and Dusky Sounds. Visit the surprisingly Scottish city of Dunedin, home to New Zealand's only castle; cruise into Christchurch and soak up the culture and quirk; and admire the Art Deco architecture of Napier, gateway to the wineries of Hawke's Bay. Cruising within the Bay of Islands, plus a night at leisure in the harbour city of Auckland, are just the icing on this already-delicious cake. Includes a one-way flight from Auckland to Sydney, an 11 night cruise aboard the 4.5-star Celebrity Eclipse, a Classic Drinks Package to enjoy while you're on the ship, one night hotel accommodation in Auckland and more.

Reverse itinerary from Auckland to Sydney also available.

13 DAY TRANS TASMAN ODYSSEY

FROM

\$3099

PER PERSON TWIN SHARE

ITINERARY 1: INTERIOR CABIN

\$3099

ITINERARY 1: OCEAN VIEW CABIN

\$3399

ITINERARY 1: BALCONY CABIN

\$3499

ITINERARY 2: INTERIOR CABIN

\$3199

ITINERARY 2: OCEAN VIEW CABIN

\$3599

ITINERARY 2: BALCONY CABIN

\$3999



13 DAY TRANS TASMAN PACKAGE | NEW ZEALAND CRUISE 2022

THE ITINERARY

ITINERARY 1: EX SYDNEY

Day 1 Sydney - Board 11 Night Celebrity Cruise to New Zealand

Spend a morning visiting the beautiful city of Sydney. You could perhaps stop by Circular Quay, stroll around to Darling Harbour, or enjoy some city shopping.

In the afternoon, make your way to the cruise terminal where you will embark on your exciting 11-night New Zealand cruise aboard the 'Celebrity Eclipse'. The cruise departs at 5:00pm this evening.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Dinner

Day 2 Eden, NSW - 9am - 6pm

The port of Eden is the southernmost deep-water harbour in NSW and equidistant from both Sydney and Melbourne.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 3 At Sea

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 4 At Sea

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 5 Milford Sound NZ - 8am-9am, Doubtful Sound - 1pm - 2pm, Dusky Sound - 4pm-5pm

As you sail into the narrow fjords of the Milford Sound, even your massive ship seems to shrink in comparison to the towering cliffs topped by lush mountain terrain. Situated within Fiordland National Park, this natural

wonder is part of the Te Wahipounamu World Heritage Site and is protected by its natural geography, which makes it a haven for all types of wildlife.

As cold mountain water cascades from the cliffs above Doubtful Sound, it creates an unusual phenomenon—a dual-layered marine ecosystem of fresh and saltwater. This serves as a playground for a number of species, including fur seals and two types of penguins - the fiordland crested and blue penguin.

Steep cliffs that have been carved over centuries by dozens of waterfalls surround the largest and most complex of the many fjords along the New Zealand coast, Dusky Sound. It's also a wildlife paradise, with seals and dolphins patrolling the water, and birds like broad-billed prions, mottled petrels and sooty shearwaters floating on the overhead thermals.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 6 Dunedin - 9am - 5pm

Here in this capital of architectural heritage, you might think your Dunedin cruise had taken you to Edinburgh. The architecture, scenery, and culture—if not the accents—borrow heavily from those in Scotland.

Take a harbour cruise to spot albatrosses, cormorants, and other sea birds. You might even see penguins, dolphins, and seals. In town, stroll the spectacular Dunedin Botanic Garden, discover ancient Maori artefacts in the Otago Museum, or learn all about beer at Speight's Brewery—touring, tasting, and shopping for beer gear.

Browse several engaging art galleries in the central Octagon neighbourhood, also known for bars and cafés. Look for experimental exhibitions at Blue Oyster Gallery, bespoke jewellery at Chris Idour, old masters at Dunedin Public Art Gallery, heritage at Reed Gallery, and New Zealand artists at the De Novo and Milford galleries.



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THE ITINERARY

Head inland aboard Taieri Gorge Railway, departing from the charming gingerbread Dunedin Railway Station, for a four-hour excursion past former gold-mining sites.

