

17 DAY TOUR & CRUISE

# 2 FOR 1 ITALY & GREECE

\$7399

FOR  
TWO  
PEOPLE

ROME • SPLIT • KOTOR • FLORENCE • VENICE • BARI • PIRAEUS

## THE OFFER

Grand cities hugging the coastline, sparkling seas dotted with islands, olive groves cascading down rocky hillsides; Italy and the Greek Isles are more beautiful in person than words can describe. The relaxed and carefree vibe, the history, the cultures that feel like a warm hug... this 17 day two-for-one odyssey is a chance to experience Italy and Greece for yourself - plus a whole lot more!

Begin with a land tour taking in some of the most quintessential Italian cities. Step back in time in the ancient city of Rome, home of the iconic Colosseum and Trevi Fountain; stroll among the fashionable streets of Milan, where you'll see Sforza Castle and the Piazza del Duomo; and admire the Renaissance style of glorious Florence. In the 'floating city' of Venice, the intricate architecture of the Doge's Palace and St Mark's Square are just the tip of the iceberg. From here, embark on a dazzling seven night cruise of the Mediterranean aboard Costa Deliziosa. Sail to diverse ports including glamorous Split, on Croatia's Dalmatian Coast; serene Kotor in Montenegro; and Piraeus, the gateway to the ancient city of Athens! This stunning package also includes return flights, seven nights hotel accommodation, and English speaking tour leader and guide.

INSIDE CABIN

\$7399

OCEAN VIEW CABIN

\$7999

BALCONY CABIN

\$8399

**Trip  
a Deal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 17 DAY TOUR & CRUISE | 2 FOR 1 ITALY & GREECE



## THE ITINERARY

### Day 1 Australia - Rome, Italy

Today depart from either Sydney, Melbourne, Brisbane, Adelaide or Perth for Rome, Italy. Fly with airlines such as Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, British Airways, Lufthansa, Swiss Airways, Austrian Airlines and Cathay Pacific to name a few (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.*

**Meals included: In-Flight**

### Day 2 Welcome to Rome

Upon arrival, be met by your English-speaking tour leader and be transferred to the hotel.

**Overnight: Occidental Aran Park Barcelo Hotel, Rome or similar**

**Meals included: None**

### Day 3 Rome City Tour

After breakfast, be met by your local guide and enjoy a guided tour of Rome - the Eternal City (approx. 3 hours). The tour begins at the Trevi Fountain, which has become an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. The tour will take you to the streets of the old town, visiting famous sites such as the Pantheon (entrance not included); the Palazzo Madama, which houses the Senate of the Italian Republic; and Navona Square, which was built on the ruins of the Domitian Circus. Once the tour finishes you can enjoy the rest of the afternoon at leisure. If you have

your sights set on visiting the famous Colosseum or Vatican Museum during your free time, we strongly advise pre-purchasing tickets to avoid excessive queue times.

Optional Activity: Vatican Museums and Sistine Chapel Tour: \$185 for 2 people

Includes entrance fees, guided tour and earphones.

**Overnight: Occidental Aran Park Barcelo Hotel, Rome or similar**

**Meals included: Breakfast**

### Day 4 Rome - Florence (approx. 274km)

After breakfast, you will continue your Italian journey to Florence in the heart of Tuscany. Upon arrival, enjoy an afternoon at leisure in the city centre. You might like to experience some of Florence's beautiful sights such as Piazzale Michelangelo or the medieval Ponte Vecchio.

**Overnight: The Gate Hotel, Sesto Fiorentino, Florence or similar**

**Meals included: Breakfast**

### Day 5 Florence City Tour

After breakfast, enjoy a guided tour of this incredible city (approx. 3 hours). The tour will take you through some of the famous sights and attractions of Florence, including the Santa Maria del Fiore Cathedral and Piazza del Duomo. Piazza del Duomo, together with Piazza San Giovanni, represent the heart of the city. The most important religious monuments of Florence are here, linked by their geometric design and characterised by the typical white, green and pink marble coating. You will see the Baptistery with its octagonal shape

## 17 DAY TOUR & CRUISE | 2 FOR 1 ITALY & GREECE



### THE ITINERARY

and three bronze doors; the Cathedral, built in Florentine Gothic style; and Giotto's Bell Tower, regarded as one of the most beautiful towers in Gothic architecture (entrances not included).

