

15 DAY HIGHLIGHTS TOUR

GRAND SRI LANKA

\$2999

PER
PERSON
TWIN
SHARE

COLOMBO • GALLE • KANDY • SIGIRIYA

THE OFFER

A destination for reflection, a food lover's mecca, a wildlife lover's dream; Sri Lanka is all these things and many more. Sri Lanka surprises visitors with its mix of religions and cultures, its accessible wildlife, and, above all, its warm and inviting people. Discover it for yourself on this 15 day journey through an impressive countryside.

Explore the 17th century port city of Negombo; be awestruck by the natural beauty of Sigiriya; take a trip back in time to the UNESCO World Heritage listed city of Polonnaruwa; be amazed by the royal capital of Kandy and take in the tea plantations of Nuwara Eliya. Then, search for wild elephants, deer and leopards on a jeep safari into Yala National Park; witness the iconic stilt fisherman of Weligama, and uncover the history of the UNESCO World Heritage listed Galle Fort.

With plenty of time at leisure in each location this once-in-a-lifetime journey is one not to be missed! Includes return international flights, 13 nights premium hotel accommodation, daily breakfast, return airport transfers, English speaking tour guide and so much more!

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**Trip
aDeal**
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

15 DAY HIGHLIGHTS TOUR | SRI LANKA DISCOVERY



THE ITINERARY

Day 1 Australia - Negombo (Colombo), Sri Lanka

Today depart from either Sydney, Melbourne, Brisbane, *Adelaide or Perth for Negombo (Colombo), Sri Lanka. Fly with Singapore Airlines, Cathay Pacific or Emirates to name a few (subject to availability). Upon arrival be met by a tour representative and transferred to the hotel.

Overnight: Arie Lagoon or similar, Negombo

Meals included: In-Flight

Day 2 Negombo City Tour

After breakfast, enjoy the morning at leisure.

In the afternoon, begin a city tour of Negombo. The tour guide will introduce you to some of Negombo's curious sites, such as the Dutch churches and a boat ride along the canals. Negombo was an important port during the colonial periods. In the late 17th century the Dutch built a network of canals, over 100km in length, that was used to transport cinnamon and other spices from inland plantations to the coast. After the city tour, return to the hotel and enjoy the evening at leisure.

Overnight: Arie Lagoon or similar, Negombo

Meals included: Breakfast

Day 3 Negombo - Sigiriya - Kandalama (approx. 140km day)

After breakfast, meet with the tour guide and embark on the drive to Sigiriya.

Optional Tour: Sigiriya Rock Fortress - \$60AUD per person
Explore the Sigiriya rock fortress, a UNESCO World Heritage listed site built during the reign of King Kashyapa (477-495

AD). The 'Lion Rock' of Sigiriya is a citadel of unusual beauty rising 200 meters from the jungle. The rock was the innermost stronghold of the 70-hectare fortified town. A moat, rampart, and extensive gardens, including the renowned water gardens, encircle the base of the rock. Admire the world renowned frescoes of the 'Heavenly Maidens' of Sigiriya, which are in a sheltered pocket of the rock approached by a spiral stairway. These frescoes are painted in earth pigments on plaster.

Afterwards, continue to Kandalama. Upon arrival, check in to the hotel accommodation for the night.

Overnight: Heritage Hotel or similar, Kandalama

Meals included: Breakfast

Day 4 Kandalama - Polonnaruwa

After breakfast, visit the UNESCO World Heritage listed city of Polonnaruwa, built in the 11th and 12th centuries AD. Here see the ruins of the Royal Palace; the Audience Hall; the Lotus Bath; the statue of King Parakramabahu; the Parakrama Samudraya - a lake built by King Parakramabahu I; and the Gal Viharaya where four splendid statues of the Buddha in 'Upright', 'Sedentary' and 'Recumbent' postures carved out of rock can be seen. There are also monuments of famous places of worship such as the Shiva Temple, the Lankathilaka, the Vatadage, the Galpotha, the Kiri Vehera and the remains of a former Temple of the Tooth Relic.

Enjoy the afternoon at leisure, or alternatively you can join one of the following optional tours:

Optional Tour: Half Day Jeep safari in Minneriya National Park - \$110AUD per person

Embark on an unforgettable safari excursion in Minneriya. If

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you're up for a serious rumble in the jungle, then Minneriya is for you! Spread across 8800 hectares, it is a wildlife sanctuary home to herds of deer and ample birdlife, however the spotlight remains on the swaying trunks and flapping ears of its resident elephants. Park your jeep on the bank of the reservoir and switch off the engine. Watch carefully as herds of elephants - one by one - roll on to the grass-covered banks to feed on tender shoots. This is the largest elephant gathering in the world - up to 300 or more at a time - which has led the park to become a mecca for wildlife enthusiasts.

