

23 DAY BUCKET LIST TOUR

# GRAND BALKANS

\$5699

PER  
PERSON  
TWIN  
SHARE

ISTANBUL • VENICE • DUBROVNIK • SOFIA • BUDVA • LJUBLJANA

## THE OFFER

Bulgaria, Albania, Croatia, Turkey and beyond; the best of the Balkans is yours to discover on this once-in-a-lifetime European odyssey. From modern cities to ancient ruins, exotic marketplaces to wild landscapes unlike any you've seen, this 23 day tour is worth travelling across the world for!

Delve into the historic wonders of Istanbul on tour, step back in time among the ruins of Ephesus and Pergamon, explore the battlefields of Gallipoli, and explore the pretty Turkish village of Sirince - known for its amazing fruit wine. Marvel at the impressive Alexander Nevsky Cathedral in Sofia, Bulgaria; fall in love with the lakeside resort of Ohrid in North Macedonia; spent a night in the vibrant seaside resort of Durres in Albania, and stroll the historic old town of Budva in Montenegro. Game of Thrones fans will love the UNESCO listed city of Dubrovnik, which served as a filming location in the ground-breaking series. The magical cascades of Plitvice Lakes National Park, the maze-like streets of Split, picture perfect Ljubljana in Slovenia... this is a trip you do not want to miss! Package includes return international flights, 4 to 5-star hotels, English speaking tour leader and guides - and more.

23 DAY GRAND BALKANS

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**Trip  
aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIPA DEAL (NZ) LIMITED: 6844434

## 23 DAY BUCKET LIST TOUR | GRAND BALKANS



### THE ITINERARY

#### Day 1 New Zealand - Istanbul, Turkey

Today depart from Auckland, \*Wellington or \*Christchurch for Istanbul, Turkey! Fly with airlines Emirates, Etihad Airways, Singapore Airlines or Qatar Airways to name a few (subject to availability).

*Please note:*

- Some customers may be required to depart on Day 2. Affected customers will still arrive on Day 2.
- Some customers may require a long transit. Lounge passes are available for purchase.

**Meals included: In-Flight**

#### Day 2 Welcome to Istanbul

Upon arrival, you will be transferred to the hotel for check in. Enjoy the remainder of the day at leisure.

**Overnight: Pullman Hotel or similar, Istanbul**

**Meals included: None**

#### Day 3 Istanbul City Tour

Following breakfast this morning you will be picked up from the hotel for a day tour of old Istanbul. Visit Topkapi Palace, the great palace of Ottoman sultans from the 15th to the 19th centuries, which houses an exquisite collection of crystal, silver and Chinese porcelain. Robes worn by the sultans and their families, the famous jewels of the Imperial Treasury, miniatures, the Holy Mantle, and enshrining relics of the Prophet Mohammed are also featured.

Next you will see Sultan Ahmet Imperial Mosque, built in the 16th century by the architect Mehmet. It is perhaps more

commonly known as the Blue Mosque, due to its magnificent interior decoration of blue Iznik tiles. Afterwards you will see the ancient Hippodrome, the scene of chariot races, with the three monuments; the Obelisk of Theodosius, the bronze Serpentine Column and the Column of Constantine. After lunch you will visit the Spice Bazaar (Egyptian Bazaar). The air here is filled with the enticing aromas of cinnamon, caraway, saffron, mint, thyme and every other conceivable herb and spice.

Optional Activity: Welcome Dinner in Istanbul's Kumkapi District Downtown - \$120 NZD per person

Get to know your fellow travellers with a welcome dinner in the lively district of Kumkapi. Enjoy live entertainment throughout the night with great traditional Turkish cuisine and fresh fish, all served with classic Turkish RAKI. Local singers will stop by your table to serenade you, playing instruments like the Clarinet and Drums. The welcome dinner includes meals & drinks and transportation with a professional guide escort to and from the hotel.