The tour will continue through Piazza Signoria to the Palazzo Vecchio (entrance not included), the town hall of Florence. Admire the impressive statues that surround the piazza, before continuing to the Straw Market where the tour will end. Enjoy time at leisure for the rest of the day.

Optional Activity: Uffizi Gallery: \$165 for 2 people

Includes entrance fees, guided tour and earphones.

Optional Activity: Gallery of the Academy of Florence: \$130 for 2 people

Includes entrance fees, guided tour and earphones.

**Overnight: The Gate Hotel, Sesto Fiorentino, Florence or similar**

**Meals included: Breakfast**

#### **Day 6 Florence - Milan (approx. 300km)**

After breakfast, depart for Milan. Upon arrival enjoy a guided city tour (approx. 3 hours). Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle before walking towards the Duomo (entrances not included). On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments.

From the Piazza Duomo, the tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world; La Scala (entrance not included). Enjoy the afternoon at leisure.

**Overnight: Domina Milano Fiera Hotel, Milan or similar**

**Meals included: Breakfast**

#### **Day 7 Milan - Venice (approx. 270km)**

Today, begin your journey to Venice. Upon arrival, check in to your hotel and spend the remainder of the day at leisure.

**Overnight: Delfino Hotel, Mestre, Venice or similar**

**Meals included: Breakfast**

#### **Day 8 Venice City Tour - Begin 7 Night Costa Cruise – Departs 5:30pm**

After breakfast, you will be transferred to the Tronchetto Pier in Venice, where you will be able to admire the beautiful buildings and canals of Venice by ferry. Upon arrival, be met by a local guide at the Piazza San Marco to start a guided tour of Venice (approx. 2 hours).

The tour starts at the iconic St Mark's Square, one of the most beautiful squares in the world, and the hub of Venetian life. Around the square, you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower. The church was built to house the body of St. Marc, transported from Alexandria in 828AD. Inside the basilica you can admire glittering Byzantine Mosaics (entrance not included). The tour will continue onwards to Rialto Bridge, one of the most beautiful bridges and an icon of the city.

## 17 DAY TOUR & CRUISE | 2 FOR 1 ITALY & GREECE



### THE ITINERARY

In the afternoon head to the cruise terminal to embark on the exciting 7-night Mediterranean cruise aboard the spectacular 'Costa Deliziosa'. The cruise departs at 5:30 pm.

**Overnight: Costa Cruises - 'Costa Deliziosa' ship**

**Meals included: Breakfast;Dinner**

#### Day 9 Split, Croatia – 8:00am - 5:00pm

Croatia's second-largest city, Split provides an insight into Dalmatian life, how it's really lived. Always buzzing, this exuberant city has a bountiful mixture of tradition and modernity. The antiquity of Split harbour is testified by the presence of the UNESCO listed Diocletian's Palace built by Emperor Diocletian 295 BC. Split harbour is undoubtedly one of the most beautiful, but also one of the oldest in the Adriatic: it is over 1,700 years old, and is surrounded by an extraordinary historical heritage. You can easily reach the nearby islands from here.

**Overnight: Costa Cruises - 'Costa Deliziosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 10 Kotor, Montenegro – 8:00am - 1:30pm

Kotor provides an extravagant beauty that will leave you struggling for superlatives. You will be met by commanding cliffs and shape-shifting gulfs when you arrive at the Bay of Kotor, a port with a strategic location and fortified walls. Discover the fascinating landscape, the fortifications built from the early middle ages and now included among the UNESCO World Heritage sites, and the old town with Venetian influences and its religious architecture. Perast is also worth a visit with its islands and Byzantine architecture.

**Overnight: Costa Cruises - 'Costa Deliziosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 11 Katakolon (Olympia), Greece – 12:00 pm - 6:00pm

The spirit of the Olympics still lingers in their hometown of Olympia. According to many legends, Zeus held the first Olympic Games to celebrate beating his father Kronos at wrestling. This is the birthplace of the ideal that still brings the world together, differences aside, for the sake of friendly athletic competition.

