From the historic streets of London to romantic Venice, Santorini and beyond, this 20 day odyssey is a chance to live out your Euro-holiday dreams and uncover the highlights of six phenomenal countries.

Kick things off with a panoramic tour of London, taking in icons such as Piccadilly Circus, Oxford Street, Parliament House, and Trafalgar Square. Travel to Calais via ferry and enjoy a scenic drive on to beautiful Paris, where you'll witness famous sights including the Arc de Triomphe, Eiffel Tower and more on tour. Journey through the French countryside to Dijon, capital of the Burgundy wine region; visit Lucerne, a lakeside city framed by the Swiss Alps; marvel at lakes Lugano and Como, playgrounds of Italy’s rich and famous; enjoy a walking tour through the canals and piazzas of Venice and more! From the ‘floating city’, embark on a seven night cruise of the Mediterranean aboard the MSC Opera. Along the way you’ll dock in the historic port of Split, the ‘pearl of the Adriatic’; see whitewashed villages clinging to fiery red cliffs in Santorini; and cruise to the charming old city of Ancona. You could also enjoy a chance to explore the walled city of Dubrovnik or the island paradise of Corfu (sailing dependent). The trip also includes return flights, 10 nights hotel accommodation and more!
THE ITINERARY

20 Day Standard Package

Day 1 Australia - London, England

Please note: Due to flight scheduling and availability, some customers may be required to depart in the morning of Day 2. Affected customers will still arrive in London on Day 2. Flight times will be indicated on your final documents approximately 6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to London
Upon arrival, be met by your TripADeal transfer assistant and be transferred to the hotel.

Overnight: Ibis London Greenwich Hotel or similar
Meals included: None

Day 3 London City Tour
In the morning, depart from the hotel for a panoramic tour of London. Take in famous sights such as Trafalgar Square, Piccadilly Circus, Covent Garden, Regent Street, Oxford Street, and more. See the Albert Memorial, Royal Albert Hall, Parliament House, and the London Eye Ferris wheel. Next travel past the Tower of London; a medieval fortress built in the year 1078 by William the Conqueror, before returning to the hotel. Enjoy the remainder of the day at leisure.

Overnight: Ibis London Greenwich Hotel or similar

Meals included: Breakfast

Day 4 London, England - Paris, France (290km)
After breakfast, drive to Dover where you will embark the ferry to Calais, France. Afterwards enjoy a scenic 4-hour drive (290km) southbound to Paris, the City of Light!

Overnight: Median Paris Porte de Versailles or similar, Paris
Meals included: Breakfast

Day 5 Paris City Tour
Today you will enjoy a sightseeing tour of this beautiful city with your Tour Leader. See highlights including the Eiffel Tower, Seine River bridges, Arc de Triomphe, Champs Elysées and Place de la Concorde, plus visit the famous Saint Germain neighbourhood.

Overnight: Median Paris Porte de Versailles or similar, Paris
Meals included: Breakfast

Day 6 Paris - Dijon City Tour - Fromagerie Gaugry (approx. 315km day)
Enjoy breakfast this morning before beginning the scenic journey south-east to the Burgundy region - famous for producing top quality wines. Arrive in Dijon and enjoy a panoramic tour of the city, taking in sights such as the Notre Dame, the Place de la Liberation and the Cathedral, to name a few. Continue to the famous Fromagerie Gaugry, where you will enjoy a wine and cheese tour and discover why their quality products are among the best in the world.

Overnight: Hotel ibis Dijon Sud or similar, Dijon
Meals included: Breakfast
THE ITINERARY

Day 7 Dijon - Lucerne, Switzerland - City Tour (approx. 350km day)
Today you will travel eastbound from Dijon, passing through Mulhouse and Basel, arriving in the city of Lucerne in the early afternoon. On arrival enjoy a panoramic tour of the city, which lies on the shore of Lake Lucerne. Enjoy sights such as the world famous wooden Chapel Bridge and Water Tower, the Musegg Wall, the Jesuit Church, the Mill Bridge, the Lion Monument and the KKL (Lucerne) Culture and Convention Centre.