**Overnight: Pullman Hotel or similar, Istanbul**

**Meals included: Breakfast**

#### Day 4 Istanbul - Bursa - Cumalikizik Village (approx. 300km)

After breakfast, depart to Bursa (approx. 2 hours), the first capital city of the Ottoman Empire. Upon arrival, enjoy a short city tour. Make your way through the city, and hear how the ancient capital evolved into the flourishing modern metropolis that it is today. While contemporary sights are common, the city has retained its original opulence with an abundance of historical monuments strewn around its streets. Your first stop



## THE ITINERARY

is the Green Mosque.

Follow your guide inside and marvel at its elegant marble archway and turquoise-tinged tiles that embellish the walls of the domed central hall. Learn about Sultan Mehmet I for whom the mosque was built, and then continue by foot to neighbouring Koza Han, an intriguing building in the heart of the old Bursa Silk Market. For centuries, Silk Market symbolised the centre of Bursa's thriving silk trade and, although it now exists as a tea house, the building has retained its historical allure. Hear how Bursa marked the end of the ancient Silk Road, and how the city was once home to countless skilled artisans who produced caftans (long garments of clothing) and soft furnishings for the Turkish sultans.

Stop for lunch at a local cafe to enjoy a traditional Turkish kebab or other similar specialty, and then travel to the UNESCO-listed village of Cumalikizik. Just 20 minutes from Bursa, the village's rough cobblestone alleys, adobe brick and half-timbered houses appear caught in a time-warp, and local ladies sell homemade gozleme (savoury pancakes filled with meat or cheese) from their own kitchens.

**Overnight: Aloft Hotel or similar, Bursa**

**Meals included: Breakfast;Dinner**

### **Day 5 Bursa - Sirince Village Tour - Kusadasi (approx. 400km)**

After breakfast, depart to Sirince (approx. 5 hours). On the way, visit one of the famous leather production centres of the region, where you will have the opportunity to get a good factory rate. Upon arrival, have some free time for lunch (not included) before enjoying a tour of the village. Dating to the 19th century, Sirince is a pretty village featuring numerous

original white painted houses, and also has a fantastic reputation for producing some of the best wines in Turkey - especially fruit wines. Visit a vineyard and learn how to make fruit wine with Turkish wine makers. Afterwards drive to Kusadasi for the night.

**Overnight: Suhan 360 Hotel & Spa or similar, Kusadasi**

**Meals included: Breakfast;Dinner**

### **Day 6 Ephesus Tour**

After breakfast, visit Ephesus, one of the most well preserved ancient sites in the world. Here you will visit the Temple of Artemis, Curates street, famous Roman baths, Celsus Library and Grand theatre. After the tour, visit a place which continues to perform one of the oldest arts of Turkey; a carpet weaving centre. During the visit, you will have a chance to see the Turkish women who are working in the factory in action. Afterwards return to Kusadasi for the night.

**Overnight: Suhan 360 Hotel & Spa or similar, Kusadasi**

**Meals included: Breakfast;Dinner**

### **Day 7 Kusadasi - Pergamon - Troy Tour (approx. 450km)**

Today the tour departs to Pergamon (approx. 3 hours). Upon arrival, enjoy a tour of the magnificent acropolis of Pergamon - its impressive temples and library made it a cultural and political centre at the time. Pergamon is famous for its jewellery, stones and silver, and today you will see this firsthand with a stop at a jewellery centre. After lunch (not included), visit the famous archeological and mythological site of Troy, home of the Trojan Horse and Helen of Troy. Upon arrival, enjoy a tour of the archaeological site, before continuing Canakkale by 6:00pm for dinner.

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**Overnight:** Troia Tusan Hotel or similar, Canakkale

**Meals included:** Breakfast;Dinner

#### Day 8 Canakkale - Gallipoli Tour – Edirne (approx. 220km)

At approximately 7:30am, depart for Gallipoli to visit the historic battle fields. On the way, enjoy a stop for refreshments, before arriving at Gallipoli around midday. Upon arrival, break for lunch (not included), where you can relax before heading to the battle fields. Visit Kabatepe Museum, Ari Burnu Cemetery, Anzac Cove, Beach Cemetery, Shrapnel Valley and Plugge's Plateau. Afterwards, drive towards to border to Edrine for the night.