During the stopover in Katakolon, treat yourself to a visit to the port located on the Bay of Agios Andreas; despite having undergone several changes, it has managed to retain its historic soul. Do not miss the chance to visit the archaeological site of Olympia, one of the largest in Greece (optional shore excursion). Discover the ways of Katakolon's inhabitants, stroll among flowering streets and unwind in one of the many cafés.

**Overnight: Costa Cruises - 'Costa Deliziosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 12 Piraeus (Athens), Greece – 9:00am - 6:00pm

Greece's ancient capital welcomes us to its port of Piraeus, watching us from above the wonderful Acropolis. Piraeus is the port of Athens, the largest in Europe, gateway to Athens. Take the time to visit the Acropolis, built in the 5th century and maybe the museum located at its base (entrance not included). Beyond Athens, are more spectacular antiquities, such as the Temple of Poseidon and the site of Ancient Eleusis, as well as some very nice beaches.

**Overnight: Costa Cruises - 'Costa Deliziosa' ship**

## 17 DAY TOUR & CRUISE | 2 FOR 1 ITALY & GREECE



### THE ITINERARY

Meals included: Breakfast;Lunch;Dinner

#### Day 13 At Sea

Overnight: Costa Cruises - 'Costa Deliziosa' ship

Meals included: Breakfast;Lunch;Dinner

#### Day 14 Bari, Italy – 7:00am - 1:00pm

A reinvigorated old town, Bari is the “Sun of Italy”. The port of Bari, on the Adriatic coast, is primarily a passenger port. During the stop in Bari, visit this historic city and its surroundings, especially Matera, designated by UNESCO as the 2019 European Capital of Culture (optional shore excursion). The old town contains the bones of St Nicholas (aka Santa Claus) in its Basilica di San Nicola, along with a butch castle and plenty of unfussy authentic eateries.

Overnight: Costa Cruises - 'Costa Deliziosa' ship

Meals included: Breakfast;Lunch;Dinner

#### Day 15 Venice – Arrive at 9:00am - Rome (approx. 500km)

Enjoy your last breakfast on-board before disembarking, You will be met by a tour representative and transferred to Rome for your final night in Italy. Upon arrival check in at your hotel and enjoy the rest of the day in the Italian capital city.

Overnight: Occidental Aran Park Barcelo Hotel, Rome or similar

Meals included: Breakfast

#### Day 16 Rome - Australia

Today after breakfast be transferred to the airport for your

return flight home.

*Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.*

Meals included: Breakfast;In-Flight

#### Day 17 Arrive in Australia

*Please note: some flights may arrive in Australia +1 day later.*

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# TOUR INCLUSIONS

## HIGHLIGHTS

Explore Milan, Venice, Florence and Rome on guided tours

Learn about the diverse history and culture of Italy

See the dazzling Trevi Fountain, Pantheon, and Palazzo Madama in Rome

Witness Florence's Piazza del Duomo, Giotto's Bell Tower and more

Marvel at Sforza Castle, Piazza del Duomo and more in Milan

Walk the famous streets, Via Dante and Via Dei Mercanti

Enjoy a short cruise on a water bus to Venice

Admire the intricacies of St Mark's Square and Doge's Palace

Explore Split, stunningly located between mountains and sea on Croatia's Dalmatian Coast

Cruise along the spectacular Greek coastline

Be amazed by Kotor on the majestic Adriatic Coast

Sail to Katakolon, gateway to ancient Olympia

Dock in Piraeus, the historic port of Athens

Explore the reinvigorated city of Bari

## FLIGHTS

Return international flights (economy class) ex SYD/MEL/BNE/ADL/PER

## CRUISE

7 night Costa cruise through the Mediterranean

Sail aboard the fabulous 4.5-star 'Costa Deliziosa' ship

## ACCOMMODATION

7 nights 4-star hotel accommodation

## DINING

Enjoy 27 meals including all meals while cruising

## TOUR ESSENTIALS

Parking and toll fees

English-speaking tour leader and guide

Airline and cruise taxes and surcharges

## TRANSPORT

Transportation by A/C vehicles

## TRANSFERS

Return airport and port transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 20th of November 2021.

This travel offer is priced for two people based on twin share.

