

17 DAY DISCOVERY PACK-

# 2 FOR 1 ITALY & THE MED

\$7199  
FOR 2  
PEOPLE

ITALY • FRANCE • SPAIN • MALTA

## THE OFFER

Travel is always better with a friend. This incredible two-for-one journey by land and sea through Italy, France, Malta and Spain is no exception. For 17 unforgettable days, you'll discover stunning natural beauty, get fall in love with enchanting cultures, delve into rich history and much more!

Discover the iconic sights of ancient Rome, fall in love with the romance and history of Venice, wander the fashionable streets of Milan and gaze in awe at the imposing Duomo of Florence. After the tour, sit back, relax, and enjoy the ever-changing views of the Mediterranean aboard the 4.5-star 'MSC Grandiosa'. Cruise to colourful ports including Palermo in Italy, Valletta in Malta, Barcelona in Spain, Marseille in France and Genoa in Rome. With return international flights, seven nights hotel accommodation, seven night MSC cruise, 27 meals, English-speaking tour guides and much more, this two-for-one Mediterranean discovery tour is an opportunity simply too good to miss!

INTERIOR CABIN

\$7199

OCEAN VIEW CABIN

\$7999

BALCONY CABIN

\$8399

**Trip**  
**aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 17 DAY DISCOVERY PACKAGE | ITALY & THE MED



### THE ITINERARY

#### Day 1 Australia - Rome, Italy

Today depart from Sydney, Melbourne, Brisbane, Adelaide or Perth for Rome, Italy. Fly with full-service airlines such as Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Lufthansa, Swiss Airways, Austrian Airlines, Finnair or Cathay Pacific, to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

**Meals included: In-Flight**

#### Day 2 Welcome to Rome

Upon arrival, you will be met by your English-speaking tour leader and transferred to the hotel.

**Overnight: Black Hotel Roma or similar, Rome**

**Meals included: None**

#### Day 3 Rome City Tour

After breakfast, be met by your local guide and enjoy a guided tour of Rome - the Eternal City (approx. 3 hours). The tour begins at the Trevi Fountain, which has become an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. The tour will take you to the streets of the old town, visiting famous sites such as the Pantheon; the Palazzo Madama, which houses the Senate of the Italian Republic (entrance not included); and Navona Square, which was built on the ruins of the Domitian Circus. Once the tour finishes you can enjoy the rest of the afternoon at leisure. If you have

your sights set on visiting the famous Colosseum or Vatican Museum during your free time, we strongly advise pre-purchasing tickets to avoid excessive queue times.

Optional Activity: Vatican Museums and Sistine Chapel Tour: \$180 for 2 people

Includes entrance fees, guided tour and earphones.

Optional Activity: Dinner at a traditional Trastevere restaurant: \$130 for 2 people

4 Courses - Drinks not included

**Overnight: Black Hotel Roma or similar, Rome**

**Meals included: Breakfast**

#### Day 4 Rome - Venice (approx. 520km)

After breakfast, you will continue your Italian journey to Venice. Sit back, relax and enjoy the scenic landscapes as you venture over mainland Italy. Upon arrival, be checked into the hotel and take the remainder of the day at leisure.

**Overnight: Delfino Hotel or similar, Mestre, Venice**

**Meals included: Breakfast**

#### Day 5 Venice City Tour

After breakfast this morning, you will be transferred to the Tronchetto Pier where you will board a water bus to the city centre. Take the time to admire the beautiful buildings and architecture as you cruise the stunning waters of Venice. Upon arrival, be met by a local guide at Piazza San Marco (St Mark's Square) and begin your guided tour of Venice (approx. 2 hours). The tour starts at the iconic St Mark's Square, regarded as one of the most intricate and beautiful town



## THE ITINERARY

squares in the world - the hub of Venetian life. Surrounding the square, you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower (entrances not included). The church (St Mark's Basilica) was built to house the body of St. Marc which was transported from Alexandria in 828AD. Inside the basilica, you can admire over 8,000 square meters of glittering Byzantine Mosaics. The tour will continue onwards to Rialto Bridge, the oldest bridge in the Grand Canal and an icon of the city. Upon conclusion of the tour, you may enjoy an afternoon at leisure.