**Overnight:** Ramada Hotel & Suites Edirne or similar, Edrine

**Meals included:** Breakfast;Dinner

#### Day 9 Edirne, Turkey - Sofia, Bulgaria (approx. 300km)

After breakfast, check out of the hotel and depart to Sofia, Bulgaria. Upon arrival, enjoy the rest of the day at leisure. You may like to explore Sofia city centre, shop in the local markets or enjoy the nightlife at the many bars or Casino.

**Overnight:** Ramada Sofia City Center / Jasmin Hotel or similar, Sofia

**Meals included:** Breakfast

#### Day 10 Sofia City Tour - Ohrid, North Macedonia (approx. 433km)

Today enjoy a guided sightseeing tour of the city centre. Visit the Alexander Nevsky Cathedral - one of the largest Eastern Orthodox cathedrals in Europe, as well as one of Sofia's symbols and a primary tourist attraction. Continue to St. George Rotunda, St. Sophia Church, National Theatre, and the

former Royal Palace, which now houses the National Revival Art Gallery and the Ethnographic Museum. Afterwards depart to the UNESCO recognised city of Ohrid.

**Overnight:** Tino Hotel & Spa or similar, Ohrid

**Meals included:** Breakfast

#### Day 11 Ohrid City Tour

After breakfast, enjoy a half day city tour of lakeside Ohrid, renowned for its beautiful landscapes, Byzantine frescoes and icons of traditional architecture. Visit the Hadzi Turgut Mosque, Old Bazaar, Zeynel Abidin Pasha Tekke, Krst Dazmija and more. The Hadzi Turgut Mosque was built in 1466 by the Turkish Empire, and is believed to be the oldest in town.

**Overnight:** Tino Hotel & Spa or similar, Ohrid

**Meals included:** Breakfast

#### Day 12 Ohrid, North Macedonia - Durres, Albania (approx. 166km)

After breakfast, depart to the resort city of Durres in Albania. Upon arrival, enjoy a half day city tour visiting the National Archaeological Museum, the Roman Amphitheater, and much more. During the tour you will walk through the museum and the city's incredible landmarks like the Venetian Tower and walls, The Town Hall Square and the lively promenade.

**Overnight:** Premium Hotel Beach or similar, Durres

**Meals included:** Breakfast;Dinner

#### Day 13 Durres, Albania - Budva, Montenegro - City Tour (approx. 187km)

Following breakfast, depart to Budva, Montenegro. Budva is the metropolis of Montenegrin tourism due to its sandy

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beaches, stunning landscapes and nightlife, however its historical monuments are just as exciting. Visit the historic Old Town, Ballerina and Mogren Beach, the Ancient Necropolis, Slovenska Plaza and more.

**Overnight: Moskva Hotel or similar, Budva**

**Meals included: Breakfast**

#### **Day 14 Budva, Montenegro - Dubrovnik, Croatia - City Tour (approx. 114km)**

After breakfast, enjoy the short scenic drive to the walled city of Dubrovnik. Upon arrival enjoy a city tour exploring the UNESCO protected 'pearl of the Adriatic'. You will visit the Cathedral, Rector's Palace, Franciscan Monastery, the Clock Tower, Orlando's Columns and more. Afterwards check into your accommodation for the night.

**Overnight: Albatross Hotel or similar, Dubrovnik**

**Meals included: Breakfast**

#### **Day 15 Dubrovnik Free Day**

Today is free at leisure to further explore this amazing city.

**Overnight: Albatross Hotel or similar, Dubrovnik**

**Meals included: Breakfast**

#### **Day 16 Dubrovnik - Split, Croatia (approx. 229km)**

After breakfast, depart to Split. After breakfast enjoy a city tour of this historic city. Visit the famous Diocletian's Palace, built for the Roman emperor in 305 AD. See the Cathedral of Saint Domnius with its 12th Century bell tower, and visit the impressive peristyle courtyard of the Diocletians's Palace. Afterwards, walk down the Riva promenade where you will

enjoy lovely views of the Adriatic Sea, and see the Old Town Hall and City Clock of the People's Square. Lastly, visit the local fish market and explore the old neighbourhood of Varos.

