

# TASTE OF EUROPE & THE UK

LONDON • PARIS • DUBROVNIK • LUCERNE • SANTORINI

## THE OFFER

No matter how many times you visit Europe, there's always something new and exciting to discover - colourful cities, intriguing cultures, mouth-watering cuisines, and so much more! From the historic streets of London to romantic Venice, magical Santorini and beyond, this 20 day odyssey is a chance to live out your Euro-holiday dreams and uncover the highlights of six phenomenal countries.

Kick things off with a panoramic tour of London, taking in icons such as Piccadilly Circus, Oxford Street, Parliament House, and Trafalgar Square. Travel to Calais via ferry and enjoy a scenic drive on to beautiful Paris, where you'll witness famous sights including the Arc de Triomphe, Eiffel Tower and more on tour. Journey through the French countryside to Dijon, capital of the Burgundy wine region; visit Lucerne, a lakeside city framed by the Swiss Alps; marvel at lakes Lugano and Como, playgrounds of Italy's rich and famous; enjoy a walking tour through the canals and piazzas of Venice and more! From the 'floating city', embark on a seven night cruise of the Mediterranean aboard the MSC Lirica. Along the way you'll dock in the historic port of Split, the 'pearl of the Adriatic'; see whitewashed villages clinging to fiery red cliffs in Santorini; and cruise to the charming old city of Ancona. You could also enjoy a chance to explore the walled city of Dubrovnik. As if this wasn't enough, the trip also includes return flights, 10 nights hotel accommodation, selected transfers, English-speaking tour leader - and more!

**Want to fun to last even longer? Choose the 22 day tour with London extension.**

### 20 DAY TOUR & CRUISE

FROM

**\$4999**

PER PERSON TWIN SHARE

20 DAYS - INSIDE CABIN

**\$4999**

20 DAYS - OCEAN VIEW CABIN

**\$5399**

20 DAYS - BALCONY CABIN

**\$5799**

22 DAYS - INSIDE CABIN

**\$5299**

22 DAYS - OCEAN VIEW CABIN

**\$5699**

22 DAYS - BALCONY CABIN

**\$6099**

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

**Trip  
aDeal**  
EST. 2011



## 20 DAY TOUR & CRUISE | TASTE OF EUROPE & UK

# THE ITINERARY

### 20 Day Standard Package

#### Day 1 Australia - London, England

Today depart from Sydney, Melbourne, \*Brisbane, Adelaide or \*Perth for London, England. Fly with award-winning premium airlines Emirates, Etihad or Qatar Airways (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart in the morning of Day 2. Affected customers will still arrive in London on Day 2. Flight times will be indicated on your final documents approximately 6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to London

Upon arrival, be met by your TripADeal transfer assistant and be transferred to the hotel.

**Overnight: Ibis London Greenwich Hotel or similar**

**Meals included: None**

#### Day 3 London City Tour

In the morning, depart from the hotel for a panoramic tour of London. Take in famous sights such as Trafalgar Square, Piccadilly Circus, Covent Garden, Regent Street, Oxford Street, and more. See the Albert Memorial, Royal Albert Hall, Parliament House, and the London Eye Ferris wheel. Next travel past the Tower of London; a medieval fortress built in the year 1078 by William the Conqueror, before returning to the hotel. Enjoy the remainder of the day at leisure.

**Overnight: Ibis London Greenwich Hotel or similar**

**Meals included: Breakfast**

#### Day 4 London, England - Paris, France (290km)

After breakfast, drive to Dover where you will embark the ferry to Calais, France. Afterwards enjoy a scenic 4-hour drive (290km) southbound to Paris, the City of Light!

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: Breakfast**

#### Day 5 Paris City Tour

Today you will enjoy a sightseeing tour of this beautiful city with your Tour Leader. See highlights including the Eiffel Tower, Seine River bridges, Arc de Triomphe, Champs Elysées and Place de la Concorde, plus visit the famous Saint Germain neighbourhood.

