

ALASKA & CANADA



BANFF NATIONAL PARK • VANCOUVER • JUNEAU • TRACY ARM FJORD

THE OFFER

As bucket list destinations go, Alaska and Canada are up there with the very best of them. From jaw-dropping scenery along the Icefields Parkway to mirrored peaks in Lake Louise and national parks brimming with an array of wildlife, they're even more spectacular than you can imagine. Combining both in one unforgettable 12 day trip, this is an opportunity worth grabbing with both hands.

Begin with a journey by road through the Canadian Rockies, taking in bucket list sights such as Banff National Park, Mt Revelstoke and the impressive Columbia Icefield. Continue on to Vancouver, where you'll embark on a dazzling seven night cruise of Alaska's Inside Passage aboard Royal Caribbean's Serenade of the Seas. Dock in colourful ports like Alaska's remote capital of Juneau; the picture-perfect city of Sitka; and historic Ketchikan - 'Salmon Capital of the World' and gateway to the Misty Fjords National Monument. You'll also witness the wild beauty of Tracy Arm Fjord. Be sure to keep an eye out for the abundant wildlife of the region, from humpback whales to seals and eagles. Ready to go? This fantastic 2022 package includes four nights quality accommodation on tour, a seven night Royal Caribbean International cruise, transport by A/C private coach and more.

12 DAY TOUR & CRUISE

FROM

\$2599

PER PERSON TWIN SHARE

INSIDE CABIN

\$2599

OCEAN VIEW CABIN

\$3299

BALCONY CABIN

\$4299



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

Itinerary 1: 27 April 2022 / 17 August 2022 Departures

Day 1 Arrive Calgary, Canada

Arrive in Calgary, Canada and make your own way to the hotel for check-in. Check-in is from 3pm onwards and luggage storage will be available for any travellers with an early arrival.

Overnight: Riviera Hotel Calgary Airport or similar, Calgary, Alberta

Meals included: None

Day 2 Calgary - Lake Louise - Canmore

This morning enjoy the breathtaking scenery as you drive into the Rocky Mountains towards Banff National Park (approx. 2 hours). The incredible glaciers, dramatic peaks and brilliant emerald waters of Lake Louise and Moraine Lake have wowed visitors since the 1890s. Experience the birthplace of Canadian mountaineering today. You will visit the "Jewel of the Canadian Rockies", Lake Louise, and the world renowned Moraine Lake, both of which are part of a UNESCO world heritage site. You will have enough time to take some souvenir photos at both lakes and walk to the Rockpile, a spectacular viewpoint at Moraine Lake. Story telling abounds on this trip as you learn of the mountaineering history and local legends of the area. Afterwards drive onwards to the town of Canmore to check-in to your accommodation and enjoy an evening at leisure.

Please note: Moraine Lake visit is subject to weather conditions. In the case that Moraine lake is not visited, an extended visit to Lake Louise will take place.

Overnight: Canmore Inn & Suites or similar, Canmore, Alberta

Meals included: None

Day 3 Canmore - Icefields Parkway - Columbia Icefield - Canmore

This morning drive along the famous Icefields Parkway (Highway 93) and Jasper National Parks from Canmore north towards the Columbia Icefield Discovery Centre (approx. 2.5 hours each way). Considered the most beautiful drive in the world, the jaw-dropping scenery is punctuated by more than 100 ancient glaciers, waterfalls cascading from dramatic rock spires and turquoise lakes set in sweeping valleys.

Views of Crowfoot Glacier, Bow Summit, Mistaya Canyon are sure to please all who journey to this amazing part of the world. Upon arrival at the Columbia Icefield Discovery Centre take an opportunity to ride on the specially designed "Ice Explorer" (not included) which takes you onto the surface of the stunning Columbia Glacier. In the afternoon return to Canmore.

Overnight: Canmore Inn & Suites or similar, Canmore, Alberta

Meals included: None

Day 4 Canmore - Abbotsford/Chilliwack Area

This morning journey through three of Canada's most breathtaking National Parks: Mount Revelstoke, Glacier and Yoho. On the way stop at Eagle Pass and visit the "Last Spike" of the transcontinental railway where it connects the east to the west. Continue onwards to the Abbotsford/Chilliwack area outside of Vancouver where you will check-in to your hotel and enjoy the remainder of the evening at leisure.

Please note: this day will involve approximately 8 hours of travel, including rest stops along the way. Fortunately, you will be blessed with amazing sights, including huge snow-capped mountains and beautiful tree-lined lakes.