### Single Traveller Supplement

For solo travellers no discounts apply (a full priced voucher must be purchased)

### Departure Dates (2021)

October: \*23, 30

November: 6, 13, 20

### Surcharges

*Please note: dates/months with a \* incur a land high season surcharge of \$600 for 2 people.*

### Departure Cities

Sydney, Melbourne, Brisbane, Adelaide or Perth.

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, All Nippon Airways, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, and airline partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive Early in Rome, Italy

\$400 for 2 people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
  - \* 4 December 2020 - 20 January 2021
  - \* 31 March 2021 - 25 April 2021
  - \* 20 June 2021 - 22 July 2021
  - \* 30 June 2021 - 6 August 2021
  - \* 24 August 2021 - 4 September 2021
  - \* 17 September 2021 - 11 October 2021

### Stay Behind in Rome, Italy

\$400 for 2 people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
  - \* 4 December 2020 - 20 January 2021
  - \* 31 March 2021 - 25 April 2021

\* 20 June 2021 - 22 July 2021

\* 30 June 2021 - 6 August 2021

\* 24 August 2021 - 4 September 2021

\* 17 September 2021 - 11 October 2021

### Stopover Packages

Twin share: \$1000 for 2 people/one way

Locations:

\* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.

- Stopover packages are subject to availability.

- Blackout Dates:

\* 4 December 2020 - 20 January 2021

\* 31 March 2021 - 25 April 2021

\* 20 June 2021 - 22 July 2021

\* 30 June 2021 - 6 August 2021

\* 24 August 2021 - 4 September 2021

\* 17 September 2021 - 11 October 2021

\* Abu Dhabi Grand Prix (dates yet to be released)

### Flight Class Upgrades

- Premium Economy: Not Available

- Business Class (International Sectors Only):

\*Starting from \$9998 for 2 people

*Please note:*

- \*Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.



# IMPORTANT INFORMATION

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

#### 4 Star (self-rated)

Rome: Occidental Aran Park Barcelo Hotel or similar

Florence: The Gate hotel, Sesto Fiorentino or similar

Milan: Domina Milano Fiera Hotel or similar

Venice: Delfino Hotel, Mestre or similar

#### 4.5 Star (self-rated)

Costa Cruises: 'Costa Deliziosa' ship

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

- Rome (pre or post tour): \$130 per room (including breakfast)

*Please note: extra nights are subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.*

### Maximum Room Capacity

2 people (subject to availability).

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 2 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available

### Bedding Configuration

Double or Twin bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 40 per vehicle.

### Optional Tours / Activities

Rome Day 3: Vatican Museums and Sistine Chapel tour: \$185 for 2 people.

Florence Day 5: Uffizi Gallery: \$165 for 2 people.

Florence: Day 5: Gallery of the Academy of Florence: \$130 for 2 people.

#### *Please note:*

- The above optional tours will occur during your free time. The itinerary may change due to scheduling and time restrictions.

- Due to time restrictions, we recommend purchasing only one optional tour on Day 5 in Florence

- Prices are based on per person, are subject to availability, time permitting and weather conditions

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (Not required if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

- Gratuities/tipping:

-- Land tour: recommended at €5 Euro per person/day payable on tour

-- Cruise: €10 Euro per person, per day, payable onboard at the end of the cruise

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- City Tax: (payable directly to the hotel at check-in)

-- Milan approx. €2.50 per person, per night

-- Mestre, Venice: approx. €3.10 per person, per night

-- Florence approx. €4.00 per person, per night

-- Rome approx. €6.00 per person, per night

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.



# IMPORTANT INFORMATION

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### October:

One of the best months for traveling in much of Italy. Temperatures are usually comfortable, rural colours are rich, and the crowds aren't too intense. Early in the month you can expect to enjoy an average maximum temperature of 21°C.

### November:

- We recommend dressing in layers as there can be significant changes in temperature throughout the day. Wear good walking shoes, jeans or heavy cotton pants, a light cotton shirt plus a sweater/jacket and to fit in with the local Italians, a scarf. Expect temperatures ranging from highs of 16°C to lows of 7°C.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.

- Itineraries are subject to change at any time without notice.

- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts:

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The

recommended tip is €5 per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

#### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. Costa Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa is not required for Europe if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what*



# IMPORTANT INFORMATION

*their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these

costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

