

15 DAY FLY, TOUR & CRUISE

CHRISTMAS MARKET RIVER CRUISE

\$4699

PER
PERSON
TWIN
SHARE

AUSTRIA • CZECH REPUBLIC • GERMANY • SLOVAKIA

THE OFFER

Nowhere celebrates Christmas quite like Europe. Market squares ablaze with colour, laughter and cheer; streets adorned in festive lights and decorations; and, most importantly, an excuse to throw on your warmest, most stylish winter fashions! When combined with a luxury boutique cruise along the mighty Danube, you have a once-in-a-lifetime trip worth staying on Santa's Nice List for.

Begin with a half day tour of Bratislava, home of the hilltop Bratislava Castle, followed by free time to explore its magical Christmas market. Delve into the cultural delights of Vienna at leisure, embracing the festive spirit that permeates every inch of the city centre. Then, embark on a dazzling six-night cruise down the Danube River aboard the Amadeus Queen boutique river ship. With sophisticated onboard dining and stylish outside-view cabins, not to mention a stunning inside swimming pool, this five-star ship is what river cruising dreams are made of! Admire the ever-changing landscape as your ship makes its way to diverse ports including Emmersdorf in the UNESCO listed landscape of Wachau, the medieval city of Regensburg, Passau - the 'City of Three Rivers' - and more! When the cruise ends, the wonder continues with a tour and free time in the captivating city of Prague.

HAYDN DECK CABIN

\$4699

STRAUSS DECK CABIN

\$5799

MOZART DECK CABIN

\$6099

**Trip
aDeal**
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433



THE ITINERARY

Day 1 Australia - Vienna, Austria

Today depart from Sydney, Melbourne, *Brisbane, *Adelaide or Perth for Vienna, Austria. Fly with full-service airlines such as Etihad Airways, British Airways and Singapore Airlines to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Vienna

Upon arrival, be met by the English-speaking tour leader and transferred to the hotel.

Overnight: Hilton Garden Inn South Hotel or similar, Vienna

Meals included: None

Day 3 Vienna, Austria - Bratislava, Slovakia (approx. 80km)

Today enjoy a full day in Bratislava, a short drive east from Vienna. Join a half day guided tour which takes in the highlights of this Slovakian capital.

Perched atop a hill, Bratislava Castle overlooks the old town and the Danube River. This panoramic tour of the city will take you to Bratislava Castle (entrance not included), which dates from 1811 after the previous castle burned down. From where you will get to enjoy a breathtaking view over the Danube and the city.

See some of the buildings linked to Mozart and Beethoven,

as well as the bridge over the Danube river. Then enjoy a walk through the Main Square, the Jewish and the Protestant quarters.

After the guided tour, take the time to experience the city's Christmas market. In the evening return back to Vienna.

Overnight: Hilton Garden Inn South Hotel or similar, Vienna

Meals included: Breakfast

Day 4 Vienna, Austria - Begin 6 Night Christmas Market River Cruise

After breakfast, enjoy time at leisure in Austria's capital of Vienna, which sits on the Danube River in the country's east. Its artistic and intellectual legacy was shaped by residents including Mozart, Beethoven and Sigmund Freud. The city is also known for its Imperial Palaces, including Schönbrunn, the Habsburgs' summer residence.

In the Museumsquartier district, historic and contemporary buildings display works by Egon Schiele, Gustav Klimt and other artists. Spend some time exploring the beautiful Christmas markets of Vienna, located in front of the city hall.

Later today, head to the embarkation terminal to board your six-night Danube River Christmas cruise on the 5-star 'MS Amadeus Queen'. Boarding will take place from 4:00pm today. You will have plenty of time to explore the festively decorated Amadeus ship, followed by a Welcome Cocktail with the on-board cruise management. Thereafter, you will savour your first culinary delights on board at a stylish welcome dinner, during which the chef will put you in an appropriately celebratory mood for the upcoming winter trip.

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THE ITINERARY

The ship will remain docked in Vienna overnight.

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Dinner

Day 5 Vienna - Emmersdorf

Enjoy exploring wintry Vienna at leisure today, take advantage of some free time to discover the traditional Vienna Magic of Advent market. Some 150 small chalets offer fine gifts and Christmas decorations for all ages, while the lights of the trees around the park shine brightly.