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

Overnight: Hampton Inn or similar, Abbotsford/Chilliwack Area

Meals included: None

Day 5 Abbotsford - Vancouver Sightseeing - Begin 7 Night Northbound Alaska & Hubbard Glacier Cruise

After breakfast head to Vancouver for an introductory city tour including Chinatown, Gastown and Stanley Park. Then transfer to Canada Place in Downtown Vancouver where you will embark on your amazing Alaska cruise with Royal Caribbean Cruise Lines aboard the 'Serenade of the Seas' ship. The cruise departs at 5:00pm.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Dinner

Day 6 Inside Passage Cruising

Get ready for amazing views and wildlife like nowhere else as you sail through the islands of Alaska's Inside Passage. Home to diverse wildlife - orca, mountain goats, bald eagles, bears, puffins, sea otters and more, the complex labyrinth of fjords and bays are where whales and sea lions find refuge during the summer months. You'll never forget the sight of 40-ton whales hurling themselves into the air, almost completely escaping the water. If you're especially lucky, you could see them swimming together to create a bubble net, trapping and eating fish by the giant mouthful.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Sitka, Alaska (8:00am - 5:00pm)

Sitka truly offers the best of Alaska. Its small-town appeal stems from a unique blend of Russian, Tlingit and American

history. Its snow-capped peaks and volcanic Mount Edgecumbe pose amongst the state's most postcard-worthy scenes. And its rare wildlife astounds, from Saint Lazaria Island's orange-beaked puffins to Alaska Maritime Refuge's 40 million seabirds. This is off-the-beaten-track Alaska, where you can kayak Sitka Sound alongside swimming sea otters or fly-fish for the world's biggest halibut. Whether it's hiking along Baranof Island trails or listening to tribal stories passed down for generations, in Sitka the midnight sun never sets on adventure.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 8 Tracy Arm Fjord, Alaska (5:00am - 9:00am) - Juneau (12:00pm - 8:00pm)

Tracy Arm Fjord extends over 30 miles alongside the wilderness of Tongass National Forest. Sailing through this deep and narrow passage delivers some of the most breathtaking scenery you'll find in Alaska. See active glaciers carved into 7,000-foot-tall mountain peaks and plunging waterfalls burrowed into evergreen-clad cliffs. Glimpse native wildlife and watch deep blue icebergs float past the ship.

You can't get to Juneau easily without a sprint by air or by sea. But once you arrive you'll find majestic views and rich culture in every corner. With its snowcapped mountains, misty rainforests, massive glaciers and bounty of wildlife, Alaska's remote state capital is the perfect place to dive into nature. Framed by Mount Juneau and Mount Roberts, the city's picturesque central area offers centuries-old bars, boutique shops and historical landmarks.

For a taste of the local culture, visit the historic district and the Alaska State Museum. And for outdoor thrills, you can take your pick of activities ranging from whale watching in



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

Auke Bay Harbour to tundra trekking over Mendenhall Glacier, and even try your hand at gold panning in Last Chance Basin.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 9 Hubbard Glacier, Alaska (11:00am - 2:00pm)

Experience the daunting power of the largest tidewater glacier in North America. While most glaciers tend to thin and retreat, Hubbard Glacier continues to thicken and actively advance toward the Gulf of Alaska, earning the nickname "Galloping Glacier". Sailing into Disenchantment Bay near the glacier's 400-foot-tall face, you'll get panoramic views of its gigantic expanse— Hubbard is a monstrous 76 miles long and 1,200 feet deep.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Ketchikan (2:00pm - 10:00pm)

Ketchikan sits at the southern end of Alaska's Inside Passage - a gateway to the wild landscapes and seascapes of Misty Fjords National Monument. The canned salmon capital of the world, it's a hub for fishing and outdoor sports. It's also home to three tribes of Northwest Coast Indians, making it a great place to get a taste for the local culture. You'll see it in the colourful, hand-carved totems that line the city's streets and parks, and in the unique stilted homes that cling to Deer Mountain's slopes. If you want to get up close and personal with nature, venture into the Tongass National Forest, the largest in the United States. Or head to Ketchikan Creek Waterfall for amazing views of downtown Ketchikan and a glimpse at the yearly salmon runs.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 11 Cruising

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 12 Arrive Vancouver, Canada (7:00am)

After breakfast, disembark and make your own onwards travel arrangements.

Meals included: Breakfast

Itinerary 2: 4 May 2022 / 1 June 2022 / 7 September 2022
Departures

Day 1 Arrive Calgary, Canada

Arrive in Calgary, Canada and make your own way to the hotel for check-in. Check-in is from 3pm onwards and luggage storage will be available for any travellers with an early arrival.