Venture out to Otago Peninsula and visit 19th-century Larnach Castle—New Zealand's only castle—perched on a hill overlooking the harbour. Hear stories of scandal, tragedy, and intrigue—all part of its lavish history. Top off your cruise to Dunedin with Highland dancers and bagpipers at Larnach.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Christchurch - 8am - 8pm

Flat-bottomed punts glide on the Avon River, which meanders through the city centre. On its banks are cycling paths, the green expanse of Hagley Park and Christchurch Botanic Gardens. At the centre of town is Christchurch Cathedral, a stunning example of Gothic Revival architecture.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 8 Picton - 8am - 5pm

A charming seaside town at the head of Queen Charlotte Sound, Picton was settled by early 19th century whalers. Today, it is a bustling seaport surrounded by award-winning restaurants, delightful local art galleries, water sports' activities plus beautiful yet challenging nature trails. Take an adventurous hike along the famous Queen Charlotte track and experience the photogenic flora and unique fauna of New Zealand. Since the climate of Picton is always temperate, at any season, you can take in stunning coastal views, mystical waterfalls and diverse wildlife.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 9 Napier - 8am - 4pm

Discover Art Deco architecture, an alluring seaside town, and some of Hawke's Bay's finest wineries. Napier's devastating 1931 earthquake resulted in a magnificent rebuilding effort that makes the city home to the greatest density of Art Deco buildings in the world. Stroll along Napier's lovely streets and admire the architecture characterised by bold symmetrical shapes, linearity balanced by gentle curves, and sometimes intricate ornamentation.

Visit lovely cafés, restaurants, and shops as you explore Napier's seaside sights. Enjoy a beer, or fish and chips. Take a traditional tea break and sample a Pavlova, a New Zealand dessert of meringue and fresh fruit. Journey outside the city to explore some of New Zealand's most spectacular wine vintages in Hawke's Bay.

Tour the wineries and enjoy exclusive wine tastings. Bird watchers and eco-tourists can visit Cape Kidnappers to admire the world's largest gannet nesting site. Explore sheep farms, lush coastal scenery, mountain top lookouts, or just sit back and relax at a café in Napier, taking in the ambiance of another era.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Tauranga - 10am - 5pm

Explore this chic coastal town in the North Island and you'll discover the land of the Māori. Tauranga's white sand beaches offer something for everyone. Relax and sunbathe on one of New Zealand's most beautiful and popular coasts. Take a dip in the ocean or immerse yourself in a lush waterfall swimming hole. Watch dolphins frolic in the waves or swim with these loveable creatures. Learn to sail, try surfing, take a diving lesson, or refine your fishing



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THE ITINERARY

technique.

Water activities abound in Tauranga. If you're a landlubber, you can tee up at a golf course on your Tauranga cruise or stroll down The Strand where you can enjoy cafés and a vibrant nightlife. Journey to charming waterfalls or board one of the many eco-cruises available in the Bay of Plenty.

Sometimes called the New Zealand Riviera, downtown Tauranga offers galleries, shops, history, and a vibrant café and restaurant scene. The culinary culture brings together innovative chefs working in diverse traditions. Enjoy Italian, Indian, Turkish, Thai, French, and fusion flavors. Sip a hand-crafted drink or enjoy fresh-caught seafood from the Bay of Plenty. From casual al fresco dining to sophisticated New Zealand Riviera gastronomy, Tauranga offers something to tantalize every taste.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 11 Bay of Islands - 8am - 6pm

Discover indigenous New Zealand Maori culture in a land of sparkling seas and pristine beauty. Bay of Islands is a sub-tropical paradise of clear blue water, hundreds of undeveloped islands, diverse wildlife, and historical significance. The pristine oceans, warm weather, and many animal species attract nature lovers from around the globe. Take an eco-cruise and discover the area's dolphins, penguins, marlins, whales, and bird life. Journey into a beautiful cave with majestic rock formations and glow worms.

