

19 DAY FLY, TOUR & CRUISE

TASTE OF ITALY & THE MED

\$4499

PER
PERSON
TWIN
SHARE

MILAN • FLORENCE • CAPRI • PALMA • VALENCIA • POMPEII • MARSEILLE

THE OFFER

Extraordinary cities, sun-kissed vineyards, ancient monuments and some of the most delicious food ever invented; Italy isn't just a fleeting holiday romance, it's a lifelong love affair. Taking in the icons of Italy, from Milan and Venice to Amalfi and the ruins of Pompeii, together with the stunning ports of the magical Mediterranean, this 19 day journey will stir the senses and ignite your passions.

Experience the beauty, history and romance of Italy as you make your way through the cities of Milan, Venice, Florence, Rome and beyond. Admire the colourful hillside villages of the Cinque Terre; see the Papal Basilica of Saint Francis in Assisi; journey along the Amalfi Coast; take the ferry to the beautiful island of Capri; enjoy free time in Naples, a city in the shadow of mighty Mount Vesuvius; explore the 'Eternal City' of Rome on tour - and more! Then, climb aboard the MSC Fantasia for a seven-night cruise through the glittering waters of the Mediterranean. Sail to Cagliari on the island of Sardinia; fall in love with the laid-back lifestyle of Palma de Mallorca; soak up the glamour of gorgeous Marseille and more. Includes return international flights, nine nights hotel accommodation, 29 meals and more.

INTERIOR CABIN

\$4499

OCEAN VIEW CABIN

\$4999

BALCONY CABIN

\$5199

Trip
aDeal
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

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THE ITINERARY

Day 1 Australia - Milan, Italy

Today depart from either Sydney, Melbourne, Brisbane*, Adelaide or Perth for Milan, Italy. Fly with Singapore Airlines, Etihad Airways, Emirates, British Airways or Lufthansa to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4 - 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Milan

Upon arrival into Milan you will be met at the airport and transferred to the hotel.

Overnight: Hotel Mito or similar, Milan or Bergamo Area

Meals included: None

Day 3 Milan City Tour - Venice (approx. 280km day)

After breakfast, enjoy a guided city tour (approx. 3 hours). Celebrated as the Italian capital of fashion and design, Milan is rich in art, history and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo (entrance not included). On the way, admire elegant buildings along two of Milan's iconic streets - the Via Dante and Via Dei Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments.

From the Piazza Duomo, the tour continues through the

Galleria Vittorio Emanuele, Italy's oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world; La Scala (entrance not included). In the afternoon you will travel to Venice. Upon arrival, check into the hotel and then enjoy the remainder of the day at leisure.

Overnight: Apogia Sirio Hotel or similar, Mestre, Venice Area

Meals included: Breakfast

Day 4 Venice City Tour

Today, you will be transferred to the Tronchetto Pier in Venice, where you will be able to admire the beautiful buildings and canals of Venice by water bus (ferry). Upon arrival, be met by a local guide at the Piazza San Marco to start a guided tour of Venice (approx. 2 hours). The tour starts at the iconic St Mark's Square, one of the most beautiful squares in the world, and the hub of Venetian life.

Around the square you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower. The church was built to house the body of St. Mark, transported from Alexandria in 828AD. Inside the basilica you can admire glittering Byzantine Mosaics (entrance not included). The tour will continue onwards to Rialto Bridge, one of the most beautiful bridges and an icon of the city. Upon conclusion of the tour enjoy the rest of the day at leisure.

Overnight: Apogia Sirio Hotel or similar, Mestre, Venice Area

Meals included: Breakfast

Day 5 Venice - Florence City Tour - Montecatini (approx. 260km day)



THE ITINERARY

After breakfast depart for Florence in the heart of Tuscany. Upon arrival, enjoy a guided tour of this incredible city (approx. 3 hours). The tour will take you through some of the famous sights and attractions, including the Santa Maria del Fiore Cathedral and Piazza del Duomo. Piazza del Duomo, together with Piazza San Giovanni, represent the heart of the city. The most important religious monuments of Florence are here, linked by their geometric design and characterised by the typical white, green and pink marble coating.

You will see the Baptistery (entrance not included) with its octagonal shape and three bronze doors; the Cathedral (entrance not included), built in Florentine Gothic style; and Giotto's Bell Tower, regarded as one of the most beautiful towers in Gothic architecture (entrance not included).