**Overnight: Median Paris Porte de Versailles or similar, Paris**

**Meals included: Breakfast**

#### Day 6 Paris - Dijon City Tour - Fromagerie Gaugry (approx. 315km day)

Enjoy breakfast this morning before beginning the scenic journey south-east to the Burgundy region - famous for producing top quality wines. Arrive in Dijon and enjoy a panoramic tour of the city, taking in sights such as the Notre Dame, the Place de la Liberation and the Cathedral, to name a few. Continue to the famous Fromagerie Gaugry, where you will enjoy a wine and cheese tour and discover why their quality products are among the best in the world.

**Overnight: Hotel ibis Dijon Sud or similar, Dijon**

**Meals included: Breakfast**

#### Day 7 Dijon - Lucerne, Switzerland - City Tour (approx. 350km day)



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Today you will travel eastbound from Dijon, passing through Mulhouse and Basel, arriving in the city of Lucerne in the early afternoon. On arrival enjoy a panoramic tour of the city, which lies on the shore of Lake Lucerne. Enjoy sights such as the world famous wooden Chapel Bridge and Water Tower, the Musegg Wall, the Jesuit Church, the Mill Bridge, the Lion Monument and the KKL (Lucerne) Culture and Convention Centre.

**Overnight: Hotel Zum Hirschen or similar, Lucerne**

**Meals included: Breakfast**

#### Day 8 Lucerne - Lake Lugano - Lake Como, Italy - Lomazzo (approx. 195km day)

Leaving the city of Lucerne behind at approx. 11:00am, continue to Italy. On the way see Lugano Lake at the Switzerland-Italy border (approx. two hours). Enjoy a short visit to the vibrant city of Lugano, nestled on the lake's sunny north shore. This charming city offers visitors an array of restaurants and bars, as well as the famous via Nassa shopping district, which boasts of row upon row of boutiques and department stores.

Continue to Como for a nice afternoon tour, starting from the lakefront and Piazza Cavour and continuing to Duomo, San Fedele church, the Broletto and Villa Olmo. This evening check-in to the hotel.

**Overnight: Just Hotel Lomazzo Fiera or similar, Lomazzo**

**Meals included: Breakfast**

#### Day 9 Como Free Day

Enjoy a free day to explore Lake Como on your own.

**Overnight: Just Hotel Lomazzo Fiera or similar, Lomazzo**

**Meals included: Breakfast**

#### Day 10 Lomazzo - Verona - Venice (approx. 326km day)

After breakfast continue onwards to Verona for a short stop to see Juliet's Balcony, inspired by the Shakespearean tale of Romeo and Juliet, and then continue to the Venice area for the night.

**Overnight: Hotel Villa Stucky or similar, Mogliano Veneto (Venice Area)**

**Meals included: Breakfast**

#### Day 11 Venice Walking Tour

Enjoy a full day in Venice, beginning with a walking tour along the canals. As you explore the cobbled laneways and grand squares, you'll soon understand why the city is regarded among the most romantic in the world. See famous sights including the Rialto Bridge, Doge's Palace and St Mark's Clocktower. You can also take a vaporetto (water bus) down the Grand Canal (vaporetto not included, approx. €10 per person/each way).

**Overnight: Hotel Villa Stucky or similar, Mogliano Veneto (Venice Area)**

**Meals included: Breakfast**

#### Day 12 Venice - Begin 7 Night Greek Islands & Croatia MSC Cruise

After breakfast be transferred to the cruise terminal to embark on your magical 7 night MSC Greek Islands Cruise aboard the 'MSC Lirica'. The cruise will depart at 5:00pm.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**



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#### Day 13 Split, Croatia

Croatia's second-largest city, Split provides an insight into Dalmatian life, how it's really lived. Always buzzing, this exuberant city has a bountiful mixture of tradition and modernity. The antiquity of Split harbour is testified by the presence of the UNESCO listed Diocletian's Palace built by Emperor Diocletian 295 BC. Split's harbour is undoubtedly one of the most beautiful, but also one of the oldest in the Adriatic: it is over 1,700 years old, and is surrounded by an extraordinary historical heritage. You can easily reach the nearby islands from here.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 14 At Sea

Take advantage of the many facilities onboard or relax and bask in the Mediterranean sun.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 15 Santorini, Greece – 7:00am to 3:00pm - Mykonos, Greece 8:00pm - 4:00am

Whitewashed villages clinging to the rugged sea cliffs have made the volcanic island of Santorini one of the most widely photographed places in the world. The island's charm and subtle mystery have even made it a target of speculation as to the location of the lost city of Atlantis.