Kayak, sail, swim, or sunbathe on one of the many beaches. Those who love beaches consider these in Bay of Islands & New Zealand some of the world's finest, with their perfect white sand and crystal-clear water. And as tempted as you'll be to pull up a lounge chair and soak in the surroundings, many consider a Bay of Islands cruise the ideal time to partake in more active pursuits, such as

kayaking, mountain-biking, parasailing, swimming with dolphins and scuba-diving.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 12 Auckland - Arrive at 6am

Enjoy your last breakfast on-board before disembarking, and make your own way to your centrally located Auckland Hotel.

Experience New Zealand's most cosmopolitan city—a melting pot of British, Asian, Pacific, and Māori cultures. Your cruise from Auckland allows you to sample their diverse arts, entertainment, and traditions.

The Auckland Art Gallery has collected more than 15,000 paintings, sculptures, and prints, dating from 1376. Other attractions to visit include the Auckland War Memorial Museum, New Zealand Maritime Museum, National Museum of the Royal New Zealand Navy, and Museum of Transport and Technology.

The Auckland Philharmonia Orchestra performs concerts, operas, and ballets, and more arts events include the Auckland Festival, Auckland Triennial, New Zealand International Comedy Festival, and New Zealand International Film Festival.

An Auckland cruise arrives via one of two ports, either Waitematā Harbour from the Pacific Ocean to the east, or Manukau Harbour from the Tasman Sea to the west. Perched on a skinny isthmus between them is a leafy urban cityscape of beautiful parks and modern buildings, a dramatic landscape moulded by volcanoes (now dormant) and the ocean.

Natural landmarks include Auckland Domain, a central park offering great views of Hauraki Gulf; Mount Eden, with 360-degree views from the city's highest volcanic cone; Mount Victoria, a volcanic cone overlooking downtown



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from North Shore; and Waiheke Island, a remote site of beaches, forests, vineyards, and olive groves. The hills surrounding the city are cloaked in rainforest.

Man-made landmarks include Sky Tower, offering panoramic views from downtown; Auckland Harbour Bridge, the connection to North Shore; and Auckland Town Hall, which includes a fine concert hall.

Aucklanders love their boating—one in three households owns a boat—and they've hosted the America's Cup twice. Diverse forms of cruises from Auckland include adrenaline-fuelled adventures aboard supercharged speedboats that take you flying passed the impressive skyline.

When it's time to go shopping, head to Queen Street, Britomart, Ponsonby Road, Karangahape Road, Newmarket, or Parnell. You won't come back empty handed from your Auckland cruise.

Overnight: President Hotel or similar

Meals included: Breakfast

Day 13 Auckland - Depart

Enjoy a last morning at the hotel before checking out and making your own way to the airport for your flight back to Sydney.

Meals included: None



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THE ITINERARY

ITINERARY 2: EX SYDNEY

Day 1 Sydney - Auckland

Today depart from Sydney for Auckland, NZ. Upon arrival make your own way to your centrally located Auckland hotel.

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Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: None

Day 2 Auckland - Board 11 Night Cruise to Australia - Departs at 6pm

Today enjoy some free time in the beautiful city of Auckland, and then make your way to the cruise terminal, where you will embark on your exciting 11-night cruise aboard the 'Celebrity Eclipse'. The cruise departs at 6:00pm this evening.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Dinner

Day 3 Tauranga - 7:15am - 8:15pm

Explore this chic coastal town in the North Island and you'll discover the land of the Māori. Tauranga's white sand beaches offer something for everyone. Relax and sunbathe on one of New Zealand's most beautiful and popular coasts. Take a dip in the ocean or immerse yourself in a lush waterfall swimming hole. Watch dolphins frolic in the waves or swim with these loveable creatures. Learn to sail, try surfing, take a diving lesson, or refine your fishing technique.

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Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 4 At Sea

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Day 6 Picton - 8am - 6pm

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Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Christchurch - 8am - 6pm

Flat-bottomed punts glide on the Avon River, which meanders through the city centre. On its banks are cycling paths, the green expanse of Hagley Park and Christchurch Botanic Gardens. At the centre of town is Christchurch Cathedral, a stunning example of Gothic Revival architecture.

