

12 DAY HIGHLIGHTS TOUR

# ARGENTINA, CHILE & BRAZIL

\$3999

PER  
PERSON  
TWIN  
SHARE

BUENOS AIRES • RIO DE JANEIRO • SANTIAGO • IGUAZU FALLS

## THE OFFER

Lose yourself to the natural beauty, history and passion of Argentina, Chile and Brazil on this sensational 12 day highlights tour. From iconic cities to remote national parks, this trip will delve into the wonders of each country - plus a whole lot more!

Immerse yourself in the best of beautiful Buenos Aires on a locally guided tour; take in highlights such as the colourful San Telmo and La Boca districts, plus enjoy a sensational live tango show and dinner. Enjoy a day at leisure to explore at your own pace, and then embark on a visit to Iguazu Falls National Park - home to the world's largest waterfall system and an abundance of wildlife. Explore iconic Rio de Janeiro on a locally guided tour; witness sensational views of Christ the Redeemer, Guanabara Bay and more on a cablecar ride to Sugarloaf Mountain. Then, it's time to explore the vibrant city of Santiago on a guided tour. The bustling Central Market and colourful Plaza de Armas are just the tip of the iceberg! With return international flights, three additional flights, English-speaking guides, hotel accommodation, transfers and more, this trip has everything needed to make unforgettable memories.

12 DAY TOUR

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**Trip**  
**aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 12 DAY HIGHLIGHTS TOUR | ARGENTINA, CHILE & BRAZIL



### THE ITINERARY

#### Day 1 Australia - Buenos Aires, Argentina

Today depart from Sydney, Melbourne, \*Brisbane, \*Adelaide or \*Perth for Buenos Aires. Fly with LATAM Airlines, Qantas Airways, United Airlines or Air New Zealand (subject to availability). Upon arrival into Buenos Aires, be welcomed and transferred to the hotel.

The name Buenos Aires literally means “good airs” in Spanish. It’s one of the largest cities in Latin America, with a wide range of cultural offerings and stunning sights. As the nation’s capital it’s the best place to start your exploration - a melting pot of history, culture and passion.

*Please note: due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive prior to departure.*

*Please note: Perth departures may have a layover of up to 7 hours in Sydney or Melbourne, and lounge passes may be purchased at your own expense.*

**Overnight: Hotel Grand Brizo or similar, Buenos Aires, Argentina**

**Meals included: In-Flight**

#### Day 2 Buenos Aires City Tour & Tango Dinner

Today you will enjoy a half day city tour of Buenos Aires. You will visit Plaza de Mayo and see the Pink House, the Presidential Palace, the Cabildo Town Hall and the Neoclassical-style Metropolitan Cathedral. You will also travel to the area of Palermo best known for its large parks designed by celebrated landscape architects, such as the illustrious Frenchman Charles Thays. In Retiro and Recoleta you will

visit the impressive Plaza San Martín and stroll down Avenida Alvear. Then you will see the Basílica de Nuestra Señora del Pilar, one of the city’s oldest churches. Finally, you will admire the celebrated Recoleta Cemetery, a true labyrinth of ornate mausoleums with a stop at Eva Peron’s grave, one of the country’s most recognisable icons. Then you will visit Puerto Madero, the latest addition to the city’s barrios.

Afterwards you will travel to San Telmo, one of the oldest neighbourhoods in Buenos Aires. Walk its cobbled streets, where the city’s Colonial past seems to come back to life, making a stop at Plaza Dorrego, best known for its traditional antiques fair, held every Sunday. Leaving San Telmo behind, continue southwards to La Boca, one of the city’s most authentic and charming neighbourhoods. Here make a special visit to the quirky Caminito Street, which sums up everything that gives La Boca its distinctive spirit: the strong passion for soccer, the heavy presence of art and colour, and the Tango-esque atmosphere. Finish the tour back at the hotel.

Tonight head out for a 3-course dinner and a live tango show.

**Overnight: Hotel Grand Brizo or similar, Buenos Aires**

**Meals included: Breakfast;Dinner**

#### Day 3 Buenos Aires Free Day

Today is free for you to explore Buenos Aires at leisure.

Optional Activity - Colonia del Sacramento, Uruguay Day Tour - \$200 per person

Today discover the UNESCO-listed Uruguayan town of Colonia del Sacramento on a day trip from Buenos Aires. Leave the cosmopolitan capital behind for the slower pace of life on the other side of the Rio de la Plata. After a ferry ride (approx.

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1 hour), meet a local guide for a walking tour of Colonia. Pause for a meal at your choice of restaurant (not included), then spend the afternoon at leisure discovering Colonia on your own at leisure. Return to Buenos Aires by ferry at the end of the day.