Overnight: Hotel Zum Hirschen or similar, Lucerne
Meals included: Breakfast

Day 8 Lucerne - Lake Lugano - Lake Como, Italy - Lomazzo (approx. 195km day)
Leaving the city of Lucerne behind at approx. 11:00am, continue to Italy. On the way see Lugano Lake at the Switzerland-Italy border (approx. two hours). Enjoy a short visit to the vibrant city of Lugano, nestled on the lake's sunny north shore. This charming city offers visitors an array of restaurants and bars, as well as the famous via Nassa shopping district, which boasts of row upon row of boutiques and department stores.

Continue to Como for a nice afternoon tour, starting from the lakefront and Piazza Cavour and continuing to Duomo, San Fedele church, the Broletto and Villa Olmo. This evening check-in to the hotel.

Overnight: Just Hotel Lomazzo Fiera or similar, Lomazzo
Meals included: Breakfast

Day 9 Como Free Day
Enjoy a free day to explore Lake Como on your own.

Overnight: Just Hotel Lomazzo Fiera or similar, Lomazzo
Meals included: Breakfast

Day 10 Lomazzo - Verona - Venice (approx. 326km day)
After breakfast continue onwards to Verona for a short stop to see Juliet’s Balcony, inspired by the Shakespearean tale of Romeo and Juliet, and then continue to the Venice area for the night.

Overnight: Hotel Villa Stucky or similar, Mogliano Veneto (Venice Area)
Meals included: Breakfast

Day 11 Venice Walking Tour
Enjoy a full day in Venice, beginning with a walking tour along the canals. As you explore the cobbled laneways and grand squares, you'll soon understand why the city is regarded among the most romantic in the world. See famous sights including the Rialto Bridge, Doge's Palace and St Mark’s Clocktower. You can also take a vaporetto (water bus) down the Grand Canal (vaporetto not included, approx. €10 per person/each way).

Overnight: Hotel Villa Stucky or similar, Mogliano Veneto (Venice Area)
Meals included: Breakfast

Day 12 Venice - Begin 7 Night Greek Islands & Croatia MSC Cruise
After breakfast be transferred to the cruise terminal to embark on your magical 7 night MSC Greek Islands Cruise
THE ITINERARY

aboard the ‘MSC Opera’. The cruise will depart at 5:00pm.

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner

Day 13 Split, Croatia
Croatia’s second-largest city, Split provides an insight into Dalmatian life, how it’s really lived. Always buzzing, this exuberant city has a bountiful mixture of tradition and modernity. The antiquity of Split harbour is testified by the presence of the UNESCO listed Diocletian’s Palace built by Emperor Diocletian 295 BC. Split’s harbour is undoubtedly one of the most beautiful, but also one of the oldest in the Adriatic: it is over 1,700 years old, and is surrounded by an extraordinary historical heritage. You can easily reach the nearby islands from here.

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner

Day 14 At Sea
Take advantage of the many facilities onboard or relax and bask in the Mediterranean sun.

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner

Day 15 Santorini, Greece – 7:00am to 3:00pm - Mykonos, Greece 8:00pm - 4:00am
Whitewashed villages clinging to the rugged sea cliffs have made the volcanic island of Santorini one of the most widely photographed places in the world. The island’s charm and subtle mystery have even made it a target of speculation as to the location of the lost city of Atlantis.

After exploring Santorini, depart for Mykonos tonight. Mykonos is the most glamorous of the Greek Isles - well known for its cosmopolitan atmosphere, beautiful beaches and incredible nightlife. The old town has many tantalising dining options to choose from.

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner

Day 16 Mykonos, Greece Depart at 4:00 am - At Sea
Mykonos is the quintessential image of the Cyclades. In summer most people head out to the beaches during the day, so early morning or late afternoon are the best times to wander the maze of narrow streets.