The tour will continue through Piazza Signoria to the Palazzo Vecchio (entrance not included), the town hall of Florence. Admire the impressive statues that surround the piazza, before continuing to the Straw Market where the tour will end.

Overnight: Biondi Hotel or similar, Montecatini, Florence Area

Meals included: Breakfast

Day 6 Montecatini - Cinque Terre Day Tour - Montecatini (approx. 140km day)

After breakfast check out and depart to La Spezia to board a train to Cinque Terre. Cinque Terre is a string of centuries-old seaside villages on the rugged Italian Riviera coastline. Enjoy a full day to discover the beautiful villages of Monterosso, Vernazza, Rio Maggiore and more. Enjoy the unique atmosphere of this place, colourful houses and vineyards that cling to steep terraces, harbours that are filled with fishing boats and "trattorias" (typical restaurants) which turn out

seafood specialties along with the Liguria region's famous sauce, pesto.

Overnight: Biondi Hotel or similar, Montecatini, Florence Area

Meals included: Breakfast

Day 7 Montecatini - Assisi (approx. 220km day)

After breakfast depart to Assisi. Along the way cross the River Tevere, and enjoy the beautiful Italian countryside before stopping to see St. Maria of the Angels Church. The basilica was constructed in the Mannerist style between 1569 and 1679 and encloses the 9th century little church. Continue to the hilltop town of Assisi to see the huge Basilica of Saint Francis. The Papal Basilica of Saint Francis of Assisi is the mother church of the Roman Catholic Order of Friars.

Overnight: Cristallo Hotel or similar, Assisi

Meals included: Breakfast

Day 8 Assisi - Pompeii - Amalfi Coast (approx. 400km day)

This morning enjoy breakfast at the hotel, before continuing to Pompeii (entrance included). Explore this magnificent archaeological site, of the city that was buried from the eruption of Mount Vesuvius in 79AD. It remains practically intact, as a testimony to the life of a commercial city of ancient Rome. Afterwards continue to the beautiful seaside Sorrento area, the gateway to the Amalfi Coast. Enjoy the rest of the day at leisure

Overnight: La Panoramica Grand Hotel or similar, Castellammare di Stabia

Meals included: Breakfast

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THE ITINERARY

Day 9 Sorrento - Island of Capri - Naples

This morning transfer to Sorrento, here you will enjoy a walking tour of this handsome cliff-top resort town, wedged on a ledge between the mountains and the Mediterranean. It's as well-located for regional sightseeing as it is a pleasant place to stay and stroll.

Afterwards head to Sorrento pier and depart by hydrofoil to Capri (approx. 25min ride), the dream island in Italy's Bay of Naples. Famed for its rugged landscape, upscale hotels and shopping, from designer fashions to limoncello and handmade leather sandals.

Explore the narrow alleyways, browse in the exclusive boutiques and enjoy the wonderful sea views. In the afternoon, after a half day of island life, board the ferry to Naples (approx. 45min) upon arrival be transferred to the hotel.

Overnight: Cristina Hotel or similar, Naples

Meals included: Breakfast

Day 10 Naples - Rome (approx. 227km day)

Enjoy breakfast and a morning free at leisure in this vibrant city near Mount Vesuvius. Dating back to the 2nd millennium B.C. Naples holds centuries of important art and architecture. Like the city's cathedral, the Duomo di San Gennaro (entrance not included). Other major landmarks include the lavish Royal Palace and Castel Nuovo, a 13th-century castle (entrance not included).

Later depart for Rome with a photo stop along the way at Posillipo which offers beautiful views of the Gulf of Naples. In the afternoon arrive into Rome, check into the hotel and then enjoy the remainder of the day at leisure in the capital city of Italy. Perhaps explore the many Roman Empire ancient ruins

like the Forum and the Vatican City (not included).

Overnight: Hotel Dei Congressi or similar, Rome

Meals included: Breakfast

Day 11 Rome City Tour - Begin 7 Night MSC Mediterranean Cruise

Today take part in a locally guided tour of imperial Rome (approx. 3 hours). See the Colosseum (entrance not included), in the same square, you can also admire the Arch of Constantine and the Arch of Titus. Continue to the Roman Forum (entrance not included), the biggest archaeological area in the world - in the heart of Rome. Arriving at the top of Capitole Hill, today the seat of City Hall, you can admire the beautiful square designed by Michelangelo Buonarroti that houses the Palazzo Conservatori and the Palazzo Nuovo.