Overnight: Riviera Hotel Calgary Airport or similar, Calgary, Alberta

Meals included: None

Day 2 Calgary - Lake Louise - Canmore

This morning enjoy the breathtaking scenery as you drive into the Rocky Mountains towards Banff National Park (approx. 2 hours). The incredible glaciers, dramatic peaks and brilliant emerald waters of Lake Louise and Moraine Lake have wowed visitors since the 1890s. Experience the birthplace of Canadian mountaineering today. You will visit the "Jewel of the Canadian Rockies", Lake Louise, and the world renowned



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

Moraine Lake, both of which are part of a UNESCO world heritage site. You will have enough time to take some souvenir photos at both lakes and walk to the Rockpile, a spectacular viewpoint at Moraine Lake. Story telling abounds on this trip as you learn of the mountaineering history and local legends of the area. Afterwards drive onwards to the town of Canmore to check-in to your accommodation and enjoy an evening at leisure.

Please note: Moraine Lake visit is subject to weather conditions. In the case that Moraine lake is not visited, an extended visit to Lake Louise will take place.

Overnight: Canmore Inn & Suites or similar, Canmore, Alberta

Meals included: None

Day 3 Canmore - Icefields Parkway - Columbia Icefield - Canmore

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Overnight: Canmore Inn & Suites or similar, Canmore, Alberta

Meals included: None

Day 4 Canmore - Abbotsford/Chilliwack Area

This morning journey through three of Canada's most breathtaking National Parks: Mount Revelstoke, Glacier and Yoho. On the way stop at Eagle Pass and visit the "Last Spike" of the transcontinental railway where it connects the east to the west. Continue onwards to the Abbotsford/Chilliwack area outside of Vancouver where you will check-in to your hotel and enjoy the remainder of the evening at leisure.

Please note: this day will involve approximately 8 hours of travel, including rest stops along the way. Fortunately, you will be blessed with amazing sights, including huge snow-capped mountains and beautiful tree-lined lakes.

Overnight: Hampton Inn or similar, Abbotsford/Chilliwack Area

Meals included: None

Day 5 Abbotsford - Vancouver Sightseeing - Begin 7 Night Alaska Glacier Experience Cruise

After breakfast head to Vancouver for an introductory city tour including Chinatown, Gastown and Stanley Park. Then transfer to Canada Place in Downtown Vancouver where you will embark on your amazing Alaska cruise with Royal Caribbean Cruise Lines aboard the 'Serenade of the Seas' ship. The cruise departs at 5:00pm.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Dinner

Day 6 Inside Passage Cruising

Get ready for amazing views and wildlife like nowhere else as you sail through the islands of Alaska's Inside Passage. Home to diverse wildlife - orca, mountain goats, bald eagles, bears, puffins, sea otters and more, the complex labyrinth of fjords



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

and bays are where whales and sea lions find refuge during the summer months. You'll never forget the sight of 40-ton whales hurling themselves into the air, almost completely escaping the water. If you're especially lucky, you could see them swimming together to create a bubble net, trapping and eating fish by the giant mouthful.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Icy Strait Point, Alaska (10:00am - 8:00pm) OR Sitka, Alaska (9:00am - 6:00pm)

4 May 2022 & 7 September 2022 departure date

Icy Strait Point is one tiny port that's big on Alaskan wilderness and Native culture. Opened a decade ago by the Huna Tlingit Native Alaskans, it's easily one of the best spots in the region for fishing and whale watching. Dive into Native Alaska culture at a tribal dance show or pay a visit to Hoonah, Alaska's largest Tlingit village. If you want to venture over to the wild side, go on a guided nature hike through nearby rainforests or hop into an ATV and explore the backroads of Chichagof Island. At the end of the day, you can take in forest views while soaring high above the trees on the longest zip line in the world. No matter what kind of Alaska adventure you're craving, you'll find it in Icy Strait Point.