After exploring Santorini, depart for Mykonos tonight. Mykonos is the most glamorous of the Greek Isles - well known for its cosmopolitan atmosphere, beautiful beaches and incredible nightlife. The old town has many tantalising dining options to choose from.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 16 Mykonos, Greece Depart at 4:00 am - At Sea

Mykonos is the quintessential image of the Cyclades. In summer most people head out to the beaches during the day, so early morning or late afternoon are the best times to wander the maze of narrow streets.

The labyrinthine design was supposed to confuse the pirates who plagued Mykonos in the eighteenth and early nineteenth centuries, and it has the same effect on today's visitors. When you alight from your MSC cruise, getting lost in its convoluted streets and alleys is half the fun of the place.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 17 Dubrovnik, Croatia – 2:00pm - 8:00pm

The walled enclave of Dubrovnik is one of Croatia's most popular cruise destinations, and it's easy to see why. Grand architecture, narrow laneways to explore, and colourful cafes and bars to while away the hours... all framed by the shimmering waters of the Adriatic Sea. It's truly magical.

On the northernmost edge of the Ionian islands, with its lush vegetation and picturesque coastline, you'll find a unique mosaic of cultural and artistic influences.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 18 Ancona, Italy – 10:00am - 6:00pm

Ancona is an intriguing port city just steps away from the Mediterranean Sea, a grand place to set out and explore on



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foot. Ancona's large, three-storey Archaeological Museum in the old quarter is a great place to while away an hour or two - it's wacky, moulded ceilings vaulting over a collection of rare finds from red and black-figure Greek kraters (mixing vessels) to a stunning Celtic crown.

**Overnight: MSC Cruises - 'MSC Lirica' ship**

**Meals included: Breakfast;Lunch;Dinner**

#### Day 19 Venice, Italy – Arrive at 8:00am - Australia

This morning dock back into Venice and after disembarkation (please allow approx. 2 hours to disembark) you will need to make your own way to the airport for your return flight back to Australia.

**Meals included: Breakfast;In-Flight**

#### Day 20 Arrive in Australia

*Please note: some flights may arrive in Australia +1 day later.*

### With London-Pre Tour Extension Package

#### Day 1 Australia - London, England

Today depart from Sydney, Melbourne, \*Brisbane, Adelaide or \*Perth for London, England. Fly with award-winning premium airlines Emirates, Etihad or Qatar Airways (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart in the morning of Day 2. Affected customers will still arrive in London on Day 2. Flight times will be indicated on your final documents approximately 6 weeks prior to departure.*

**Meals included: In-Flight**

#### Day 2 Welcome to London

Upon arrival, make your own way to your accommodation.

**Overnight: Ibis London Greenwich Hotel or similar**

**Meals included: None**

#### Day 3 London Free Day

Today is yours to explore historic London at leisure.

**Overnight: Ibis London Greenwich Hotel or similar**

**Meals included: Breakfast**

#### Day 4 London Free Day

Enjoy another day at leisure.

**Overnight: Ibis London Greenwich Hotel or similar**

**Meals included: Breakfast**

**Day 5 As per day 3 of the standard itinerary onwards.**



## 20 DAY TOUR & CRUISE | TASTE OF EUROPE & UK

### TOUR INCLUSIONS

#### HIGHLIGHTS

Visit 6 amazing countries: England, France, Italy, Switzerland, Croatia and Greece

Discover the best of England, France, Italy and Switzerland on tour

Explore London, Paris, Dijon, Lucerne, Lake Como, Verona and Venice

See Trafalgar Square, Piccadilly Circus, Covent Garden and more on a city tour of London

