

18 DAY FLY, TOUR & CRUISE

INCREDBLE EUROPE

\$5499

PER
PERSON
TWIN
SHARE

PARIS • VENICE • ZURICH • BRINDISI • MYKONOS • LAKE COMO

THE OFFER

The grand cities, majestic mountains, sun-kissed beaches and historic wonders of five bucket list countries are yours to discover on this 18 day European extravaganza. From the romantic streets of Paris to the alpine wonder of Lucerne, whitewashed Mykonos to the vibrant canals of Venice, this is the trip you've waited a whole lifetime to experience - and it's now firmly within your reach.

Kick things off in style with an unforgettable land tour from the capital of France to Italy's City of Canals. See Notre Dame and the Eiffel Tower; take in the historic city of Dijon, capital of the Burgundy wine region; explore Lake Como, the playground of Europe's rich and famous; visit fashion-forward Milan and witness the majestic Renaissance city of Venice. Then, embark on a dazzling seven-night cruise of the Mediterranean aboard the MSC Musica. With a glamorous swimming pool and spa deck, multiple gourmet dining options, a Broadway-style theatre and more, this fabulous 4-star ship is the perfect way to live La Dolce Vita - the sweet life. Cruise to eclectic ports such as Brindisi, a jewel in Italy's southern Puglia region; the whitewashed villages of Mykonos; the beautiful city of Kotor on Montenegro's Adriatic Coast and many more!

18 DAY: INSIDE CABIN

\$5499

18 DAY: OCEAN VIEW

\$6199

18 DAY: BALCONY CABIN

\$6399

21 DAY: INSIDE CABIN

\$6499

21 DAY: OCEAN VIEW

\$7199

21 DAY: BALCONY CABIN

\$7399

**Trip
a Deal**

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THE ITINERARY

18 Day Standard Package

Day 1 New Zealand - Paris, France

Today depart from either Auckland, *Wellington or *Christchurch for Paris, France! Fly with airlines such as Etihad Airways, Emirates, Air France, KLM, Finnair or Singapore plus codeshare partners to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Paris

Upon arrival in Paris, be met by a representative and transferred to the hotel.

Overnight: Hotel Ibis Porte de Montreuil or similar, Paris

Meals included: None

Day 3 Paris City Tour

Following breakfast this morning, enjoy a half day city tour of Paris with a local guide. You will begin the tour from outside the imposing Notre Dame in Ile de la Cite, considered by many as the most significant church in Paris, a masterpiece of French Gothic art, renowned for stunning stained glass windows, flying buttresses and intricate statues. Not far from Notre Dame, you will see the Palace of the Conciergerie, formerly a prison but presently used for practising law. The prison housed as many as 1200 prisoners in its heyday, including the famous Marie Antoinette (Queen of France).

Continue onwards to the Latin Quarter, the literary and

intellectual area and home to the former University of Sorbonne. Afterwards, take some time to admire the impressive Luxembourg Garden and Saint Germain des Prés (entrances not included). Continue through Les Halles shopping district (formerly a fresh food market in the 19th century) until you reach the cultural centre of 'George Pompidou', built in 1977 by the famous architect Renzo Piano as the Museum of Contemporary Art. To finish your tour on a high, see the centrepiece of Paris' cityscape, the Eiffel Tower. Enjoy the remainder of today at leisure.

Overnight: Hotel Ibis Porte de Montreuil or similar, Paris

Meals included: Breakfast

Day 4 Paris - Dijon (approx. 315 Km)

Today depart for Dijon, the capital city of the historical Burgundy region, one of the country's principal wine-producing areas. The region is known for its vineyards, International Gastronomic Fair and building styles ranging from gothic to art deco. Nestled in the foothills of the Côte d'Or, the city is often referred to as the 'city of a hundred towers'. Enjoy a walking tour of the historic city centre with your tour leader. You will be spoilt for choice as Dijon is blessed with an abundance of beautiful architecture. Firstly, see the remarkably well-preserved 17th century Palace of the Dukes of Burgundy (entrance not included) in the city centre. You will also see The Cathedral of Saint-Bénigne (entrance not included) which was built on the remains of a previous Romanesque church between the twelfth and fourteenth centuries.

Overnight: Holiday Inn Express Dijon Saint Apollinaire Hotel imilar, Dijon

Meals included: Breakfast



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THE ITINERARY

Day 5 Dijon, France - Zurich, Switzerland - Lucerne (approx. 390km)

After breakfast today, travel eastbound from Dijon. On the way, enjoy a stop in one of Europe's hippest destinations, Zurich. Continue onwards to Lucerne this afternoon. Enjoy free time to explore this historic city. For an authentic taste of Switzerland, why not head to one of the many authentic fondue restaurants in town for dinner (not included). Cheese, meat or chocolate - Fondue is the national dish of Switzerland and should not be missed!