*Please note: you will be required to present your passport upon arrival into Uruguay and upon return to Argentina. A visa is not required for Australian and New Zealand citizens visiting Uruguay for less than 90 days.*

**Overnight: Hotel Grand Brizo or similar, Buenos Aires**

**Meals included: Breakfast**

#### Day 4 Buenos Aires - Puerto Iguazu - Iguazu Falls

Today transfer to the airport for your onward flight to the town of Puerto Iguazu, on the Argentinian side of Iguazu Falls. Upon arrival, transfer to the hotel where you may enjoy the remainder of the day at leisure.

Puerto Iguazu is the gateway to the Iguazu Waterfalls, which are located near the triple border between Argentina, Paraguay, and Brazil. They are composed of 275 cascades and fed by the Iguazu river flow. One of the most important attractions is Garganta del Diablo (or Devil's Throat) which is the biggest fall of the complex (80m high). No matter what side of the border, the view is simply mesmerising.

**Overnight: El Pueblito or similar, Puerto Iguazu, Argentina**

**Meals included: Breakfast**

#### Day 5 Iguazu Falls (Argentinian Side)

After breakfast, be met by the local guide for an excursion into the Argentinian side of Iguazu National Park to spend the day exploring the falls and the surrounding rivers and jungle. The

park consists of various trails that take you through the jungle on walkways built a few metres above the jungle floor and waterways. These raised platforms protect the natural habitat of the jungle wildlife and will give you some spectacular views.

Enjoy lunch at one of the restaurants in the park (not included) or bring a packed lunch with you from Puerto Iguazu to enjoy in the great outdoors. Return to Puerto Iguazu in the afternoon.

Optional Activity - The Great Adventure Tour - \$140 per person extra

The Great Adventure is a unique tour and combines the essence of the Iguazu National Park in one ride: the jungle and the waterfalls. It starts by entering the jungle from the "Sendero Yacarafia" trail with special transportation that allows a panoramic view of the environment along with experienced guides that give a lot of explanations as well as the legend of this spectacular place. After an 8km truck ride, arrive at the Puerto Macuco Base, which is 100m away from the Infirmary and Service Station, and 100m of stairs ahead is the floating platform where the second part of this ride begins. With motor-boats, visitors travel 6km through the Canyon of the Iguazu River, until the falls, from here there are 2 km of river rapids. After enjoying the view from the calm side of San Martin Island you will sail to the "Tres Mosqueteros" waterfall, at that point, the Brazilian and Argentinian sides and the Devil's Throat can be clearly appreciated. After that, sail along the shore of the island until you reach the most exciting part where you will face the San Martin waterfall, a wonderful and unforgettable experience, for it's the largest waterfall any motor-boat can approach safely.

*Please note: the Great Adventure Tour will take place during the scheduled tour of the Argentinian side of the falls mentioned in the*

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### THE ITINERARY

*itinerary above. Customers who purchase the Great Adventure Tour will split from the main group part way through the scheduled tour to take part in this optional tour.*

*This tour is not suitable for the following people:*

- Children under 12 years old
- Pregnant women
- People with osteoporosis, neck, back conditions or surgery
- People with heart conditions or surgery
- People with COPD or neurological condition or surgery
- People with any physical, cognitive or/and sensorial disability unable to react in a nautical emergency

**Overnight: El Pueblito or similar, Puerto Iguazu, Argentina**

**Meals included: Breakfast**

#### Day 6 Iguazu Falls (Brazilian Side) - Rio de Janeiro

Today you will be met at the hotel and transferred across the border to the Brazilian side of Iguazu National Park. Enjoy a half-day guided tour of the Iguazu River Canyon, the Salto Rivadavia, Three Musketeers and the Devil's Throat, among other iconic landmarks on this side of the park. This wonderful setting is enhanced by the almost permanent rainbows that are created by the spray from the waterfalls. Enjoy lunch at one of the park's restaurants (not included) and then transfer onwards to the airport in Foz de Iguazu (Brazil) for the connecting flight to Rio de Janeiro. Upon arrival you will be met and transferred to the hotel.

**Overnight: B & B Copacabana or similar, Rio De Janeiro, Brazil**

**Meals included: Breakfast**

#### Day 7 Half Day City Tour & Sugarloaf Mountain

After breakfast be picked up from the hotel for a panoramic tour of downtown Rio de Janeiro with a photo stop at the Metropolitan Cathedral. Continue to Sugarloaf Mountain, ascending by cable car to a vantage point where you can enjoy amazing views including the iconic Christ the Redeemer statue in the distance. Afterwards, return to the hotel for an evening at leisure.