View the Eiffel Tower and Notre Dame on tour in historic Paris

Drive through the scenic Burgundy wine region

Enjoy a wine and cheese tasting tour at the famous Fromagerie Gaugry

Tour Dijon, capital of the historic Burgundy region

Admire famous Chapel Bridge in Lucerne, Switzerland

Marvel at the picturesque lakes of Lugano and Como

Enjoy a day at leisure in Como

See Juliet's Balcony in Verona, inspired by Shakespeare's Romeo and Juliet

Stroll the romantic streets and canals of Venice on tour

Cruise among the spectacular Greek Islands

Step back in time in historic Dubrovnik

Dock in Split, 'the pearl of the Adriatic Sea'

Admire the whitewashed villages of Santorini

Feel like a movie star in vibrant Mykonos

Discover the charming old quarter of Ancona

#### FLIGHTS

Return international flights (economy class) ex SYD/MEL/\*BNE/ADL/\*PER

#### CRUISE

7 night MSC Cruise through the Mediterranean and Greek Islands

Sail aboard the sensational 'MSC Lirica' ship

#### ACCOMMODATION

10 nights quality hotel accommodation on tour

#### DINING

Enjoy 31 meals including three meals a day while cruising

#### TOUR ESSENTIALS

English-speaking tour leader (Day 2-11)

Airline and cruise taxes and surcharges

#### TRANSPORT

Transportation by private A/C vehicles

#### TRANSFERS

Airport - Hotel transfer Day 2

Hotel - Cruise transfer Day 12

#### WITH LONDON PRE-TOUR EXTENSION

All of the above (excluding Airport - Hotel transfer Day 2), plus the following:

Explore historic London with 2 days at leisure

2 nights quality hotel accommodation

Enjoy 2 additional meals

# IMPORTANT INFORMATION

\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

## CANCELLATION POLICY

### Covid-19 Booking Policy

- TripADeal Tour packages are non-refundable. If your Tour package is affected by Covid-19 related travel restrictions and you are unable to travel, you will receive either a free date change (credit that is specific to your original package and purchase value) or an open credit less any non-recoverable supplier fees to the value of your original purchase for use on any other package available via the TripADeal website.

*Please note: Date change credits are subject to availability and not guaranteed until confirmed by TripADeal, not the property you are due to stay with.*

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 4th of October 2022.

This travel offer is priced for one person

based on twin share.

### Single Traveller Supplement

For solo travellers a mandatory single supplement of applies:

#### Standard Package

- Inside Cabin: \$2000
- Ocean View Cabin: \$2300
- Balcony Cabin: \$2600

#### Extension Package

- Inside Cabin: \$2300
- Ocean View Cabin: \$2650
- Balcony Cabin: \$2950

### Departure Dates

Please see the TripADeal website for current departure dates.

### Surcharges

*Please note:*

- *dates/months with a ^ incur a flight high season surcharge of \$200 per person.*
- *dates/months with a \* incur a cruise high season surcharge of \$200 per person.*
- *dates/months with a \*\* incur a cruise high season surcharge of \$300 per person.*

### Departure Cities

Sydney, Melbourne, \*Brisbane, Adelaide, or \*Perth

### Departure City Surcharges

\*Brisbane or \*Perth: \$100 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, Turkish Airlines and airline partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in London, England

\$200 per person, subject to availability

*Please note:*

- *This fee does not include extra nights accommodation, meals or airport transfers.*
- *No flight booking changes or cancellations permitted after air tickets have been issued.*
- *Flight changes are subject to availability at the time of booking.*
- *Blackout Dates:*
  - \* 30 March 2022 - 28 April 2022
  - \* 16 June 2022 - 31 July 2022
  - \* 21 August 2022 - 3 September 2022
  - \* 15 September 2022 - 15 October 2022
  - \* 6 December 2022 - 30 January 2023

### Stay behind in Venice, Italy

\$200 per person, subject to availability

*Please note:*

- *This fee does not include extra nights accommodation, meals or airport transfers.*
- *No flight booking changes or cancellations permitted after air tickets have been issued.*
- *Flight changes are subject to availability at the time of booking.*
- *Blackout Dates:*
  - \* 30 March 2022 - 28 April 2022
  - \* 16 June 2022 - 31 July 2022
  - \* 21 August 2022 - 3 September 2022
  - \* 15 September 2022 - 15 October 2022
  - \* 6 December 2022 - 30 January 2023

### Stopover Packages

Twin share: \$500 per person/one way

Solo Traveller: \$700 one way

Locations:

\* Abu Dhabi

Includes:

- 2 Nights in 4 star accommodation
- Daily breakfast
- Return airport transfers

*Please note:*

- *A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.*

# IMPORTANT INFORMATION

- Abu Dhabi stopovers are not available for Perth.