Overnight: Holiday Inn Express Luzern Kriens Hotel or similar, Lucerne

Meals included: Breakfast

Day 6 Lucerne Free Day

Unwind with a free day in the beautiful city of Lucerne, nestled amongst lakes and soaring peaks in the heart of central Switzerland.

Overnight: Holiday Inn Express Luzern Kriens Hotel or similar, Lucerne

Meals included: Breakfast

Day 7 Lucerne, Switzerland - Lake Como, Italy - Milan, Italy (approx. 200 Km)

After breakfast, begin the drive to Lake Como. Sit back and enjoy the remarkable scenery of the Swiss Alps. You'll also travel through the Gotthard Tunnel (15km). Continue along the breathtaking shores of Lake Lugano until you reach Lake Como. Upon arrival in Como, enjoy time at leisure or perhaps take a stroll on the waterfront promenade. Afterwards, you will be transferred to Milan for the night.

Overnight: Devero Hotel and Spa or similar, Milan

Meals included: Breakfast

Day 8 Milan City Tour - Verona - Venice (approx. 280 Km)

After breakfast, enjoy a guided city tour with a local guide (approx. 3 hours). Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle before walking towards the Duomo (entrances not included).

On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. See the grand Piazza del Duomo in the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments. From the Piazza del Duomo, the tour continues through the Galleria Vittorio Emanuele, Italy's oldest active shopping mall, before arriving at the Piazza Della Scala, home to the famous theatre; La Scala (entrance not included).

In the afternoon depart for Venice, en-route stop in the medieval old town of Verona. The setting of Shakespeare's 'Romeo and Juliet', it is home to a 14th-century residence with a tiny balcony said to be Juliet's. You will also see the massive Verona Arena, a 1st-century Roman amphitheatre, which currently hosts concerts and large-scale opera performances (entrance not included). Arrive in Mestre and check into the hotel this evening.

Overnight: Delfino Hotel or similar, Mestre, Venice Area

Meals included: Breakfast

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THE ITINERARY

Day 9 Venice City Tour - Begin 7 Night Italy, Greek Islands and Montenegro MSC Cruise Departs at 4:30pm

After breakfast, be transferred to the Tronchetto Pier in Venice, where you will be able to admire the beautiful buildings and canals of Venice by ferry. Upon arrival, be met by a local guide at the Piazza San Marco to start a guided tour of Venice (approx. 2 hours).

The tour starts at the iconic St Mark's Square, one of the most beautiful squares in the world, and the hub of Venetian life. Around the square, you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower. The church was built to house the body of St. Marc, transported from Alexandria in 828AD. Inside the basilica you can admire glittering Byzantine Mosaics (entrance not included). The tour will continue onwards to Rialto Bridge, one of the most beautiful bridges and an icon of the city.

In the afternoon head to the cruise terminal to embark on the exciting 7-night Mediterranean cruise aboard the spectacular 'MSC Musica' ship. The cruise departs at 4:30 pm.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Dinner

Day 10 Brindisi, Italy 1:30 pm - 7:30 pm

Once a bridging point for crusading knights and now a not to be missed stop in any Mediterranean cruises, Brindisi is still a town that makes its living from people passing through.

An unforgettable experience could just be to while away your holiday time in a bar or restaurant in Brindisi's old town. The old town has a pleasant, almost oriental flavour about it, and a few hidden gems tucked down its narrow streets.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 11 At Sea

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 12 Mykonos, Greece 9:00 am - 8:00 pm

When sailing on a cruise to the Mediterranean Sea, Mýkonos is the quintessential image of the Cyclades. In summer most people head out to the beaches during the day, so early morning or late afternoon are the best times to wander the maze of narrow streets.

The labyrinthine design was supposed to confuse the pirates who plagued Mýkonos in the eighteenth and early nineteenth centuries, and it has the same effect on today's visitors. When you alight from your MSC cruise, getting lost in its convoluted streets and alleys is half the fun of the place.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 13 Piraeus, Athens, Greece 7:30 am - 4:30 pm

Piraeus is the port of call for you during an MSC cruise to the Mediterranean. It has been the port of Athens since Classical times, when the so-called Long Walls, scattered remnants of which can still be seen, were built to connect it to the city.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 14 Corfu, Greece 1:00 pm - 7:00 pm

Corfu Town comprises a number of distinct areas for you to



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explore at leisure. The Historic Centre, the area enclosed by the Old Port and the two forts, consists of several smaller districts: Campiello, the oldest, sits on the hill above the harbour; Kofinéta stretches towards the Spianádh (Esplanade); Áyii Apóstoli runs west of the Mitrópolis (Orthodox cathedral); while tucked in beside the Néo Frouíro is what remains of the old Jewish quarter.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 15 Kotor, Montenegro 7:00 am - 1:00 pm

Sailing on a cruise to the Mediterranean Sea you can see perched on the edge of a majestic bay, the medieval Old Town of Kotor; it's the undisputed jewel in Montenegro's crown.