Optional Tour: Culinary demonstration followed by lunch - \$75AUD per person

The gastronomic art of Sri Lanka has a very rich tradition, which includes many varieties of sweet meats, rice's, curries, sambols and salads. The preparation of these differs from each geographic location. As the country has a multiethnic society and as such the preparation of food has the influence of many cultures and traditions. The preparation of Sri Lankan cuisine is a colourful affair and a treat to the eyes. With the commodities and ingredients possessing vibrant colours such as the blood red colour of the chilli powder to the dark yellow colour of saffron powder, to more earthy colours of the curry powders and the green vegetables. Enjoy a culinary demonstration, before trying some of the delicious creations yourself.

Overnight: Heritance Hotel or similar, Kandalama

Meals included: Breakfast

Day 5 Kandalama - Kandy (approx. 100km day)

After breakfast, travel to Kandy, the last royal capital of Sri Lanka. Along the way you will visit a spice garden in Matale to see how the fragrant spices Sri Lanka is renowned for are

grown. Upon arrival in Kandy, enjoy a guided city tour. Take in the Kandy city centre, the famous Kandy Temple of the Sacred Tooth Relic (entrance not included), a gem and lapidary museum, and get a taste of local life while wandering through the wonderful Kandy market. After the city tour, fine tune your evening by stepping to the beat of traditional music & drumming amplified by a cultural show enhancing the rich and vibrant culture of Sri Lanka- the wonder of Asia!

Overnight: Earl's Regent Hotel or similar, Kandy

Meals included: Breakfast

Day 6 Kandy - Peradeniya - Nuwara Eliya (approx. 80km day)

After breakfast, depart to Peradeniya and visit the Royal Botanical Garden. Walk into this 147 acre bliss of an experience, passing well tended lawns, pavilions & an octagon conservatory to be greeted by the vast expanse of magnificently landscaped gardens. Highlights include the orchid house & giant Javan fig tree.

Afterwards proceed to Nuwara Eliya and check in to the hotel. The remainder of the day is at leisure.

Overnight: Jetwing St. Andrews Hotel or similar, Nuwara Eliya

Meals included: Breakfast

Day 7 Nuwara Eliya City Tour

Today after breakfast, enjoy the morning at leisure. If you are a keen golfer, you might like to play a round of Golf at the Royal Golf Club (not included), which is one of the oldest golf clubs in Asia. Please check with your tour guide the day prior with regards to availability.

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In the afternoon, you will be met at the hotel by the tour guide to enjoy a sightseeing tour of Nuwara Eliya. Once governed by English and Scottish planters, Nuwara Eliya's landscape is studded with colonial bungalows and hedgerows, creating a distinctly British atmosphere.

Following your tour, indulge in High tea at the Grand Hotel, after which you will be transferred back to the hotel.

Overnight: Jetwing St. Andrews Hotel or similar, Nuwara Eliya

Meals included: Breakfast

Day 8 Nuwara Eliya - Ella - Yala Wildlife Jeep Safari Excursion (approx. 192km day)

After breakfast be met by your guide and proceed to Yala. En route, stop and take a walk to see Ella's famous Ravana Falls and Nine Arch Bridge. The waterfall measures approximately 25 m in height and cascades from an oval-shaped concave rock outcrop. During the wet season, the waterfall turns into what is said to resemble an areca flower with withering petals.

Afterwards, continue to Yala and check into the hotel. In the afternoon, enjoy a safari at Yala National Park. Spreading into a vast 1259 square kilometres Yala - with its glory spinning around vast grasslands, shrubs, tanks and dunes - is one of the most famous wildlife destinations in Sri Lanka. As your jeep rumbles through the gates of Yala, you are not only entering the most visited national park in the country, but also the land of a civilisation which thrived during the reign of Sri Lankan kings. You name it, Yala has it! Its inhabitants include herds of elephants, sloth bears, spotted deer, jackals, and abundant birdlife, as well as the highest density of leopards in the world.

Feel like an explorer as the jeep thunders over rocks and

swishes past narrow bends; an exhilarating experience blended with the cries of wilderness under the tropical sun. Afterwards, return to the hotel.