**Overnight: B & B Copacabana or similar, Rio De Janeiro, Brazil**

**Meals included: Breakfast**

#### Day 8 Rio de Janeiro Free Day

Today is free at leisure to explore the vibrant city of Rio de Janeiro.

**Overnight: B & B Copacabana or similar, Rio De Janeiro, Brazil**

**Meals included: Breakfast**

#### Day 9 Rio de Janeiro, Brazil - Santiago, Chile

Today you will be collected from the hotel and transferred to the airport for your flight to Santiago, Chile. Upon arrival into Santiago Airport, you will be met and transferred to the hotel.

*Please note:*

- Some flights may not depart until this afternoon and luggage storage facilities will be available at the hotel.
- Some flights may transit via another South American city, and may not arrive into Santiago until the late evening.

**Overnight: Holiday Inn Santiago Airport, Santiago**

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## THE ITINERARY

**Meals included: Breakfast**

### Day 10 Santiago Day Tour & Dinner - Transfer to Santiago Airport - Australia

This morning is yours to enjoy at leisure. At around midday you will be picked up by your local guide and head towards Santiago city centre with the first stop being the beautiful Bellavista neighbourhood. Here you will enjoy a walking tour before stopping for lunch (not included) and enjoying some time at leisure to explore the neighbourhood and perhaps do some shopping.

Afterwards enjoy a city tour of Santiago. The tour includes a visit to the Central Market which has over 214 shops. Next, travel to Mapocho Station which today is a space for the cultural diffusion of the country (entrance not included). You will also enjoy a tour of Cerro Santa Lucia, an urban park in the heart of Santiago, followed by a visit to Plaza de Armas, where you can see the Cathedral of Santiago, the town hall, the Central Post Office and the National History Museum. Enjoy a view of the former National Congress and "La Moneda": the Palace of the Government of Chile. After a scenic drive through modern Santiago you will reach the Faba store, which specialises in making jewellery with the Lapis stone, which can only be found in Chile and Afghanistan.

Finish the tour with dinner at a local restaurant and afterwards transfer to Santiago Airport for your flight back to Australia departing late this evening.

**Meals included: Breakfast;Dinner;In-Flight**

### Day 11 In Transit

### Day 12 Arrive in Australia

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## TOUR INCLUSIONS

### HIGHLIGHTS

- Discover Buenos Aires on a locally guided tour and day at leisure
- Visit the colourful San Telmo and La Boca districts
- Take in a tango dinner and show in Buenos Aires
- See Iguazu Falls, the world's largest waterfall system
- Discover spectacular flora and fauna in the Iguazu National Park
- Enjoy a locally guided tour and day at leisure in Rio de Janeiro
- Witness the iconic Christ the Redeemer statue
- Ride a cable car to the top of Sugarloaf Mountain
- Enjoy a guided city tour of Santiago, Chile along with a farewell dinner

### FLIGHTS

- Return international flights (economy class) ex SYD/MEL/\*BNE/\*ADL/\*PER
- 2 x additional internal flights (economy class): Buenos Aires to Puerto Iguazu and Foz do Iguazu to Rio De Janeiro
- 1 x additional international flight (economy class): Rio De Janeiro, Brazil to Santiago, Chile

### ACCOMMODATION

- 9 nights quality hotel accommodation

### DINING

- Enjoy 11 meals including a 3-course dinner and live tango show

### TOUR ESSENTIALS

- English-speaking local guides
- Airline taxes and surcharges

### TRANSPORT

- Transportation by private A/C vehicles

### TRANSFERS

- All airport transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 6th November 2022.

This travel offer is priced for one person based on twin share.

### Single Traveller Supplement

For solo travellers a mandatory single supplement of \$800.00 applies.

### Departure Dates

Please see the TripADeal website for current departure dates.

### Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide or \*Perth

### Departure City Surcharges

\*Brisbane, \*Adelaide: \$200 per person

\*Perth: \$400 per person

## FLIGHTS

### Full Service Airline(s) Used

Latam Airlines, Qantas Airways, Air New Zealand, United Airlines and airline partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Buenos Aires, Argentina

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates apply to flights departing between the below date ranges:

\* 25th June - 25th July 2021

\* 17th September - 10th October 2021

\* 30th November 2021 - 28th February 2022

\* 31st March 2022 - 26th April 2022

\* 22nd June - 23rd July 2022

### Stay behind in Santiago, Chile

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or

cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates apply to flights departing between the below date ranges:

\* 25th June - 25th July 2021

\* 17th September - 10th October 2021

\* 30th November 2021 - 28th February 2022

\* 31st March 2022 - 26th April 2022

\* 22nd June - 23rd July 2022

### Stopover Packages

Not Available

### Flight Class Upgrades

Not Available

## ACCOMMODATION

### Accommodation Used

3-4 Star (self-rated)

- Buenos Aires: Hotel Grand Brizo or similar

- Puerto Iguazu: J Raices Esturion or similar

- Rio De Janeiro: B & B Copacabana or similar

- Santiago: Holiday Inn Santiago Airport or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

- Buenos Aires, Argentina (Pre Tour): \$165 per room including breakfast.