Though no longer Europe's best-kept secret, Kotor's sudden elevation to the tour-cruise league has failed to dim the timeless delights of its cobbled alleyways and secluded piazzas. Enclosing cafés and churches galore, the town walls are themselves glowered down upon by a series of hulking peaks.

Overnight: MSC Cruises - 'MSC Musica' ship

Meals included: Breakfast;Lunch;Dinner

Day 16 Venice, arrive at 10:00am - Venice Free Day

Today after disembarkation, be met and transferred to the Hotel. Enjoy the remainder of the day at leisure in this beautiful city.

Overnight: Delfino Hotel or similar, Mestre, Venice Area

Meals included: Breakfast

Day 17 Venice, Italy - New Zealand

After breakfast, check out and be transferred to the airport for your return flight back to New Zealand.

Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

Day 18 Arrive in New Zealand

Please note: some flights may arrive in New Zealand +1 day later.

21 Day with London Pre-Tour Extension

Day 1 New Zealand - London, England

Today depart from either Auckland, *Wellington or *Christchurch for London, England! Fly with full service airlines such as Etihad Airways, Emirates, Air France, KLM, Finnair or Singapore to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to London

Upon arrival in London, you will be met by a representative

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THE ITINERARY

and transferred to your hotel.

Holiday Inn Express Cottage Hotel or similar, London

Meals included: None

Day 3 London City Tour

Today after breakfast enjoy a half day guided tour (approx. 3 hours) with a local guide.

The tour begins from Westminster Abbey, the place of coronation and burial of many English kings. Next see the Houses of Parliament, the famous Big Ben and Buckingham Palace, where, on alternate days, you can see the Changing of the Guard, during which the detachment of the Queen's Guards marches accompanied by martial music to the building of St James, the residence of Prince Charles.

Continuing towards Trafalgar Square, you can admire the massive bronze lions standing guard to Admiral Nelson's statue, reach the National Gallery, which contains paintings of Western Europe from 1200 to 1900, and finally Hyde Park, the largest park in the city.

Enjoy the rest of the day at leisure.

Overnight: Holiday Inn Express Cottage Hotel or similar, London

Meals included: Breakfast

Day 4 London Free Day

Take today at leisure in England's cosmopolitan capital city.

Overnight: Holiday Inn Express Cottage Hotel or similar, London

Meals included: Breakfast

Day 5 London, England - Paris, France

This morning transfer to London Station to board the Eurostar train to Paris (approx. 2.5hours). Upon arrival at Gare de Lyon you will be met and transferred to the hotel. Enjoy the afternoon at leisure in this beautiful city.

Overnight: Hotel Ibis Porte de Montreal or similar, Paris

Meals included: Breakfast

The remainder of the tour continues as per the 18 Day itinerary listed above, re-joining from day 2 onwards.

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TOUR INCLUSIONS

HIGHLIGHTS

- Discover Italy, France, Switzerland, Montenegro and Greece
- Explore Paris, Dijon, Lucerne, Zurich, Lake Como, Venice and more
- See the Notre Dame and more on a guided tour of Paris
- Explore Dijon's historic centre on a walking tour
- Enjoy free time in the scenic lakeside city of Lucerne
- Stop in one of Europe's hippest destinations, Zurich
- Marvel at the beauty of Lake Como, playground of Italy's rich and famous
- Discover the fashion-forward city of Milan on a guided tour
- Stop in the medieval city of Verona, home to the Romeo & Juliet balcony
- Discover Venice on a guided tour
- Cruise to Brindisi, Katakolon, Santorini, Athens, Corfu and Kotor
- Experience the southern Italian gem of Brindisi, Puglia
- Visit the beautiful island of Mykonos
- Dock in Piraeus, the centuries-old port of Athens
- Explore the elegant island of Corfu, home to medieval lanes and Venetian fortresses
- Be amazed by Kotor on Montenegro's stunning Adriatic Coast
- Stroll among the colourful canals of Venice at leisure

FLIGHTS

Return international flights (economy class) departing AKL/*WLG/*CHC

CRUISE

- 7 night MSC Cruise through the Mediterranean
- Sail aboard the fabulous 'MSC Musica' 4-star ship

ACCOMMODATION

8 nights quality hotel accommodation on tour

DINING

Enjoy 28 meals including daily breakfast

TOUR ESSENTIALS

Parking, check point fees and city taxes
English speaking tour leader and guides

TRANSPORT

Transportation by A/C private vehicles
Venice water bus: Tronchetto Pier to St Mark's Place

TRANSFERS

Return airport and cruise transfers

21 DAY WITH LONDON PRE-TOUR EXTENSION

All of the 18 Day Package inclusions, plus the following:

- 3 nights hotel accommodation
- Enjoy 3 additional meals
- Explore London on an half-day city tour
- Enjoy a free day in the cosmopolitan city of London
- 1-way train journey aboard the Eurostar from London - Paris
- English speaking tour leader and guide (days 2-4)
- Airport and rail transfers



IMPORTANT INFORMATION

**Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 9th October 2021.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

18 Day Standard Package

- Inside Cabin: \$2100
- Ocean View Cabin: \$2400
- Balcony Cabin: \$2600

21 Day Package with London Extension

- Inside Cabin: \$2500
- Ocean View Cabin: \$2850
- Balcony Cabin: \$3000

Departure Dates (2021)

Please see the TripADeal website for current departure dates.

Surcharges

Please note:

- dates/months with a * incur a flight high season surcharge of \$200 per person.
- dates/months with a * incur a flight high season surcharge of \$300 per person.

Departure Cities

Auckland, *Christchurch or *Wellington

Departure City Surcharges

*Christchurch or *Wellington: \$100 per person

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines and airline partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Paris, France

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

- Blackout dates:

- 1 April 2021 - 25 April 2021
- 20 June 2021 - 22 July 2021
- 30 July 2021 - 6 August 2021
- 24 August 2021 - 4 September 2021
- 17 September 2021 - 11 October 2021

Arrive early in London, United Kingdom (pre-tour extension only)

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.

- Blackout dates:

- 1 April 2021 - 25 April 2021
- 20 June 2021 - 22 July 2021
- 30 July 2021 - 6 August 2021
- 24 August 2021 - 4 September 2021
- 17 September 2021 - 11 October 2021

Stay behind in Venice, Italy

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout dates:
 - 1 April 2021 - 25 April 2021
 - 20 June 2021 - 22 July 2021
 - 30 July 2021 - 6 August 2021
 - 24 August 2021 - 4 September 2021
 - 17 September 2021 - 11 October 2021



IMPORTANT INFORMATION

Stopover Packages

Twin share: \$550 per person/one way

Solo Traveller: \$800 one way

Locations:

* Dubai

* Doha

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

Please note:

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.

- Stopover packages are subject to availability.

- Blackout dates:

1 April 2021 - 25 April 2021

20 June 2021 - 22 July 2021

30 July 2021 - 6 August 2021

24 August 2021 - 4 September 2021

17 September 2021 - 11 October 2021

Flight Class Upgrades

- Premium Economy: Not Available

- Business Class (Internaitonal Sectors Only): *Starting from \$4999 per person

Please note:

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

18 Day Standard Package

3-4 Star (self-rated)

- Paris: Hotel Ibis Porte de Montreuil or similar

- Dijon: Holiday Inn Express Dijon Saint Apollinaire Hotel or similar

- Lucerne: Holiday Inn Express Luzern Kriens or similar

- Milan: Devero Hotel and Spa or similar

- Venice Area: Quality Hotel Delfino, Mestre or similar

4 Star (self-rated):

- Cruise: MSC Cruises: MSC 'Musica' Ship

21 Day Package with London Extension

3-4 Star (self-rated):

- London: Holiday Inn Express Cottage Hotel or similar

- Paris: Hotel Ibis Porte de Montreuil or similar

- Dijon: Holiday Inn Express Dijon Saint Apollinaire Hotel or similar

- Lucerne: Holiday Inn Express Luzern Kriens or similar

- Milan: Devero Hotel and Spa or similar

- Venice Area: Quality Hotel Delfino, Mestre or similar

4 Star (self-rated):

Cruise: MSC Cruises: MSC 'Musica' Ship

Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

- Paris, France (Pre Tour): \$360.00 per room per night

- London, England (Pre Tour - Extension Package Only): \$480.00 per room per night

- Venice, Italy (Post Tour): \$170.00 per room per night

Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity

2 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 2 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not available

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 33 per vehicle.

Optional Tours / Activities

Please note:

- Some tours require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A visa is not required if travelling on a New



IMPORTANT INFORMATION

Zealand Passport)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

- Gratuities/tipping

* Recommended land: €5 Euro per person/day payable on tour

* Recommended cruise: €10 Euro per person, per day, payable onboard at the end of the cruise.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- Personal expenses

- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art,

architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

As this deal covers multiple countries, temperatures will range from low to high 20's. Travel period is over the European high season, so expect dry, warm and sunny days – though the evenings may still require an additional layer of clothing.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.

- Due to security reasons, all guests must

be on board 2 hours before sailing.

- Itineraries are subject to change at any time without notice.

- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to



IMPORTANT INFORMATION

purchase/travel.

Gratuities / Tipping:

Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and

keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa is not required if travelling to Europe for 90 days if travelling on a New Zealand Passport.

Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- \$50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable.

This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