Overnight: Jetwing Yala or similar, Yala

Meals included: Breakfast

Day 9 Free Day

After breakfast enjoy the day at leisure. Alternatively, if you're still wanting more after yesterday's safari, you can join an additional optional Yala National Park Safari (not included).

Optional Tour: Yala National Park Safari \$100 per person

Overnight: Jetwing Yala or similar, Yala

Meals included: Breakfast

Day 10 Yala - Weligama - Galle (approx. 155km day)

After breakfast, travel to Weligama, where you have an opportunity to see Sri Lanka's famous stilt fisherman. Stilt fishing is one of the most interesting traditional fishing methods of Sri Lanka. Records indicate this sport came about just after World War II. The beautiful sight of fishermen perched on branched poles as they fish skilfully during dawn, noon and dusk can now be seen commonly along the southern coast in towns such as Koggala, Kaththaluwa and Ahangama. Once the tour has concluded, travel to Galle and check in to the hotel before enjoying the remainder of the day at leisure.

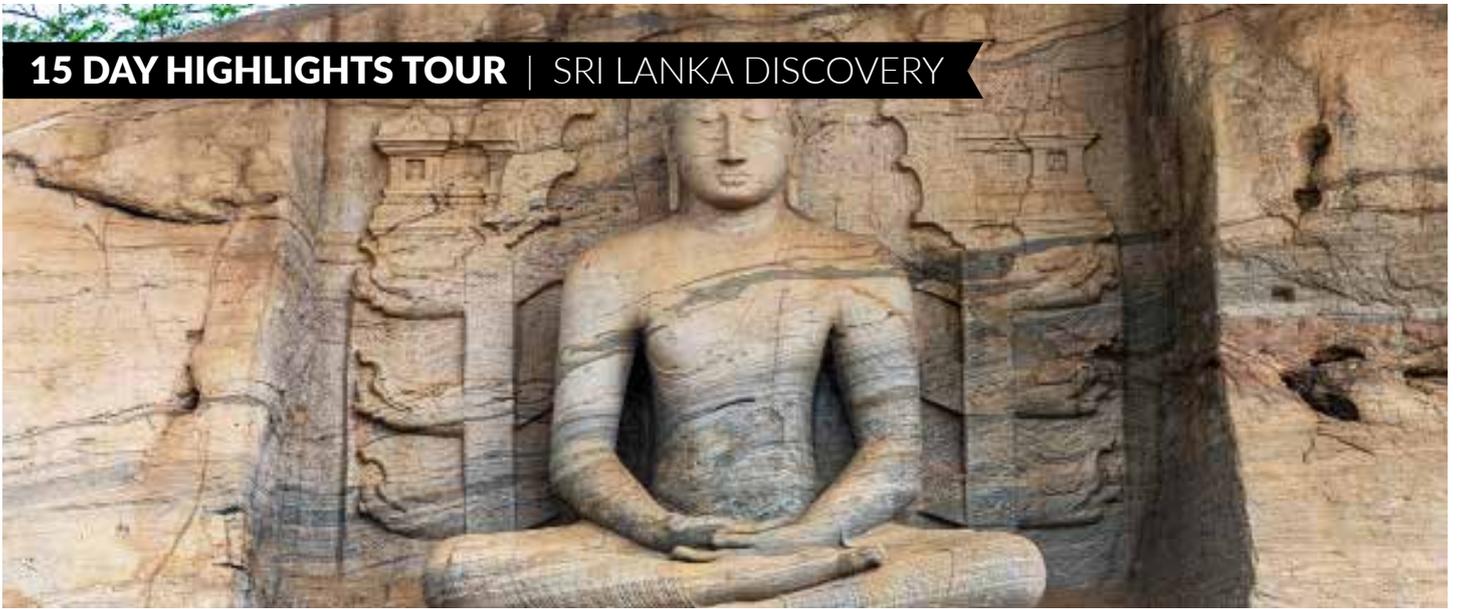
Overnight: Amari Galle Hotel or similar, Galle

Meals included: Breakfast

Day 11 Galle City Tour

Following breakfast this morning, you will be met by the tour

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guide for a city tour of Galle. On the drive you will pass many fishing villages and palm fringed bays. The tour will begin at Galle Fort - the largest intact Dutch fort in Asia, inscribed as a UNESCO World Heritage Site in 1988. Its location faces the Indian Ocean in the town of Galle, on the southern coast of Sri Lanka. Galle Fort is one of the best-preserved examples of 17th century colonial fortifications in the world. Enjoy lunch at the Fort (not included). Once your tour has concluded you will be transferred back to the hotel accommodation. Spend the afternoon at your own leisure, exploring the stone-paved streets and getting a feel for the vibrant culture of Galle.