The labyrinthine design was supposed to confuse the pirates who plagued Mykonos in the eighteenth and early nineteenth centuries, and it has the same effect on today’s visitors. When you alight from your MSC cruise, getting lost in its convoluted streets and alleys is half the fun of the place.

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner

Day 17 Dubrovnik, Croatia – 2:00pm - 8:00pm
The walled enclave of Dubrovnik is one of Croatia’s most popular cruise destinations, and it’s easy to see why. Grand architecture, narrow laneways to explore, and colourful cafes and bars to while away the hours… all framed by the shimmering waters of the Adriatic Sea. It’s truly magical.

On the northernmost edge of the Ionian islands, with its lush vegetation and picturesque coastline, you’ll find a unique mosaic of cultural and artistic influences.
Please note: If you are travelling on the following departure dates you will visit Corfu, Greece in place of Dubrovnik, Croatia:

**Standard Package**
- April: 26
- May: 31

**Extension Package**
- April: 24
- May: 29

**Overnight: MSC Cruises - ‘MSC Opera’ ship**

Meals included: Breakfast; Lunch; Dinner

**Day 18 Ancona, Italy – 10:00am - 6:00pm**
Ancona is an intriguing port city just steps away from the Mediterranean Sea, a grand place to set out and explore on foot. Ancona’s large, three-storey Archaeological Museum in the old quarter is a great place to while away an hour or two - it’s wacky, moulded ceilings vaulting over a collection of rare finds from red and black-figure Greek kraters (mixing vessels) to a stunning Celtic crown.

**Overnight: MSC Cruises - ‘MSC Opera’ ship**
Meals included: Breakfast; Lunch; Dinner

**Day 19 Venice, Italy – Arrive at 8:00am - Australia**
This morning dock back into Venice and after disembarkation (please allow approx. 2 hours to disembark) you will need to make your own way to the airport for your return flight back to Australia.

Meals included: Breakfast; In-Flight

**Day 20 Arrive in Australia**
Please note: some flights may arrive in Australia + 1 day later.

**With London-Pre Tour Extension Package**

**Day 1 Australia - London, England**

Please note: Due to flight scheduling and availability, some customers may be required to depart in the morning of Day 2. Affected customers will still arrive in London on Day 2. Flight times will be indicated on your final documents approximately 6 weeks prior to departure.

Meals included: In-Flight

**Day 2 Welcome to London**
Upon arrival, make your own way to your accommodation.

**Overnight: Ibis London Greenwich Hotel or similar**
Meals included: None

**Day 3 London Free Day**
Today is yours to explore historic London at leisure.

**Overnight: Ibis London Greenwich Hotel or similar**
Meals included: Breakfast

**Day 4 London Free Day**
Enjoy another day at leisure.
THE ITINERARY

Overnight: Ibis London Greenwich Hotel or similar
Meals included: Breakfast

Day 5 London City Tour (as per)
In the morning, depart from the hotel for a panoramic tour of London. Take in famous sights such as Trafalgar Square, Piccadilly Circus, Covent Garden, Regent Street, Oxford Street, and more. See the Albert Memorial, Royal Albert Hall, Parliament House, and the London Eye Ferris wheel. Next travel past the Tower of London; a medieval fortress built in the year 1078 by William the Conqueror, before returning to the hotel. Enjoy the remainder of the day at leisure.

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THE ITINERARY

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Meals included: Breakfast;Lunch;Dinner

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Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast;Lunch;Dinner
THE ITINERARY

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Please note: If you are travelling on the following departure dates you will visit Corfu, Greece in place of Dubrovnik, Croatia:

**Standard Package**
April: 26
May: 31

**Extension Package**
April: 24
May: 29

Overnight: MSC Cruises - ‘MSC Opera’ ship
Meals included: Breakfast; Lunch; Dinner

**Day 20 Ancona, Italy – 10:00am - 6:00pm**
Ancona is an intriguing port city just steps away from the Mediterranean Sea, a grand place to set out and explore on
foot. Ancona's large, three-storey Archaeological Museum in the old quarter is a great place to while away an hour or two - it's wacky, moulded ceilings vaulting over a collection of rare finds from red and black-figure Greek kraters (mixing vessels) to a stunning Celtic crown.