- Santiago, Chile (Post Tour): Not available.

*Please note: extra nights are based on room only and subject to availability until the*



# IMPORTANT INFORMATION

*time of booking. Airport transfers are not included if you wish to arrive early or stay behind.*

## Maximum Room Capacity

2 People

## Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

Not available.

## Bedding Configuration

2 x Single or 1 x Queen/King (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotel's discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 6, maximum group size 20 per vehicle.

## Optional Tours / Activities

- Day 3: Colonia del Sacramento, Uruguay Day Tour - \$200 per person

- Day 5: The Great Adventure Tour - \$140 per person

*Please note:*

- Prices are based on per person, are subject to availability, time permitting and weather conditions

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers

to operate.

## EXCLUSIONS

- Visa fees and requirements (A visa is not required if travelling to Brazil, Argentina and Chile if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping: \$5-\$10 USD per person per day where tour or transfer services are provided

- Buenos Aires Urban Use Tax - \$1USD per person per night in Buenos Aires only

- Optional activities/tours

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### BUENOS AIRES - URBAN USE TAX

As of March 1st, 2020 and established by Law 6278 of the City of Buenos Aires - Argentina, the below tax has been introduced. Guests who do not reside in Argentina must pay a local tax of \$1.00 USD per person over 12 years old, per night. This tax is not included in the package price.

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Buenos Aires:

Buenos Aires, the capital of Argentina, has a temperate climate, which is classified as a humid subtropical climate under the Köppen climate classification with four distinct seasons. Summers are hot and humid with frequent thunderstorms while winters are cool and drier with frosts that occur on average twice per year. Spring and fall are transition seasons characterised by changeable weather.

### Puerto Iguazu:

Puerto Iguazú has a humid subtropical climate. Temperatures are warm in winter and hot in summer. There is no dry season and rainfall is abundant with every month receiving over 100mm of rain.

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## Rio de Janeiro:

Rio has a tropical savanna climate that closely borders a tropical monsoon climate according to the Köppen climate classification, and is often characterised by long periods of heavy rain between December and March. In inland areas of the city, temperatures above 40°C are common during the summer, though rarely for long periods, while maximum temperatures above 27°C can occur on a monthly basis.

## Santiago:

Santiago has a cool semi-arid climate, with Mediterranean patterns: warm dry summers (November to March) with temperatures reaching up to 35°C on the hottest days; winters (June to August) are cool and humid, with cool to cold mornings; typical daily maximum temperatures of 14°C, and low temperatures near 0°C. The precipitation average is 312 mm.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals:

11 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home. It is your responsibility to check with your doctor well in advance of leaving home

about the Yellow Fever requirements for the countries you'll be visiting.

### Gratuities / Tipping:

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5 USD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour. The recommended tip at restaurants is 10% extra of the total meal price.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.



# IMPORTANT INFORMATION

## VISAS

### Brazil

Australian citizens wishing to visit Brazil no longer need to apply or pay for a visa. They can stay in Brazil for 90 days from the date of first entry in the country, extendable for an equal period, provided that it does not exceed one hundred and eighty days, every twelve months, counted from the date of the first entry into the Country.

### Argentina

A tourist visa for Argentina is no longer required if travelling on an Australian Passport. Passengers must hold a passport valid at least six months on entry with one blank visa page. More information can be found at <https://visasdirect.com.au/requirements>

### Chile

Australian passport holders visiting Chile for tourism for 90 days or less, will now receive a tourist card on arrival. You must keep the card and present it to immigration officials prior to departure. The Chilean Government has removed the Reciprocity Fee for Australian travellers.

### Uruguay (applicable for customers purchasing optional colonial day tour only)

Australian tourists are eligible to enter Uruguay without a visa for visits up to 90 days. Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) can change at short notice. Contact the nearest Embassy or Consulate of Uruguay for the most up-to-date information.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as*

*journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket, date/accommodation changes or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Supplier Fees

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel

credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.