Overnight: Amari Galle Hotel or similar, Galle

Meals included: Breakfast

Day 12 Galle Free Day

After breakfast at the hotel, enjoy the day at leisure in Galle - the intersection where classic Dutch architecture meets a tropical setting. Admire the Dutch-influenced architecture, listening to the creaks of wooden saloon doors and observe how European architecture mingles with South Asian traditions. Its original ramparts and bastions preserved up to date showcase evidence of a heritage preserved for more than three and a half centuries.

Overnight: Amari Galle Hotel or similar, Galle

Meals included: Breakfast

Day 13 Galle - Ambalangoda - Kosgoda - Colombo

This morning, enjoy breakfast at the hotel before proceeding to Ambalangoda to visit the Mask Factory. Faces carved into solid wood and painted cobra hoods are common sights for a wanderer across the seaside suburb of Ambalangoda.

Walk into the gallery of folk dances and mask making - the mask museum - or simply take a look into the hut where local folk will be busy cutting, moulding and painting masks. You might be able to tune into the mysteries that surround Ambalangoda's heritage of mask making, the backdrop of folk dances and rituals staged across the pearl of the Indian Ocean, Sri Lanka.

Continue on to visit the Kosgoda Turtle Hatchery. Both locals and international volunteers are a common sight at Kosgoda. This vibrant tourist destination sits calmly along the southern coast of Sri Lanka. Aside from its traditional industries of fisheries and cinnamon cultivation, the area has been recognised by the Wildlife Protection Society for its Sea Turtle Conservation Project.

Afterwards, continue to Colombo and check in to the hotel.

Overnight: Galadari Hotel or similar, Colombo

Meals included: Breakfast

Day 14 Colombo City Tour

After breakfast this morning, check out of the hotel and enjoy a last chance shopping opportunity at leisure, or take part in a Colombo city tour by Tuk-tuk where you will also get the opportunity to try some local street food.

The bustling metropolis of Colombo - located in the West - is not only the country's commercial capital, but also the turbine that impels above 50% of the national GDP flanking Colombo's fancy urban development effort. Drive along the clean streets edging the crystal white Race Course - horse racing hub in 1893 & World War II airstrip - furnished today with lavish clothing, food & tea boutiques. Next ride to Pettah & tune into



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the Floating Market - an offbeat shopping experience - or feel the buzz surrounding the cities latest inspiration, the Colombo Port City - an offshore city - featuring parks, commercial complexes & even an F1 track! Head along Bauddhaloka Mawatha towards the 'Arcade'. Every designer boutique, top-notch cuisine outlet and even the 'walk-over fish tank', have revamped this colonial masterpiece into one of the trendiest shopping and hangout zones in Sri Lanka. Have a chilled beer at the Dutch Hospital while gazing through windows showcasing best fashion, jewellery & handicraft brands. Smell the scent of incense while listening to the chiming bells of Gangaramaya Temple.

This afternoon you will be transferred to the airport for your flight back to Australia.

Please note: Luggage storage will be available at the hotel at no extra cost.

Meals included: Breakfast;In-Flight

Day 15 Arrive in Australia

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TOUR INCLUSIONS

HIGHLIGHTS

- Experience the diverse highlights of Sri Lanka
- Visit Kandy, Negombo, Galle, Ella, Colombo and more
- Enjoy an afternoon city tour of Negombo
- Travel to Sigiriya, home of the ancient rock fortress
- Experience a guided tour of ancient Polonnaruwa
- Visit a spice garden in Matale
- Discover the beauty of Kandy on a city tour
- Visit the Royal Botanical Gardens of Peradeniya
- Explore the hillside tea plantations of Nuwara Eliya
- Enjoy a high tea at the Grand Hotel in Nuwara Eliya
- View Ella's famous Nine Arch Bridge and Ravana Falls
- Seek out leopards, elephants and bears on a jeep safari within the Yala National Park
- Enjoy a day at leisure in the southeastern city of Yala
- Witness the famed stilt fishermen in Weligama
- Visit the Dutch Galle Fort on a city sightseeing tour
- Enjoy a day at leisure in the colonial seaside city of Galle
- Visit Ambalangoda Mask Factory
- See baby turtles at Kosgoda Turtle Hatchery
- Hear the chiming bells of Gangaramaya Temple
- Enjoy a tour of Colombo by tuk-tuk

FLIGHTS

Return international flights (economy class) ex SYD/MEL/
BNE/*ADL/PER

ACCOMMODATION

13 nights premium hotel accommodation

DINING

Enjoy daily breakfast

TOUR ESSENTIALS

English-speaking national tour guide
Airline taxes and surcharges

TRANSPORT

Transportation by A/C vehicles

TRANSFERS

Return airport transfers with meet and assist

IMPORTANT INFORMATION

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 8th November 2022.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement of \$1050 applies.