1 June 2022 departure date

Sitka truly offers the best of Alaska. Its small-town appeal stems from a unique blend of Russian, Tlingit and American history. Its snow-capped peaks and volcanic Mount Edgecumbe pose amongst the state's most postcard-worthy scenes. And its rare wildlife astounds, from Saint Lazaria Island's orange-beaked puffins to Alaska Maritime Refuge's 40 million seabirds. This is off-the-beaten-track Alaska, where

you can kayak Sitka Sound alongside swimming sea otters or fly-fish for the world's biggest halibut. Whether it's hiking along Baranof Island trails or listening to tribal stories passed down for generations, in Sitka the midnight sun never sets on adventure.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 8 Juneau, Alaska (7:00am - 8:30pm)

You can't get to Juneau easily without a sprint by air or by sea. But once you arrive you'll find majestic views and rich culture in every corner. With its snowcapped mountains, misty rainforests, massive glaciers and bounty of wildlife, Alaska's remote state capital is the perfect place to dive into nature. Framed by Mount Juneau and Mount Roberts, the city's picturesque central area offers centuries-old bars, boutique shops and historical landmarks. For a taste of the local culture, visit the historic district and the Alaska State Museum. And for outdoor thrills, you can take your pick of activities ranging from whale watching in Auke Bay Harbour to tundra trekking over Mendenhall Glacier, and even try your hand at gold panning in Last Chance Basin.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 9 Skagway, Alaska (7:00am - 3:00pm) - Haines (5:00pm - 11:00pm) OR Haines (7:00am - 7:00pm)

The tiny town of Skagway still looks like it did during the Klondike Gold Rush over 100 years ago - and today it remains an outpost for thrilling Alaskan adventure. An old-time tram ride along bustling Broadway Street reveals well-preserved buildings, including the state's oldest hotel. You can see engraved walrus tusks at the Corrington Museum, or get lost



12 DAY TOUR & CRUISE | ALASKA & CANADA

THE ITINERARY

in riveting historical reenactments around town. If outdoor adventure is more your thing, there are plenty of ways to ramp up the adrenaline, from sledding with Alaskan Huskies on Laughton Glacier to rafting on Lynn Canal, the longest fjord in North America.

If you're looking for an authentic taste of wild, rugged adventure, a cruise to Haines, Alaska is just the ticket. Located less than 70 miles north of Juneau, along the continent's longest and deepest fjord, Haines offers endless outdoor activities for intrepid explorers. Hike deep into misty coastal rainforests and ancient spruce woodlands. Set out on a rafting adventure along the rivers that thread the Chilkat Bald Eagle Preserve. Learn about the gold rush era at Fort William H. Seward. And discover the area's rich cultural heritage in museums dedicated to the Native Tlingit People.

Please note: the 7th September 2022 departure date will skip Skagway and spend the whole day in Haines, arriving at 7:00am.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Tracy Arm Fjord (7:00am - 10:00am)

Tracy Arm Fjord extends over 30 miles alongside the wilderness of Tongass National Forest. Sailing through this deep and narrow passage delivers some of the most breathtaking scenery you'll find in Alaska. See active glaciers carved into 7,000-foot-tall mountain peaks and plunging waterfalls burrowed into evergreen-clad cliffs. Glimpse native wildlife and watch deep blue icebergs float past the ship.

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 11 Cruising

Overnight: Royal Caribbean's 'Serenade of the Seas' Ship

Meals included: Breakfast;Lunch;Dinner

Day 12 Arrive Vancouver, Canada (7:00am)

After breakfast, disembark and make your own onwards travel arrangements.

Meals included: Breakfast



12 DAY TOUR & CRUISE | ALASKA & CANADA

TOUR INCLUSIONS

ITINERARY 1

HIGHLIGHTS

- Journey into the jaw-dropping Rocky Mountains
- Marvel at the beauty of Louise and Moraine lakes (Moraine Lake visit subject to weather)
- Travel along the awe-inspiring Icefields Parkway
- Witness Crowfoot Glacier, Bow Summit and Mistaya Canyon
- Take in the beauty of Banff, Jasper, Yoho, Glacier and Mount Revelstoke National Parks
- Enjoy 2 nights in the resort town of Canmore
- Visit the 'Last Spike' of the transcontinental railway
- Explore Gastown, Stanley Park and more on a Vancouver city tour
- Discover Alaska's magical Inside Passage
- Explore the postcard-worthy scenes of Sitka
- See the active glaciers of the Tracy Arm Fjord
- Dock in Alaska's remote capital of Juneau
- Witness North America's largest tidewater glacier, the Hubbard Glacier
- Dock in Ketchikan, gateway to the Misty Fjords National Monument
- Spot wildlife including humpback whales and seals

ACCOMMODATION

4 nights quality hotel accommodation on tour

CRUISE

- 7 night Inside Passage & Hubbard Glacier Cruise with Royal Caribbean International
- Sail aboard the incredible 'Serenade of the Seas' ship
- Selected entertainment and standard (pre-paid gratuities)