**Overnight: Delfino Hotel or similar, Mestre, Venice**

**Meals included: Breakfast**

### Day 6 Venice - Milan (approx. 270km)

After breakfast, depart for Milan. Upon arrival enjoy a guided city tour (approx. 3 hours). Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo.

On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments. From the Piazza Duomo, your tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world; La Scala (entrance not included).

**Overnight: Devero Hotel and Spa Hotel or similar, Milan Area**

**Meals included: Breakfast**

### Day 7 Milan - Florence (approx. 300km)

After breakfast, depart for Florence, home of the Renaissance. Upon arrival, take this afternoon at leisure in the city centre. You might like to take in some of Florence's beautiful highlights such as the Piazzale Michelangelo, the medieval Ponte Vecchio, the Duomo or the Campanile Tower.

**Overnight: The Gate Hotel or similar, Sesto Fiorentino, Florence**

**Meals included: Breakfast**

### Day 8 Florence City Tour

After breakfast, enjoy a guided tour of this incredible city (approx. 3 hours). The tour will take you through some of the famous sights and attractions of Florence, including the Santa Maria del Fiore Cathedral and Piazza del Duomo. Piazza del Duomo, together with Piazza San Giovanni, represent the heart of the city. The most important religious monuments of Florence are situated here, linked by their geometric design and characterised by the typical white, green and pink marble coating. You will see the Baptistery with its octagonal shape and three bronze doors; the Cathedral, built in Florentine Gothic style; and Giotto's Bell Tower, regarded as one of the most beautiful towers in Gothic architecture (entrances not included).

The tour will continue through Piazza Signoria to the Palazzo Vecchio, the town hall of Florence (entrance not included). Admire the impressive statues that surround the piazza, before continuing to the Straw Market where the tour will conclude. Enjoy time at leisure for the rest of the day or alternatively take some of the optional tours available.

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### THE ITINERARY

Optional Activity: Uffizi Gallery: \$180 for 2 people

Includes entrance fees, guided tour and earphones.

Optional Activity: Gallery of the Academy of Florence: \$140 for 2 people

Includes entrance fees, guided tour and earphones.

Please note: Only one of the (Uffizi Gallery) or (Academy of Florence) optional tours may be chosen today as they occur at the same time.

Optional Activity: Farewell Dinner at Traditional Florentine Restaurant: \$130 for 2 People

4 Courses - Drinks not included

**Overnight: The Gate Hotel or similar, Sesto Fiorentino, Florence**

**Meals included: Breakfast**

#### **Day 9 Florence - Rome, Civitavecchia (approx. 250km) - Begin 7 Night 'MSC' Med Cruise**

After breakfast, be transferred to the cruise terminal in Civitavecchia to embark on your exciting 7-night Mediterranean cruise aboard the 'MSC Grandiosa'. The cruise departs at 6:00pm this evening.

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Dinner**

#### **Day 10 Palermo, Sicily, Italy - 10:00am to 5:00pm**

Dock for the day in Palermo, Sicily's multicultural capital. A fascinating, bustling, colourful port, Palermo holds an unrivalled display of Norman art, architecture and Baroque churches, combined with a warren of medieval streets and

markets. At the crossroads of civilisations for millennia, Palermo delivers a heady, heavily spiced mix of Byzantine mosaics, Arabesque domes and frescoed cupolas.

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 11 Valletta, Malta - 9:00am to 6:00pm**

The UNESCO-protected port of Valletta, the capital of the island of Malta, is one of the must-see stops for every Mediterranean cruise of merit. You can admire this port, constructed in the second half of the 16th century by the Frenchman Jean de la Valette and moulded by the religious and military Order of Saint John of Jerusalem, from your ship even before disembarking.

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 12 At Sea**

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 13 Barcelona, Spain - 9:00am to 6:00pm**

Capital of the Catalonia region - Barcelona pulsates with life. There's no other city in the country that compares to its style, energy, and good looks. The city centre will allow you to discover its world-class art galleries and museums, as well as its countless designer restaurants, bars, and shops. The extraordinary 'Antoni Gaudí' designed La Sagrada Família, a church which has been under construction since 1882, and the famous Ramblas boulevard, are just two essential sights of many worth taking in.