**Overnight: Cvita Hotel or similar, Split**

**Meals included: Breakfast**

#### **Day 17 Split - Plitvice National Park, Croatia (approx. 243km)**

After breakfast depart to Plitvice National Park, a popular UNESCO World Heritage Site. Explore the 16 crystal-blue lakes cascading into 92 spectacular waterfalls. Walk on the wooden promenades providing magnificent views of the waters, where every turn leads to a breathtaking scenery and yet another waterfall. Surrounded by dense woods, Plitvice Lake is a natural phenomenon of rare and unique beauty.

**Overnight: Plitvice Hotel or similar, Plitvice**

**Meals included: Breakfast**

#### **Day 18 Plitvice, Croatia - Ljubljana, Slovenia (approx. 187km)**

After breakfast, depart to Ljubljana, the charming capital of Slovenia. Upon arrival see the central open air market, Baroque Town Hall, Robba's Fountain, The Three Bridges and more. Stop for lunch (not included) at a local restaurant before checking into your accommodation.

**Overnight: Radisson Blu Hotel or similar, Ljubljana**

**Meals included: Breakfast**

#### **Day 19 Ljubljana City highlights tour**

After breakfast, enjoy a city highlights tour. Take a walk around

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the historic centre before visiting to the Ljubljana Castle, which has been standing atop a hill above the city for 900 years. The Castles Outlook Tower and ramparts offer some of the best views of the city, while the castle itself houses a museum exhibition on Slovenian history. Afterwards, enjoy a short scenic drive to Lake Bled in the Julian Alps. Here you will have time at leisure to explore on your own. In the evening, return to Ljubljana for the night.

**Overnight: Radisson Blu Hotel or similar, Ljubljana**

**Meals included: Breakfast**

#### **Day 20 Ljubljana, Slovenia - Venice, Italy (approx. 241km)**

After breakfast, depart to Venice Italy. Upon arrival check into your accommodation and enjoy the remainder of the day at leisure exploring the maze-like streets and canals of this beautiful city.

**Overnight: Delfino Hotel or similar, Venezia Mestre**

**Meals included: Breakfast**

#### **Day 21 Venice City Tour**

After breakfast, you will be transferred to the Tronchetto Pier where you will board the water bus into the city. Take the time to admire the beautiful buildings and architecture as you cruise the waters of Venice. Upon arrival, be met by a local tour guide at the Piazza San Marco Square and begin your guided tour of Venice. The Piazza San Marco Square is the hub of Venetian life and a great place to start your tour. Surrounding the square you will see the famous St MARK's Basilica, the Doge Palace, and the Bell Tower (entrances not included). The tour will continue onwards to the Rialto Bridge,

the oldest bridge over the Grand Canal, and an icon of the city. Upon the conclusion of the tour, enjoy the afternoon at leisure.

**Overnight: Delfino Hotel or similar, Venezia Mestre**

**Meals included: Breakfast**

#### **Day 22 Venice, Italy - New Zealand**

Today at the appropriate time you will be transferred to the airport for your return flight to Australia.

**Meals included: Breakfast;In-Flight**

#### **Day 23 Arrive New Zealand**

*Please note: some flights may arrive in new Zealand +1 days later.*

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## TOUR INCLUSIONS

### HIGHLIGHTS

Discover Albania, Bulgaria, Croatia, Montenegro, North Macedonia, Slovenia, Turkey and Italy

Explore Istanbul, Sofia, Ohrid, Durrës, Budva, Dubrovnik, Split, Ljubljana, Venice and more