Alternately, an optional morning city sightseeing tour (not included) in a comfortable bus takes you past the most beautiful sights of the Austrian capital.

In the afternoon, you have the opportunity to view the magnificent Schönbrunn Palace (not included), as well as to visit the traditional, romantic Christmas market in front of the palace. In the evening, we recommend that music lovers attend the atmospheric optional "Sound of Vienna" concert (not included), which will present a kaleidoscope of Viennese classical music.

The ship will set off for Emmersdorf in the late evening (approx. 10:30pm).

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Lunch;Dinner

Day 6 Emmersdorf, Austria

In the morning, you will reach the UNESCO World Natural Heritage region of the Wachau. The ship docks in Emmersdorf, where you can join an optional excursion to Melk Abbey and Dürnstein (not included). At the end of the

excursion, defy the weather and join in for a mug of warming glühwein (mulled wine), after which you will return to your ship.

The rest of the day is spent on board, giving a wonderful opportunity to admire the landscape as the cruise ship travels towards Passau.

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Lunch;Dinner

Day 7 Passau, Germany

Arrive into Passau during breakfast. Known as the 'City of Three Rivers', Passau is situated at the confluence of the Danube, Inn and Ilz Rivers. In the morning, take in the historic buildings of the romantic old town on an optional guided walk (not included).

The afternoon is a perfect time to visit the traditional Passau Christmas market, which takes place in front spectacular fashion in front of the St. Stephan Cathedral in the city's old town centre. It features around 70 charming little stalls, each selling Christmas decorations, gifts, arts and crafts, not to mention some fantastic local foods. Be sure to seek out local specialties such as Lebkuchen gingerbread and Glühwein, mulled wine. Different musical groups and choirs perform on a covert stage daily. There are also numerous wonderful shops in the surrounding area.

The ship will depart this lovely city in the evening, heading towards Regensburg, Germany.

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Lunch;Dinner

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THE ITINERARY

Day 8 Regensburg

This morning arrive in Regensburg, a medieval Bavarian city on the Danube river. Enjoy a full day in the festively-adorned city. Time seems to stand still in this magical destination. To get more out of your visit, there is an optional morning guided sightseeing walk (not included).

After lunch, explore on your own or join an excursion to the Christmas market in the royal Thurn and Taxis Castle. Revel in the festive atmosphere, led by the aroma of lebkuchen (gingerbread) and roasted almonds, perusing the many stalls filled with local handicrafts.

This evening the captain invites you to join him at an elegant Gala Dinner onboard. The ship continues its journey later this evening.

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Lunch;Dinner

Day 9 Roth - Nuremberg

After lunch, arrive in the Bavarian town of Roth, where the optional city tour of Nuremberg starts (not included). The tour will take you to the most significant monuments and sights in picturesque Nuremberg. Don't miss the opportunity to visit the romantic Christmas market and taste the world-famous Nuremberg lebkuchen before returning to the ship, which will be waiting in the Nuremberg harbour. The ship remains here overnight.

Overnight: Amadeus 'MS Amadeus Queen' ship

Meals included: Breakfast;Lunch;Dinner

Day 10 Nuremberg, Germany - Disembark at 9am

Enjoy another generous breakfast on board before disembarking this morning. Be met and transferred to the hotel in Nuremberg.

Nuremberg is rich and full of architectural wonders - an energetic place. As one of Bavaria's biggest draws, it's alive with visitors year-round, but especially during the Christmas season.

Today enjoy the romantic Christmas market of Nuremberg in your own time or with the tour leader. The enticing smells of mulled wine and rum punch, roasted almonds, Nuremberg bratwurst and gingerbread fill the air. The 'little town of wood and cloth' will shine in the heart of Nuremberg's Old Town and turn it into "Christmas City". More than 180 market stands - all decorated for Christmas with fresh greens and lights - invite you to enjoy traditional Christmas ornaments of all shapes and sizes; the local gold-foil angel; 'Zwetschgenmännle' made of prunes; toys and games; and delicious holiday treats to eat and drink. Experience this one-of-a-kind atmosphere and enjoy the magic of the Christmas Market!

Overnight: Park Inn Nuremberg Hotel or similar, Nuremberg

Meals included: Breakfast

Day 11 Nuremberg, Germany - Prague, Czech Republic (approx. 300km)

After breakfast, the journey continues on to Prague. Arrive at the hotel in beautiful Prague and spend the remainder of the day at leisure in the historic city.