**Overnight: MSC Cruises - 'MSC Opera' ship**

**Meals included: Breakfast; Lunch; Dinner**

**Day 21 Venice, Italy – Arrive at 8:00am - Australia**

This morning dock back into Venice and after disembarkation (please allow approx. 2 hours to disembark) you will need to make your own way to the airport for your return flight back to Australia.

**Meals included: Breakfast; In-Flight**

**Day 22 Arrive in Australia**

*Please note: some flights may arrive in Australia +1 day later.*
HIGHLIGHTS
Visit 6 amazing countries: England, France, Italy, Switzerland, Croatia and Greece
Discover the best of England, France, Italy and Switzerland on tour
Explore London, Paris, Dijon, Lucerne, Lake Como, Verona and Venice
See Trafalgar Square, Piccadilly Circus, Covent Garden and more on a city tour of London
View the Eiffel Tower and Notre Dame on tour in historic Paris
Drive through the scenic Burgundy wine region
Enjoy a wine and cheese tasting tour at the famous Fromagerie Gaugry
Tour Dijon, capital of the historic Burgundy region
Admire famous Chapel Bridge in Lucerne, Switzerland
Marvel at the picturesque lakes of Lugano and Como
Enjoy a day at leisure in Como
See Juliet’s Balcony in Verona, inspired by Shakespeare's Romeo and Juliet
Stroll the romantic streets and canals of Venice on tour
Cruise among the spectacular Greek Islands
Step back in time in historic Dubrovnik or visit beautiful Corfu (sailing dependent)
Dock in Split, ‘the pearl of the Adriatic Sea’
Admire the whitewashed villages of Santorini
Feel like a movie star in vibrant Mykonos
Discover the charming old quarter of Ancona

CRUISE
7 night MSC Cruise through the Mediterranean and Greek Islands
Sail aboard the sensational ‘MSC Opera’ ship

ACCOMMODATION
10 nights quality hotel accommodation on tour

DINING
Enjoy 31 meals including three meals a day while cruising

TOUR ESSENTIALS
English-speaking tour leader (Day 2-11)
Airline and cruise taxes and surcharges

TRANSPORT
Transportation by private A/C vehicles

TRANSFERS
Airport - Hotel transfer Day 2
Hotel - Cruise transfer Day 12

WITH LONDON PRE-TOUR EXTENSION
All of the above (excluding Airport - Hotel transfer Day 2), plus the following:
Explore historic London with 2 days at leisure
2 nights quality hotel accommodation
Enjoy 2 additional meals

FLIGHTS
Return international flights (economy class) ex SYD/MEL/*BNE/ADL/PER

Trip a Deal
IMPORTANT INFORMATION

*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 27th of September 2021.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement of applies:

Standard Package
- Inside Cabin: $2000
- Ocean View Cabin: $2300
- Balcony Cabin: $2600

Extension Package
- Inside Cabin: $2300
- Ocean View Cabin: $2650
- Balcony Cabin: $2950

Departure Dates (2021)

Standard Package
April: 26
May: 10, **31
**June: 14
**August: **16, *30
**September: 13, 27

Extension Package
April: 24
May: 8, *29
**June: 12
**August: **14, *28
**September: 11, 25

Please note: If you are travelling on the following departure dates you will visit Corfu, Greece in place of Dubrovnik, Croatia:

Standard Package
April: 26
May: **31

Extension Package
April: 24
May: *29

Surcharges

Please note:
- dates/months with a ^ incur a flight high season surcharge of $200 per person.
- dates/months with a * incur a cruise high season surcharge of $200 per person.
- dates/months with a ** incur a cruise high season surcharge of $300 per person.