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Day 8 Dunedin - 8am - 5pm

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Take a harbour cruise to spot albatrosses, cormorants, and other sea birds. You might even see penguins, dolphins, and seals. In town, stroll the spectacular Dunedin Botanic Garden, discover ancient Maori artefacts in the Otago Museum, or learn all about beer at Speight's Brewery — touring, tasting, and shopping for beer gear.

Browse several engaging art galleries in the central Octagon neighbourhood, also known for bars and cafés. Look for experimental exhibitions at Blue Oyster Gallery, bespoke jewellery at Chris Idour, old masters at Dunedin Public Art Gallery, heritage at Reed Gallery, and New Zealand artists at the De Novo and Milford galleries.

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Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 9 Dusky Sound - 8am - 9am, Doubtful Sound - 11am - 12 pm, Milford Sound - 4pm - 5pm

Steep cliffs that have been carved over centuries by dozens of waterfalls surround the largest and most complex of the many fjords along the New Zealand coast, Dusky Sound. It's also a wildlife paradise, with seals and dolphins

patrolling the water, and birds like broad billed prions, mottled petrels and sooty shearwaters floating on the overhead thermals.

As cold mountain water cascades from the cliffs above Doubtful Sound, it creates an unusual phenomenon — a dual-layered marine ecosystem of fresh and saltwater. This serves as a playground for a number of species, including fur seals and two types of penguins — the fiordland crested and blue penguin.

As you sail into the narrow fjords of the Milford Sound, even your massive ship seems to shrink in comparison to the towering cliffs topped by lush mountain terrain. Situated within Fiordland National Park, this natural wonder is part of the Te Wahipounamu World Heritage Site and is protected by its natural geography, which makes it a haven for all types of wildlife.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 10 At Sea

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 11 At Sea

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner

Day 12 Eden, New South Wales - 9am - 6pm

The port of Eden is the southernmost deep-water harbour in NSW and equidistant from both Sydney and Melbourne.

Overnight: Celebrity Cruises - 'Celebrity Eclipse' ship

Meals included: Breakfast;Lunch;Dinner



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THE ITINERARY

Day 13 Sydney - Arrive at 6:30 am

Enjoy your last breakfast on-board before disembarking and making your own onwards travel arrangements.