Afterwards, continue down Capitole Hill and arrive directly into Venice Square, where you will be astonished by the Vittoriano, the biggest European monument. Enjoy some free time before being transferred to Civitavecchia Cruise Terminal to embark on your wondrous 7 night Mediterranean cruise aboard the spectacular 'MSC Seaview'. The cruise departs at 7:00pm.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Dinner

Day 12 Palermo, Italy - 10:00am to 6:00pm

A bustling, colourful port, Palermo holds an unrivalled display of Norman art and architecture and Baroque churches, combined with a warren of medieval streets and markets.

Overnight: MSC Cruises - 'MSC Fantasia' ship



THE ITINERARY

Meals included: Breakfast;Lunch;Dinner

Day 13 Cagliari, Italy – 10:00am to 5:00pm

From an MSC ship on the Mediterranean Sea, the view of Cagliari, Sardinia's capital and main port, is striking. Crowned by its historic nucleus squeezed within a protective ring of Pisan fortifications, Cagliari's setting is enhanced by the calm lagoons to the east and west of the city, a habitat for cranes, cormorants and flamingos.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Lunch;Dinner

Day 14 Palma de Mallorca, Spain – 2pm to 10pm

Enjoy the year-long mild climate. Palma is a vibrant place and a world away from the heaving tourist enclaves of the surrounding bay.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Lunch;Dinner

Day 15 Valencia, Spain – 9:00am to 4:00pm

The traces of a Roman and Moorish past. For many, Valencia's enviable perch on the Mediterranean Sea would be enough of a draw in itself. Spain's third-largest city and one of the main ports of call on an MSC Mediterranean cruise, Valencia has finally shaken off its former slightly provincial reputation.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Lunch;Dinner

Day 16 Marseille, France – 1:00pm to 7:00pm

When cruising southern France, you have to know that

Marseille is the most renowned and populated metropolitan area in the country after Paris and Lyon. When you alight from your MSC cruise ship, the cafés around the Vieux Port, where glistening fish are sold straight off the boats on Belgian Quay (quai des Belges), are wonderful spots to observe the city's street life.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Lunch;Dinner

Day 17 Genoa, Italy – 9:00am to 5:00pm

A mix of cultures and fragrances Genoa is marvellously eclectic, vibrant and full of rough-edged style; it's a great cruise excursion. Indeed "La Superba" (The Superb), as it was known at the height of its authority as a Mediterranean superpower, boasts more zest and intrigue than all the surrounding coastal resorts put together.

Overnight: MSC Cruises - 'MSC Seaview' ship

Meals included: Breakfast;Lunch;Dinner

Day 18 Civitavecchia, Rome - Arrive at 8:00am - Australia

Enjoy your last breakfast onboard before disembarking and making your own way to the airport for your return flight back to Australia.

Meals included: Breakfast;In-Flight

Day 19 Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.

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TOUR INCLUSIONS

HIGHLIGHTS

Experience the beauty of Italy, Spain and France

Visit Milan, Venice, Florence, Cinque Terre, Pompeii, Rome and more

Cruise to Palermo, Cagliari, Palma de Mallorca, Valencia, Marseille and Genoa

Explore Milan the fashion capital city on a guided tour

Wander through the romantic streets of Venice on a locally guided walking tour

Discover the best of Florence on a locally guided tour

Admire the stunning Cinque Terre coastline

Travel through the gorgeous Tuscan countryside

See the Papal Basilica of Saint Francis in Assisi

Explore the amazing Pompeii archaeological site

Journey along the stunning Amalfi Coast

Explore the beautiful Sorrento on a walking tour

Take a ferry to the picturesque island of Capri

Enjoy free time in Naples, in the shadow of Mt. Vesuvius

Visit the 'eternal city' of Rome on a half day tour

Dock in Palermo, Sicily's multicultural capital

Cruise to sun-kissed Cagliari on the island of Sardinia

Fall in love with the laid-back island vibes of Palma de Mallorca

Visit Valencia in Spain, one of the main Mediterranean ports

Discover the colourful port city of Marseille

Explore the charming, maze-like streets of Genoa

FLIGHTS

Return international flights (economy class) ex SYD/MEL/BNE* / ADL/PER

CRUISE

7 night MSC cruise through the Mediterranean

Sail aboard the 4-star 'MSC Seaview' ship

ACCOMMODATION

9 nights quality hotel accommodation on tour

DINING

Enjoy 29 meals including daily breakfast

TOUR ESSENTIALS

Parking and check point fees

Audio earphones for hearing assistance

English speaking tour leader and guide

Airline and cruise taxes and surcharges

TRANSPORT

Transportation by private A/C vehicles

TRANSFERS

Transfer airport to hotel (day 2)

Transfer hotel to cruise port (day 11)

IMPORTANT INFORMATION

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 21st October 2021.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Interior Cabin: \$1850.00
- Ocean View Cabin: \$2100.00
- Balcony Cabin: \$2350.00

Departure Dates (2021)

Please see the TripADeal website for current departure dates.