Departure Cities

Sydney, Melbourne, *Brisbane, Adelaide, or Perth

Departure City Surcharges
* Brisbane: $100 per person

FLIGHTS

Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines and airline partners (subject to availability)

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Please note:
- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
  * 10 December 2020 - 20 January 2021
  * 1 April 2021 - 25 April 2021
  * 20 June 2021 - 22 July 2021
  * 17 September 2021 - 11 October 2021
  * 6 December 2021 - 30 January 2021

Stay behind in Venice, Italy

$200 per person, subject to availability

Please note:
- This fee does not include extra nights accommodation, meals or airport transfers.
transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout Dates:
  * 10 December 2020 - 20 January 2021
  * 1 April 2021 - 25 April 2021
  * 20 June 2021 - 22 July 2021
  * 17 September 2021 - 11 October 2021
  * 6 December 2021 - 30 January 2021

**Stopover Packages**
Twin share: $500 per person/one way
Solo Traveller: $700 one way

**Locations:**
* Dubai
* Abu Dhabi

**Includes:**
- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

**Please note:**
- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.
- Abu Dhabi stopovers are not available for Perth.
- Stopover packages are subject to availability.
- Blackout Dates:
  * 10 December 2020 - 20 January 2021
  * 1 April 2021 - 25 April 2021
  * 20 June 2021 - 22 July 2021
  * 17 September 2021 - 11 October 2021
  * 6 December 2021 - 30 January 2021

**CRUISES**

**Cabins**
All cabins are subject to availability; some cabins may have restricted views.

**ACCOMMODATION**

**Accommodation Used**
3-4 Star (self-rated)
- London, England: Ibis London Greenwich Hotel or similar
- Paris, France: Median Paris Porte de Versailles or similar
- Dijon, France: Hotel ibis Dijon Sud or similar
- Lucerne, Switzerland: Hotel Zum Hirschen or similar
- Lomazzo, Italy: Just Hotel Lomazzo Fiera or similar
- Mogliano Veneto, Italy (Venice Area): Hotel Villa Stucky or similar

**Please note:**
- Cruise: MSC Cruises - ‘MSC Opera' ship
- Louvre entrance: approx. €15
- Gondola ride: approx. €30
- Doges Palace entrance: approx. €19

**Maximum Room Capacity**
2 people (subject to availability).

**Optional Tours / Activities**
- Paris
  - Louvre entrance: approx. €15
- Venice
  - Gondola ride: approx. €30
  - Doges Palace entrance: approx. €19

**Child Policy**
- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

**Please note:** Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

**Triple Share**
Not Available

**Bedding Configuration**
Twin or Double bedding (subject to availability).

**Adjoining / Interconnecting Rooms**
Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

**GENERAL TOUR INFORMATION**
Minimum group size 20, maximum group size 30 per vehicle.

**Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433**
IMPORTANT INFORMATION

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified
- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS
- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days).
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise).
- Gratuities/tipping.
  -- Land: Recommended at €5 per person/day payable to the tour leader on tour.
  -- Cruise: Mandatory at approx. €10 per person/day payable onboard at the end of the cruise.
- Mandatory city taxes/check point fees: approx. €30 total payable on tour (please note pricing is subject to change).
- Optional activities/tours (including any 'onshore' excursions as part of cruise).
- Personal expenses.
- Transfer cruise port to airport (day 19).
- Transfer airport to hotel (Day 2 - extension package only).
- Travel insurance (Mandatory).

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:
Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:
An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

FLIGHTS
Seat Selection & Frequent Flyer Points:
At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:
Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

Cruise
Disembarkation:
- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:
Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel

CLIMATE & AVERAGE TEMPERATURES
As this deal covers multiple countries, temperatures will range from low to high 20’s. Travel period is over the European high season, so expect dry, warm and sunny days. In May and Sep - the evenings may still require an additional layer of clothing.
IMPORTANT INFORMATION

documents to request any membership benefits they are entitled to.

COACH TOUR

Meals:
Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:
You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:
Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile. Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

- Land
  - Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.
  - Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

- Cruise
  - Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A Tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - $100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - $150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - $250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure $350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure $500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Purchase Confirmation reissue.

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - $100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - $150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - $250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure $350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure $500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
IMPORTANT INFORMATION

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of $150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.