DINING

Enjoy all meals while cruising

TOUR ESSENTIALS

- National park fees
- English-speaking tour leader
- Airline and cruise taxes and surcharges

TRANSPORT

Transportation by private A/C coach



12 DAY TOUR & CRUISE | ALASKA & CANADA

TOUR INCLUSIONS

ITINERARY 2

HIGHLIGHTS

- Journey into the jaw-dropping Rocky Mountains
- Marvel at the beauty of Louise and Moraine lakes (Moraine Lake visit subject to weather)
- Travel along the awe-inspiring Icefields Parkway
- Witness Crowfoot Glacier, Bow Summit and Mistaya Canyon
- Take in the beauty of Banff, Jasper, Yoho, Glacier and Mount Revelstoke National Parks
- Enjoy 2 nights in the resort town of Canmore
- Visit the 'Last Spike' of the transcontinental railway
- Explore Gastown, Stanley Park and more on a Vancouver city tour
- Discover Alaska's magical Inside Passage
- Admire the wild and rugged landscapes of Haines
- See Icy Strait Point, home to Tlingit Indians (departure date dependant)
- Explore the postcard-worthy scenes of Sitka (departure date dependant)
- Dock in the tiny town of Skagway, which still looks much like it did during the Klondike Gold Rush (departure date dependant)
- See the active glaciers of the Tracy Arm Fjord
- Dock in Alaska's remote capital of Juneau
- Spot wildlife including humpback whales and seals

ACCOMMODATION

4 nights quality hotel accommodation on tour

CRUISE

7 night Alaska Glacier Experience Cruise with Royal Caribbean International

Sail aboard the incredible 'Serenade of the Seas' ship

Selected entertainment and standard (pre-paid gratuities)

DINING

Enjoy all meals while cruising

TOUR ESSENTIALS

National park fees

English-speaking tour leader

Airline and cruise taxes and surcharges

TRANSPORT

Transportation by private A/C coach

IMPORTANT INFORMATION

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 7th of September 2022.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Inside Cabin: \$1800
- Oceanview Cabin: \$2200
- Balcony Cabin: \$3100

Departure Dates (2022)

Please see the TripADeal website for current departure dates.

Surcharges

*Please note: dates/months with a * incur a cruise high season surcharge of \$300 per person.*

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3 Star (self-rated)

- Calgary: Riviera Hotel Calgary Airport or similar
- Canmore: Canmore Inn & Suites or similar
- Abbotsford/Chilliwack Area: Hampton Inn or similar

5 Star (self-rated)

- Cruise: Royal Caribbean: 'Serenade of the Seas' ship

Extra Nights

Not available

Maximum Room Capacity

3 people (available on request).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 24, maximum group size 42 per vehicle.

Optional Tours / Activities

Day 3: Columbia Icefield "Ice Explorer" Ride: \$95 CAD per person

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified
- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Return international flights
- Visa fees and requirements (A ETA visa waiver required if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:
 - Land: \$10 USD per person per day in total for driver and guide.
 - Cruise: Additional gratuities up to 18% are payable on additional items and services such as wines and spa treatments.
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/

IMPORTANT INFORMATION

attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Canmore

The climate in Canmore is cold and temperate due to its elevation (1400m). There is significant rainfall throughout the year in Canmore, even the driest month still has a lot of rainfall. Summer temperatures are the warmest month and are pleasant with an average high of 21.6°C and an average low of 7.3°C. Snow has been recorded in all months of the year.

Alaska

Alaska's Inside Passage region has a temperate summer climate. Dry in early summer, with slightly more rain likely from August onward, temperatures average between 4°C and 20°C. The weather is changeable. Expect long days of sunlight.

CRUISE

Disembarkation

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.

- Itineraries are subject to change at any time without notice.

- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

Luggage

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 USD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Pre-paid gratuities onboard the cruise are included in the package price. Any optional

extras purchased onboard the cruise will have up to an 18% gratuity added.

Sightseeing

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Canada

Australian passport holders must apply for an electronic travel authorisation (eTA) before travelling to Canada by air. If you arrive into Canada by train, bus, or boat, you don't need a visa or eTA, but you do need to bring the right travel documents.

United States (if you plan to fly through the United States)

- If travelling on an Australian Passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

Important: Visa rules may have changed since COVID-19. Check with the nearest embassy, consulate or immigration department of the destination you're entering.

Please note: Due to recent changes in the USA Immigration policies, TripADeal recommends all travellers visit US Customs & Border Protection.

IMPORTANT INFORMATION

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

Passport Validity

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

SCHEDULE OF FEES

Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will