Surcharges

*Please note: dates/months with a * or ^ incur a high season surcharge:*

** Flight High Season: \$200 per person*

^ Land High Season: \$200 per person

Departure Cities

Sydney, Melbourne, *Brisbane, Adelaide or Perth

Departure City Surcharges

*Brisbane: \$100 per person

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, and airline partners (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Milan, Italy

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Arrive Early is Not permitted during and including the following dates:

01 April - 25 April 2021

20 June 2021 - 22 July 2021

30 July 2021 - 06 August 2021

24 August 2021 - 04 September 2021

17 September 2021 - 11 October 2021

Stay behind in Rome, Italy

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Arrive Early is Not permitted during and including the following dates:

01 April - 25 April 2021

20 June 2021 - 22 July 2021

30 July 2021 - 06 August 2021

24 August 2021 - 04 September 2021

17 September 2021 - 11 October 2021

Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

* Dubai

* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

Please note:

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.

- Abu Dhabi stopovers are not available for Perth departures.

- Stopover packages are subject to availability.

Flight Class Upgrades

- Premium Economy : Not Available

- Business Class (International Sectors Only): Starting From \$5999 per person



IMPORTANT INFORMATION

Please note:

- **Starting from quotes will be processed and returned for your consideration.*

- *All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).*

- *On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.*

- *If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available*

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3-4 Star (self-rated)

- Milan or Bergamo Area: Hotel Mito, Hotel Continental, Osio Sotto or similar

- Venice Area: Apogia Sirio Hotel, Hotel tipo Bristol, Lido di Jesolo or similar

- Florence Area: Biondi Hotel or similar

- Assisi: Cristallo Hotel or similar

- Amalfi Coast: La Panoramica Grand Hotel or similar

- Naples: Cristina Hotel or similar

- Rome: Hotel dei Congressi or similar

4 Star (self-rated):

Cruise: 'MSC Seaview' ship

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Milan (Pre Tour): \$150.00 per room per night including Breakfast

Rome (Post Tour): Not Available

Maximum Room Capacity

2 People (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not Available.

Bedding Configuration

Twin or double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 30 per vehicle.

Optional Tours / Activities

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A tourist

visa is not required for Europe if travelling on an Australian passport for stays up to 90 days)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

- Gratuities/tipping:

* Recommended land: €5 per person/day payable on tour

* Recommended cruise: €10 per person, per day, payable onboard at the end of the cruise.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- City Tax: (payable directly to the hotel at check-in)

* Milan: approx. €5 per person, per night

* Assisi: approx. €2 per person, per night

* Mestre, Venice: approx. €3.10 per person, per night

* Florence/Montecatini: approx. €1.40 per person, per night

* Amalfi Coast: approx. €2.50 per person, per night

* Naples: approx. €4 per person, per night

* Rome: approx. €6.00 per person, per night

* Capri Island: Disembarking Port Tax: €2.50 per person

- Transfer cruise port to airport (day 18)

- Personal expenses

- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary,



IMPORTANT INFORMATION

routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Italy & the West Mediterranean:

Italy is largely characterised by a typical Mediterranean climate made up by warm springs and hot and dry summers, the climate here is very pleasant. Along the coast of Southern Italy in July and August the average temperature is above 25°C. April to June and September to October are the best months to travel through southern Italy. You can expect temperatures of up to

26°C during the warmest part of the day.

In the northern areas in October the average daily temperature is 14.5°C but temperatures can still reach highs of 19°C which can feel quite pleasant. Temperatures are starting to drop low during this month though, especially at night. The average minimum temperature in October is 10°C.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.



IMPORTANT INFORMATION

Gratuities / Tipping:

Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day. This covers the guide/leader and the driver, and will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and

keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges

applied by the airline/cruise company/accommodation/other travel provider.

- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.