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### THE ITINERARY

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 14 Marseille, France - 8:00am to 5:00pm**

Enjoy a stop in the beautiful southern French city of Marseille. When you alight from the ship, discover the Vieux Port, where glistening fresh fish are sold straight off the boats on Quai des Belges (Belgian Quay). The many amazing French cafés are wonderful spots to observe city life.

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 15 Genoa, Italy - 8:00am to 6:00pm**

A marvellously eclectic, vibrant and a rough-edged style city. Famous as the birthplace of Christopher Columbus, Genoa is a bustling seaport. Enjoy the opportunity to learn about the city's Renaissance heritage, which is preserved in splendid palaces overlooking the harbour. You might like to seek out the Cattedrale di San Lorenzo, Palazzo Ducale, and the Renaissance palaces of Via Garibaldi, which contain the cream of Genoa's art collections, as well as furniture and decor from the days of old when Genoa's ships sailed to all corners of the Mediterranean (optional shore excursion).

**Overnight: MSC Cruises 'MSC Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### **Day 16 Civitavecchia, Rome - Arrive at 7:00am - Australia**

Enjoy your last breakfast on-board before disembarking. Today at the appropriate time make your own way to the airport for your return flight back home to Australia.

Please note: If the flight home is a night time departure. Luggage can be stored at Rome airport or city centre for approx. €6 per bag.

**Meals included: Breakfast;In-Flight**

#### **Day 17 Arrive in Australia**

Please note: some flights may arrive in Australia +1 day later.

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# TOUR INCLUSIONS

## HIGHLIGHTS

- Experience the best of Italy, Spain, France and Malta
- Tour the grand cities of Milan, Venice, Florence and Rome
- Delve into Rome's rich history and culture on a guided tour
- See the Trevi Fountain, Pantheon, Palazzo Madama and more in Rome
- Venture across spectacular mainland Italy
- Wander through the romantic streets of Venice on a locally guided walking tour
- Witness Piazza San Marco, The Rialto Bridge and more in Venice
- Discover Italy's finest fashion and design on a guided tour of Milan
- Tour the grand Renaissance city of Florence
- See the Santa Maria del Fiore Cathedral and Piazza del Duomo in Florence
- Dock in Palermo, Sicily's multicultural capital
- Discover the exuberant port city of Marseille
- Explore the charming, maze-like streets of Genoa
- Gaze across the azure waters of Valletta, Malta's capital
- Dock in Barcelona, home to iconic La Sagrada Familia

## FLIGHTS

Return international flights (economy class) ex SYD/MEL/BNE/ADL/PER

## CRUISE

- 7 night MSC cruise through the Mediterranean
- Sail aboard the fabulous 4.5 star 'MSC Grandiosa' ship
- Receive MSC's 'Fantastica' cabin experience for Ocean View and Balcony Cabins

## ACCOMMODATION

7 nights 4-star hotel accommodation

## DINING

Enjoy 27 meals including all meals while cruising

## TOUR ESSENTIALS

- Parking and toll fees
- English-speaking tour leader and guides
- Guide earphones (Guided Tours Only)
- Airline and cruise taxes and surcharges

## TRANSPORT

- Transportation by private A/C vehicles
- Travel by water bus to Venice's city centre

## TRANSFERS

- Day 2: Rome Airport to Rome Hotel
- Day 9: Florence Hotel to Rome Port

# IMPORTANT INFORMATION

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 28th February 2022.

This travel offer is priced for two people based on twin share.

Please be advised, 1 voucher is valid for 2 people. When processing your order, please double check the number of vouchers you are purchasing is what you require.

### Single Traveller Supplement

For solo travelers a full priced voucher must be purchased.

### Departure Dates

Please see the TripADeal website for current departure dates.

### Surcharges

*Please note: dates/months with a \* incur a flight high season surcharge of \$400 for two people.*

### Departure Cities

Sydney, Melbourne, Brisbane, Adelaide, or Perth

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, China Southern Airlines, China Eastern Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Air China, China Airlines, Malindo Airlines plus codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early in Rome, Italy

\$400 for two people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

30 March 2022-28 April 2022

### Stay Behind in Rome, Italy

\$400 for two people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

30 March 2022-28 April 2022

### Stopover Packages

Twin share: \$1000 for two people/one way

Locations:

\* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.