Visit Topkapi Palace on a city tour of Istanbul

See Sultan Ahmet Imperial Mosque and explore the Hippodrome

Experience the sights, sounds and smells of the Spice Bazaar

Visit Cumalıkızlı village, an ancient Ottoman town

Travel to the pretty Turkish village of Sirince

Learn how to make fruit wine with Turkish wine makers

Visit the Temple of Artemis and House of the Virgin Mary on a tour of Ephesus

Separate fact from fiction at the archaeological site of Troy

Travel to Gallipoli and explore the historic battlefields

Explore the magnificent acropolis of Pergamon and stop at a jewellery centre

Visit a carpet weaving centre and learn about one of Turkey's oldest arts

Marvel at Alexander Nevsky Cathedral on a sightseeing tour of Sofia, Bulgaria

Fall in love with lakeside town Ohrid in North Macedonia on a half day tour

Spend a night in the resort town of Durrës, Albania

See the historic old town on a city tour of Budva, Montenegro

Explore the medieval walled city of Dubrovnik on a guided walking tour

Enjoy a day at leisure to explore Dubrovnik - the pearl of the Adriatic

Swim in crystal clear waters throughout the Dalmatian Coast

Spend the night in the historic city of Split, Croatia

Marvel at the spectacular Plitvice Lakes National Park

Visit Ljubljana, the picture-perfect capital of Slovenia

Spend an afternoon at leisure in picturesque Lake Bled in the Julian Alps

Explore the maze-like streets and canals of Venice, Italy

### FLIGHTS

Return international flights (economy class) ex AKL/\*WLG/\*CHC

### ACCOMMODATION

20 nights 4 to 5-star hotel accommodation

### DINING

Enjoy 26 meals including daily breakfast

### TOUR ESSENTIALS

English speaking tour leader and guides

### TRANSPORT

Transportation by private A/C vehicles

### TRANSFERS

Return airport transfers

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 2nd of March 2022.

This travel offer is priced for one person based on twin share.

## Single Traveller Supplement

For solo travellers a mandatory single supplement of \$1250 applies.

## Departure Dates

Please see the TripADeal website for current departure dates.

## Surcharges

*Please note: dates/months with a \* incur a flight high season surcharge of \$200 per*

*person.*

*dates/months with a ^ incur a flight peak season surcharge of \$400 per person.*

## Departure Cities

Auckland, \*Wellington or \*Christchurch

## Departure City Surcharges

\*Wellington: \$200 per person

\*Christchurch: \$100 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Turkish Airlines, Vietnam Airlines and airline partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Istanbul, Turkey

\$220 per person, subject to availability

*Please note:*

*- This fee does not include extra nights accommodation, meals or airport transfers.*

*- No flight booking changes or cancellations permitted after air tickets have been issued.*

*- Flight changes are subject to availability at the time of booking.*

*- Blackout Dates:*

\* 4 December 2020 - 20 January 2020

\* 31 March 2021 - 25 April 2021

\* 20 June 2021 - 22 July 2021

\* 30 July 2021 - 6 August 2021

\* 24 August 2021 - 4 September 2021

\* 17 September 2021 - 11 October 2021

\* 4 December 2021 - 30 January 2022

\* 30 March 2022 - 28 April 2022

### Stay behind in Venice, Italy

\$220 per person, subject to availability

*Please note:*

*- This fee does not include extra nights accommodation, meals or airport transfers.*

*- No flight booking changes or cancellations permitted after air tickets have been issued.*

*- Flight changes are subject to availability at the time of booking.*

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\* 4 December 2021 - 30 January 2022

\* 30 March 2022 - 28 April 2022

### Stopover Packages

Twin share: \$550 per person/one way

Solo Traveller: \$800 one way

Locations:

\* Dubai

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

*- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.*

*- Stopover packages are subject to*



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## availability.