Overnight: Ibis Praha Wenceslas Square Hotel or similar, Prague

Meals included: Breakfast

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THE ITINERARY

Day 12 Prague City Tour

This morning, enjoy breakfast before joining a half day city tour of Prague - the 'City of a Hundred Spires' with a local guide (approx. 4 hours). See the highlights of Prague such as: Wenceslas Square, the National Theatre, the Lesser Town, Hradčany and Prague Castle Complex, Charles Bridge, the former Jewish district and Astronomical Clock in the Old Town Square (entrances not included). After the tour, this afternoon is free at leisure for you to further explore or relax.

Overnight: Ibis Praha Wenceslas Square Hotel or similar, Prague

Meals included: Breakfast

Day 13 Prague Free Day

Enjoy a day at leisure to further experience the city and its beautiful Christmas market. Some unique products that are available at the markets include ornaments, crafts, holiday decorations and traditional Czech Christmas cookies. Enjoy the opportunity to taste some traditional Czech foods that are made fresh right in front of you. Hot wine (svařené víno or svařák), grog, and warm honey liquor called medovina come in handy in the cold weather (not included). Czech Christmas carols will also add to the festive atmosphere. If you decide to stay out after dark, you will be able to see the markets lit up beautifully by a terrific assortment of Christmas lights.

Overnight: Ibis Praha Wenceslas Square Hotel or similar, Prague

Meals included: Breakfast

Day 14 Prague, Czech Republic - Australia

Today, at the appropriate time, be transferred to the airport

for the return flight home.

Please note:

- If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

- Some flights may not depart until the afternoon/evening. Affected customers may make use of the hotel common areas and luggage storage before being transferred to the airport at the appropriate time.

Meals included: Breakfast; In-Flight

Day 15 Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.

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TOUR INCLUSIONS

HIGHLIGHTS

Discover 4 amazing countries: Austria, Slovakia, Germany and Czech Republic

Immerse yourself in the magic of the European festive season

Enjoy the Christmas markets of Prague, Bratislava, Vienna, Nuremberg and more

Embrace the Christmas flair of stunning Vienna, Austria's capital

Discover Bratislava, the buzzing capital of Slovakia on a guided tour

Cruise along the romantic Danube river

Dock in Vienna, Emmersdorf, Passau, Regensburg and Nuremberg

Take in UNESCO World Heritage Sites

See Emmersdorf in the famous Austrian landscape of Wachau

Discover Passau, the 'City of Three Rivers' and its Christmas markets

Spend a full day in the medieval city of Regensburg

Step back in time in the authentic Christmas market of Nuremberg

Enjoy a guided tour of Prague, the 'City of a Hundred Spires'

See Hradčany with Prague Castle, Wenceslas Square and more

Discover the traditional Prague Christmas Market on a free day

FLIGHTS

Return International flights (economy class) ex SYD/
MEL/*BNE/*ADL/PER

CRUISE

6 night Danube River cruise from Vienna to Nuremberg

Cruise aboard the 5-star 'Amadeus Queen' ship

Stay in an elegant, outside river-view cabin

Enjoy special onboard entertainment including music, talks and cooking demonstrations

Take advantage of complimentary onboard bicycles

Complimentary state-of-the-art audio headsets for optional excursions

Complimentary Wi-Fi access

Bottled water replenished daily

ACCOMMODATION

6 nights quality hotel accommodation

DINING

Enjoy 23 meals including all gourmet meals onboard ship:

- Free-flowing soft drinks, beer and wines from Europe's famous wine regions with every lunch and dinner onboard

Buffet breakfast, lunch, light lunch, dinner and midnight (late night) snack

Enjoy a welcome cocktail, welcome dinner and Captain's Gala Dinner

24-hour complimentary coffee, tea, hot chocolate and water onboard cruise

TOUR ESSENTIALS

English speaking onboard Cruise Director, Tour Leader and Tour Guides

Airline, port taxes and surcharges

All local taxes, parking and checkpoint fees

TRANSPORT

Transportation by private A/C vehicles

TRANSFERS

Return airport and port transfers

IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 25th November 2021.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement of applies:

- Haydn Deck Window Cabin: \$1100
- Strauss Deck French Balcony Cabin: \$2080
- Mozart Deck French Balcony Cabin: \$2275