- Stopover packages are subject to availability.

- Blackout Dates:

\* 30 March 2022 - 28 April 2022

\* 16 June 2022 - 31 July 2022

\* 21 August 2022 - 3 September 2022

\* 15 September 2022 - 15 October 2022

\* 6 December 2022 - 30 January 2023

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

3-4 Star (self-rated)

- London, England: Ibis London Greenwich Hotel or similar

- Paris, France: Median Paris Porte de Versailles or similar

- Dijon, France: Hotel ibis Dijon Sud or similar

- Lucerne, Switzerland: Hotel Zum Hirschen or similar

- Lomazzo, Italy: Just Hotel Lomazzo Fiera or similar

- Mogliano Veneto, Italy (Venice Area): Hotel Villa Stucky or similar

4 star (self-rated)

- Cruise: MSC Cruises - 'MSC Lirica' ship

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

Not available.

### Maximum Room Capacity

2 people(subject to availability).

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel.*

*No unaccompanied minors allowed.*

### Triple Share

Not Available

### Bedding Configuration

Twin or Double bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 30 per vehicle.

### Optional Tours / Activities

#### Paris

- Louvre entrance: approx. €15

#### U

- Gondola ride: approx. €30

- Doges Palace entrance: approx. €19

*Please note:*

*- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified*

*- Some tours require minimum numbers to operate.*

*- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)*

*- Shore excursions can also be booked whilst onboard (subject to availability).*

## EXCLUSIONS

- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days).

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise).

- Gratuities/tipping.

-- Land: Recommended at €5 per person/ day payable to the tour leader on tour.

-- Cruise: Mandatory at approx. €10 per person/day payable onboard at the end of the cruise.

- Mandatory city taxes/check point fees: approx. €30 total payable on tour (please note pricing is subject to change).

- Optional activities/tours (including any 'onshore' excursions as part of cruise).

- Personal expenses.

- Transfer cruise port to airport (day 19).

- Transfer airport to hotel (Day 2 - extension package only).

- Travel insurance (Mandatory).

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*



# IMPORTANT INFORMATION

## CLIMATE & AVERAGE TEMPERATURES

As this deal covers multiple countries, temperatures will range from low to high 20's. Travel period is over the European high season, so expect dry, warm and sunny days. In May and Sep - the evenings may still require an additional layer of clothing.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts:

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

#### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC is an internationally registered company

& operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A Tourist visa is not required for Europe for stays up to 90 days if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

# IMPORTANT INFORMATION

## SCHEDULE OF FEES

### **Voluntary Changes**

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket, date/accommodation changes or a Purchase Confirmation reissue.

- Changes - \$100.00 per booking + any additional charges applied by the airline/accommodation/other travel provider.

### **Name Changes Due To Passenger Error**

- If the incorrect name has been advised to TripADeal, charges of \$100 per booking + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### **Supplier Fees**

In the event the Travel Offer you have purchased is unable to proceed, and/or a travel Supplier is unable to fulfil the Travel Offer due to external circumstances (Limitation of Liability e.g. a Force Majeure event), there may be a fee or amount of money that is withheld by our Suppliers and is unrecoverable. This may be due to non-refundable airline tickets, cancellation penalties with cruise cabins or unrecoverable payments with our land/accommodation partners. TripADeal has committed to these costs as your Agent and will endeavour to recover all funds committed and/or paid for your Travel Offer, but this may not be possible in all circumstances. If refunds are not available from Suppliers, we will endeavour to obtain a travel credit on the best terms available and communicate these outcomes to you. In the event, TripADeal is unable to obtain a refund or travel service credit, or part thereof, this cost is passed on to the customer as a Supplier Fee. This fee is not revenue-raising and is paid to or withheld by our suppliers when recovering payments.