Meals included: Breakfast



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TOUR INCLUSIONS

ITINERARY 1: SYDNEY TO AUCKLAND

HIGHLIGHTS

Cruise the North and South Islands of New Zealand ex Sydney

Spend a day at leisure in the vibrant city of Sydney

Dock in Eden in the beautiful NSW South Coast

Cruise through the World Heritage listed Fiordland National Park

Explore the sapphire wool waters of Milford Sound

Spot seals and penguins cruising through the Doubtful Sound

Admire the wildlife paradise at the Dusky Sound

Dock in Dunedin, a city with an enduring Scottish connection

Spend the day in Christchurch, known as the Garden City

Enjoy the charming seaside town of Picton

Admire the Art Deco architecture of seaside Napier

Dock in Tauranga, on the Bay of Plenty near Mount Maunganui

Experience indigenous New Zealand Maori culture in the Bay of Islands

Enjoy New Zealand's most cosmopolitan city of Auckland, on a day at leisure

FLIGHTS

1-way international flight (economy class) Auckland to Sydney

CRUISE

11 night Celebrity Australia and New Zealand cruise

Sail aboard the fabulous 4.5-star 'Celebrity Eclipse' ship

Celebrity Cruises includes beverages, Wi-Fi and service charges for every guest

ACCOMMODATION

1 night quality centrally located Auckland hotel accommodation

DINING

Enjoy 32 meals including all meals while cruising

Classic beverage package included, all drinks up to \$9 per serve

TOUR ESSENTIALS

Cruise taxes and surcharges

Cruise Gratuities

Onboard Wi-Fi



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TOUR INCLUSIONS

ITINERARY 2: AUCKLAND TO SYDNEY

HIGHLIGHTS

Cruise the North and South Islands of New Zealand ex Auckland

Spend a day at leisure in the vibrant city of Auckland

Dock in Eden in the beautiful NSW South Coast

Cruise through the World Heritage listed Fiordland National Park

Explore the sapphire wool waters of Milford Sound

Spot seals and penguins cruising through the Doubtful Sound

Admire the wildlife paradise at the Dusky Sound

Dock in Dunedin, a city with an enduring Scottish connection

Spend the day in Christchurch, known as the Garden City

Enjoy the charming seaside town of Picton

Admire the Art Deco architecture of seaside Napier

Dock in Tauranga, on the Bay of Plenty near Mount Maunganui

TOUR ESSENTIALS

Cruise taxes and surcharges

Cruise Gratuities

Onboard Wi-Fi

FLIGHTS

1-way international flight (economy class) Sydney to Auckland

CRUISE

11 night Celebrity Australia and New Zealand cruise

Sail aboard the fabulous 4.5-star 'Celebrity Eclipse' ship

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ACCOMMODATION

1 night quality centrally located Auckland hotel accommodation

DINING

Enjoy 32 meals including all meals while cruising

Classic beverage package included, all drinks up to \$9 per serve

IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

CANCELLATION POLICY

Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 14th of March 2022.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers, a mandatory single supplement applies:

Itinerary 1

- Inside Cabin: \$2640
- Ocean View Cabin: \$2870
- Balcony Cabin: \$2885

Itinerary 2

- Inside Cabin: \$2730
- Ocean View Cabin: \$3080
- Balcony Cabin: \$3520

Departure Dates

Itinerary 1 - ex Sydney (with flight Auckland to Sydney)

3rd January 2022

Itinerary 2 - ex Sydney (with flight Sydney to Auckland)

14th March 2022

Please note: See checkout for live dates and availability.

Departure City

Sydney

FLIGHTS

Airline(s) Used

Air New Zealand, Qantas, Virgin Australia, Jetstar, Latam Airlines and codeshare partners (subject to availability).

23kg baggage per person included.

Stay behind in Auckland, New Zealand (Itinerary 1 only)

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Stay Behind permitted on and including the following date range:

16 Jan 2022 - 21 Jan 2022

Arrive early in Auckland, New Zealand (Itinerary 2 only)

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

Arrive Early permitted on and including the following date range:

09 Mar 2022 - 13 Mar 2022

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3 Star (self-rated)

Auckland: President Hotel or similar

4.5 Star (self-rated)

Celebrity Cruises: 'Celebrity Eclipse' ship

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available.

Maximum Room Capacity

2 people.

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 2 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not available.

IMPORTANT INFORMATION

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels/cruiselines discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 2.

Optional Tours / Activities

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (Not required if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Optional gratuities/tipping
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

CLIMATE & AVERAGE TEMPERATURES

New Zealand

Itinerary 1 (3rd January 2022)

January is the middle of summer in New Zealand, and it is the month with (usually) the highest average temperatures.

- North Island: high 25 degrees Celsius / low 12 degrees Celsius
- South Island: high 22 degrees Celsius / low 10 degrees Celsius

Itinerary 2 (14th March 2022)

Average March high temperatures are around 19-21°C in the upper North Island, 17°C in central parts of the country (including

Wellington and the upper South Island), and 15°C further south, including Queenstown and Dunedin.

FLIGHTS

Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and/or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity

Customers are required to provide valid passport details either at the time of purchase or no later than 45 days prior to the departure date. Failure to do so may result in cancellation of the booking. In this instance, customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

OTHER

Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so, unfortunately, our tours are currently not suitable for wheelchair

users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping

Cruise

Gratuities (tips) are included in the tour price for the services of the cruise staff throughout the cruise component of this tour.

Sightseeing

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or similar activity will be offered in its place (subject to availability).

VISAS

New Zealand

A tourist visa is not required if travelling on an Australian Passport.

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel providers.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100.00 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel

IMPORTANT INFORMATION

providers.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.