Departure Dates

25th November 2021

Departure Cities

Sydney, Melbourne, *Brisbane, *Adelaide or Perth

Departure City Surcharges

*Brisbane and *Adelaide: \$100 per person

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, All Nippon Airways, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Malindo Airlines and airline partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Vienna, Austria

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Arrive Early is Not permitted during and including the following dates:

* 17 September 2021 - 11 October 2021

Stay behind in Prague, Czech Republic

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Stay Behind is Not permitted during and including the following dates:

* 10 December 2021 - 30 January 2022

Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

Please note:

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.
- Abu Dhabi stopovers are not available for Perth.
- Stopover packages are subject to availability.
- Abu Dhabi is not permitted on and including the following dates the weekend Friday - Monday inclusive of 2021 Grand Prix (dates yet to be released)
- Stay Behind is Not permitted during and including the following dates:

* 10 December 2021 - 30 January 2022



IMPORTANT INFORMATION

Flight Class Upgrades

- Premium Economy: Not Available
- Business Class (International Sectors Only): Starting From \$5999.00 per person

Please note:

- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.
- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

Amadeus Queen Ship

Built in 2018, this vessel follows the award-winning model of the AMADEUS Silver ships but offers even further innovative developments. The popular concept of spaciousness has been maintained. This includes not only generous public areas but also spacious cabins: 12 large suites impress with an outdoor balcony and a cozy reading corner whilst the 69 standard cabins mainly have panoramic window fronts which can be automatically lowered and luxurious bathrooms. The on-board highlight is the indoor pool, the roof of which can be opened in fine weather. In the evenings, this area may also be used for informative talks, functions and cinema showings.

Cabin Information

Hayden Deck (16 m²/172 sq. ft.) with panoramic window

Spacious bathroom, small panoramic window (cannot be opened), spacious wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe. Cabins with connecting doors are available on request.

Strauss Deck Cabin (17.5 m²/188 sq. ft.) with drop-down panoramic window

Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

Mozart Deck (17.5 m²/188 sq. ft.) with drop-down panoramic window

Spacious bathroom, drop-down panoramic window, mini-bar, walk-in wardrobe, choice of bed configuration (double or twin bed), flat-screen television, individual climate control, en-suite bathroom with shower/WC, hair dryer, direct dial telephone and in-room safe.

ACCOMMODATION

Accommodation Used

3 - 4 Star (self-rated)

- Vienna: Hilton Garden Inn South Hotel or similar
- Nuremberg: Park Inn Nuremberg Hotel or similar
- Prague: Ibis Praha Wenceslas Square Hotel or similar

Cruise

5-star (self-rated)

- 'Amadeus Queen' ship

Please note: Accommodation/rooms offered

are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

- Vienna (Pre Tour): \$220 per room, including breakfast
- Prague (Post Tour): \$150 per room, including breakfast

Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity

2 People

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not Available

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 33 per vehicle.

Optional Tours / Activities

Package A: \$185 per person



IMPORTANT INFORMATION

- City Tour of Vienna tour
- Passau walking tour
- Regensburg walking tour
- City Tour of Nuremberg with Christmas Market

Package B: \$275 per person

All of package A, plus:

- Excursion to the Wachau with Melk Abbey & Mulled Wine Party

Package C: \$440 per person

All of package A and B, plus:

- Guided tour of Schönbrunn Palace with Christmas market
- Concert "Sound of Vienna"

Please note:

- Prices are based on per person, are subject to availability, time permitting and weather conditions
- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A visa is not required for Europe for stays up to 90 days if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary
- Gratuities/tipping:
 - Land tour: recommended at €5 per person, per day, payable on tour.
 - Cruise: recommended at \$14 USD per

person, per day, payable onboard at the end of the cruise.

- Optional activities/tours
- Personal expenses
- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour

leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Danube River:

Average temperatures in the Danube area vary greatly. Considering humidity, temperatures feel cold for about half of the year and otherwise nice with a chance of rain or snow throughout most of the year. Weather is cold this time of year, the average high during this season is between 8°C and 4°C.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.



IMPORTANT INFORMATION

- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

23 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately

our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 Euro per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. Amadeus River Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at \$14 USD per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.



IMPORTANT INFORMATION

- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

Name Changes Due To Passenger Error