- Stopover packages are subject to availability.

- Abu Dhabi Stopover not permitted on the weekend Friday - Monday inclusive of 2021 Grand Prix (dates yet to be released).

- Blackout dates:

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

30 March 2022-28 April 2022

### Flight Class Upgrades

- Premium Economy (International Sectors Only): Not Available

- Business Class (International Sectors Only): Buy now for \$11,998 for two people

*Please note:*

- Please contract TripADeal to obtain a quote

\*Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available.



# IMPORTANT INFORMATION

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

### Fantastica Cabin Experience [Ocean View & Balcony Cabins Only]

- Un-restricted views
- Cabins on the upper decks and in the most convenient positions on the ship.
- Wide variety of superb, freshly prepared cuisine.
- Classic dining style with priority in choice of dinner sitting. Seating preference is subject to availability and reconfirmation on board.
- Gourmet buffet with over 13 different areas, open 20 hours a day.
- Broadway-style theatre shows.
- Swimming pool, scenic gym and open-air sports facilities.
- Packed program of daily activities.
- Turndown service to prepare your bed each night.
- Cabin service 24 hours a day.

## ACCOMMODATION

### Accommodation Used

#### 4 Star (self-rated)

- Rome: Black Hotel Roma or similar
- Venice: Delfino Hotel or similar, Mestre
- Milan Area: Devero Hotel and SPA or similar, Cavenago Brianza
- Florence: The Gate hotel or similar, Sesto Fiorentino

#### 4.5 Star (self-rated)

- Cruise: 'MSC Grandiosa' ship

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available.

### Maximum Room Capacity

2 People.

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children/infants 2 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available.

### Bedding Configuration

Double or Twin bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 25, maximum group size 40 per vehicle.

### Optional Tours / Activities

Day 3: Dinner at a traditional Trastevere restaurant: \$130 for 2 people

Day 3: Vatican Museums and Sistine Chapel tour: \$180 for 2 people

Day 8: Uffizi Gallery: \$180 for 2 people

Day 8: Gallery of the Academy of Florence: \$140 for 2 people

Day 8: Land tour farewell dinner at a traditional Florentine restaurant: \$130 for 2 people

#### *Please note:*

- Due to time restrictions, you may only pick one of the (Uffizi Gallery) or (Academy of Florence) optional tours as they occur at the same time.

- The above optional tours will occur during your free time. The itinerary day may change due to scheduling and time restrictions.

- Prices are based for two people, are subject to availability, time permitting and weather conditions

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (A tourist visa is not required for Europe if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

Gratuities/tipping:

\* Recommended land: €5 per person, per day, payable on tour

\* Recommended cruise: €10 per person, per day, payable onboard at the end of the cruise.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- City Tax (Payable directly to the hotel at check-in):

-- Milan €2.50 per person, per night

-- Mestre, Venice: €3.10 per person, per night

-- Florence €4.00 per person, per night

-- Rome €6.00 per person, per night

- Transfer: Day 16 Rome Cruise Port to Rome Airport

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails





# IMPORTANT INFORMATION

providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

## Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Italy - November

We recommend dressing in layers as there can be significant changes in temperature throughout the day. Wear good walking shoes, jeans or heavy cotton pants, a light cotton shirt plus a sweater/jacket and to fit in with the local Italians, a scarf. Expect temperatures ranging from highs of 16°C to lows of 7°C

### The Mediterranean Sea - November

The temperate Mediterranean Sea can be quite inviting during this month at an average of 17 °C.

## FLIGHTS

### Seat Selection & Frequent Flyer Points

At TripADeal we do not arrange seat selection. It is important to highlight that

some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

## Passport Validity

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals

27 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

## Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.
- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

#### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

### Sightseeing

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible,*



# IMPORTANT INFORMATION

*will be adjusted or an similar activity will be offered in its place (subject to availability).*

## Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket, date/accommodation changes or a Purchase Confirmation reissue.

· Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/

or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.