### - Blackout Dates:

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- \* 24 August 2021 - 4 September 2021
- \* 17 September 2021 - 11 October 2021
- \* 4 December 2021 - 30 January 2022
- \* 30 March 2022 - 28 April 2022

## Flight Class Upgrades

- Premium Economy: Not Available
- Business Class (International Sectors Only): \*Starting from \$7599 per person

### Please note:

- *\*Starting from quotes will be processed and returned for your consideration.*
- *All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).*
- *On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.*

## ACCOMMODATION

### Accommodation Used

4 - 5 Star (self-rated)

- Istanbul, Turkey: Pullman Hotel or similar
- Bursa, Turkey: Aloft Hotel or similar
- Kusadesi, Turkey: Suhan 360 Hotel & Spa or similar
- Cannakale, Turkey: Troia Tusan Hotel or similar
- Edrine, Turkey: Ramada Hotel & Suites Edirne or similar
- Sofia, Bulgaria: Ramada Sofia City Center / Jasmin Hotel or similar
- Ohrid, North Macedonia: Hotel Tino or

similar

Duress, Albania: Premium Hotel Beach or similar

Budva, Montenegro: Moskva Hotel or similar, Budva

Dubrovnik, Croatia: Albatross Hotel or similar

Split, Croatia: Cvita Hotel or similar

Ljubljana, Slovenia: Radisson Blu Plaza Hotel Ljubljana

Venice Area: Delfino Hotel or similar

*Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

## Extra Nights

- Istanbul (Pre Tour): \$145 per room including breakfast
- Venice Area (Post Tour): \$320 per room including breakfast and transfer.

*Please note: extra nights are based on room only and subject to availability until the time of booking.*

## Maximum Room Capacity

3 people (subject to availability).

## Child Policy

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 12 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

Please note: Triple shares may be

required to share existing bedding.

## Bedding Configuration

Twin or Double (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 15, maximum group size 26 per vehicle.

## Optional Tours / Activities

Day 3: Welcome Dinner in Istanbul's Kumkapi District Downtown - \$115 NZD per person

### Please note:

- *prices are based on per person, are subject to availability, time permitting and weather conditions.*
- *The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)*
- *Some tours require minimum numbers to operate.*

## EXCLUSIONS

- Visa fees and requirements (A visa is not required if travelling on a New Zealand Passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: €5 per person per day
- Optional activities/tours
- Hotel or City tax (approx €1-2 per person per night, payable upon check in)
- Personal expenses
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*



# IMPORTANT INFORMATION

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

#### Turkey:

Temperatures in May/June and September/October are between 22 and 30°C. January/December has an average temperature of around 15°C.

#### Bulgaria/North Macedonia/Bosnia:

Bulgaria and Macedonia have a temperate-continental climate with moderate features which is characteristic for Central Europe. with hot summers, cold winters and very distinct seasons. Abundant snowfalls may occur throughout Bulgaria from December to mid-March, especially if you are in the mountainous areas.

#### Albania/Montenegro/Croatia/Slovenia:

##### May

May is when temperatures really begin to climb and the summer season truly begins. The town and ports are filling up with tourists, restaurants and bars are alive, museums open and extend their hours and the weather triumphs it all by warming up considerably. Average temperatures reach a very pleasant high of around 21°C and reach a low of a very manageable 11°C.

##### June

The weather in June is one of the warmest you'll experience. Daily average temperatures in June are about 22°C, highs reaching up to 27°C and lows plummeting to about 16°C. Over the course of the month, the hours of sunshine remain pretty constant, with an average of about 15 hours per day.

##### September

September is still very warm, with the average daily temperature ranging from 16-19°C, the highest still a lovely 24°C and the lowest temperature is only around 13°C.

##### October

Is still fairly warm during October, but the temperature is noticeably lower than summertime. October's average daily temperature is about 18°C over the course of the month, with highs decreasing from 22°C to 18°C and lows from 15°C to 12°C. Of course with the temperature being lower at night, it would be wise to pack a few items such as a light jacket just in case.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals:

26 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with



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wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

## Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

## Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).*

## Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

### Turkey:

A Tourist visa is not required for Turkey for stays up to 90 days if travelling on a New Zealand passport.

### Europe:

A Tourist visa is not required for Europe for stays up to 90 days if travelling on a New Zealand passport.

*Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- \$50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.