Departure Dates

Please see the TripADeal website for current departure dates.

Surcharges

*Please note: dates/months with a * incur a land high season surcharge of \$300 per person.*

Departure Cities

Sydney, Melbourne, Brisbane, *Adelaide or Perth

Departure City Surcharges

Adelaide: \$150 per person

FLIGHTS

Full Service Airline(s) Used

Singapore Airlines, Malaysia Airlines, Thai Airways, Vietnam Airlines, Cathay Pacific, Qantas Airways, Emirates, Virgin Australia, Malindo Air, Korean Airlines, Japan Airlines, Bangkok Airways and airline partners (subject to availability)

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Negombo (Colombo)

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

** 31 March 2021 - 18 April 2021*

** 26 June 2021 - 18 July 2021*

** 17 September 2021 - 10 October 2021*

** 1 November 2021 - 7 November 2021*

** 6 December 2021 - 30 January 2022*

** 30 March 2022 - 28 April 2022*

** 23 June 2022 - 23 July 2022*

Stay behind in Negombo (Colombo), Sri Lanka

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

** 31 March 2021 - 18 April 2021*

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** 6 December 2021 - 30 January 2022*

** 30 March 2022 - 28 April 2022*

** 23 June 2022 - 23 July 2022*

Stopover Packages

Not Available

Flight Class Upgrades

- Premium Economy: Not Available

- Business Class (International Sectors Only): *Starting from \$3599 per person

Please note:

*- *Starting from quotes will be processed and returned for your consideration.*

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

ACCOMMODATION

Accommodation Used

4 - 5 Star (self-rated)

Negombo: Arie Lagoon or similar

Kandalama: Heritance Hotel



IMPORTANT INFORMATION

Kandy: Earl's Regent or similar

Nuwara Eliya: Jetwing St. Andrews or similar

Yala: Jetwing Yala Hotel or similar

Galle: Amari Galle or similar

Colombo: Hotel Galadari or similar

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not Available

Maximum Room Capacity

3 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be required to share existing bedding.

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 8, maximum group size 20 per vehicle.

Optional Tours / Activities

- Day 3: Sigiriya Rock Fortress: \$60 AUD

- Day 4: Minneriya National Park Safari: \$100 AUD

- Day 4: Culinary demonstration with lunch: \$75 AUD

- Day 9: Yala National Park Safari: \$100 AUD

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions

- Only one of the optional tours on day 4 may be purchased as these run at the same time..

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers to operate.

Optional Tours / Activities - Payable on tour

Day 5: Kandy Temple of the Sacred Tooth Relic: approx \$17 USD per person

Day 7: Golfing at Royal Golf Club, Nuwara Eliya: POA - Payable direct to Golf Club.

Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.

- Some tours require minimum numbers to operate.

EXCLUSIONS

- Visa fees and requirements (A visa is a strict requirement if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping: 1000 LKR per person per day

- Optional activities/tours

- Personal expenses

- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.



IMPORTANT INFORMATION

CLIMATE & AVERAGE TEMPERATURES

Sri Lanka:

Sri Lanka is a year round destination with two monsoon seasons so there is a lot of confusion around when is the best time to visit. The weather doesn't run like clockwork here! However, there will rarely be weather so dramatic that it will stand in the way of a brilliant holiday with plenty of warm weather and sunshine. The temperature is constant at around 27°C on the coast, both the air and the water!

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however

cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is 1000 LKR per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially

when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A Tourist Visa for Sri Lanka is a strict requirement if travelling on an Australian Passport. You will be able to start your Visa application process once you receive your final travel documentation approximately 6 weeks prior to departure.

TripADeal offers a fast, secure and easy service to obtain a Visa for this country. This E-visa can take approximately 4 business days to complete.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those



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changes requiring an airline ticket, date/ accommodation changes or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/ accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/ accommodation/other travel provider

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

