

11 DAY EXPLORER PACKAGE

HIGHLIGHTS OF VIETNAM

\$2299

PER
PERSON
TWIN
SHARE

HALONG BAY • HOI AN • HANOI

THE OFFER

Travelling to new destinations is all about exotic new experiences, mouth-watering cuisine, cultural excursions, picturesque landscapes and welcoming locals. This 11 day highlights package of Vietnam has all of this and more.

Enjoy a free and easy tour with plenty of time to explore all of the destinations visited. Experience the organised chaos of Ho Chi Minh City before taking a trip to visit the historic Cú Chi Tunnels. Visit the vibrant city of Hoi An, renowned for its grand architecture and bustling marketplaces. Witness the emerald waters and towering limestone peaks of Halong Bay aboard an overnight Traditional Junk Boat cruise. Finally, discover the unique mix of cultures in the colourful capital of Hanoi and its Old Quarter. With return international flights, two internal flights, eight nights accommodation and 12 meals, this incredible highlights package is an opportunity you do not want to miss!

Why let the fun end there? Take advantage of our extension packages to enjoy more free time in Hanoi or keep on exploring in the popular trekking area of Sapa.

11 DAY PACKAGE

\$2299

12 DAY WITH HANOI EXT

\$2449

14 DAY WITH SAPA EXT

\$2949

**Trip
aDeal**
Est. 2011

Offer available for a limited time or until sold out. TRIPADEAL (NZ) LIMITED: 6844434

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THE ITINERARY

Day 1 New Zealand - Ho Chi Minh City (Saigon), Vietnam

Today depart from either Auckland, *Wellington or *Christchurch for your flight to Ho Chi Minh City, Vietnam. Fly with either Singapore Airlines, Malaysia Airlines, Thai Airways, Vietnam Airlines, Cathay Pacific, Qantas Airways or Emirates to name a few (subject to availability). On arrival be picked up and transferred to the hotel.

Please note: due to flight scheduling and availability, some departures may occur on day 0. Affected customers must be at the airport the night before. Flight times will be indicated on your final documentation which you will receive prior to departure.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: In-Flight

Day 2 Cu Chi Tunnels Half Day Tour

This morning be picked up from the hotel and head to the Cu Chi Tunnels (approx. 1 hour) for a half day tour. The Cu Chi Tunnels were constructed by Vietnamese fighters during the country's long fight for independence. The network of tunnels which make up this underground city include living rooms, kitchens, hospitals, weapons factories, storage facilities and a command centre. The tunnel system was an excellent way for the Vietcong to move around the countryside undetected by foreign troops and was at one stage home to around 10,000 people. After exploring these tunnels along with nearby remains of American tanks and numerous bomb craters drive back to Ho Chi Minh City arriving in the mid afternoon. The rest of the evening will be spent at leisure.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 3 Ho Chi Minh City Free Day

Today is yours to enjoy at leisure. Alternatively, you can take the opportunity to join an optional tour (not included).

Optional Activity: Mekong Delta Day Tour - \$80 NZD per person

This morning after breakfast be picked up from the hotel and travel to the city of My Tho (approx. 1.5 hours) on the banks of the Mekong. Upon arrival board a motor boat and cruise along the Mekong River. The boat will take you to Xep Canal, a lovely place where you will transfer to smaller canoes so you may navigate the smaller canals. These canals are lovely places where you can escape the traffic of the main river. Here you will cruise under coconut trees before arriving at a small islet. Disembark and walk around a small local village. Stop at a local family's home to enjoy tropical fruit, honey tea and wine and listen to traditional Vietnamese music performed by the villagers. Afterwards continue onwards to another islet where a traditional Vietnamese lunch will be prepared by a local family (included). In the afternoon return to Ho Chi Minh City and your hotel accommodation.

Please note this tour includes travel in smaller traditional river boats, which may be difficult for less mobile, and/or elderly travellers to get in and out of.

Inclusions: Transfers to and from the hotel, English speaking tour guide, Mekong River boat trip, lunch, honey tea and honey wine, seasonal fruits and a traditional music performance.

Overnight: Ho Chi Minh City (Standard Or Premium Hotel Option)

Meals included: Breakfast

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THE ITINERARY

Day 4 Ho Chi Minh City (Saigon) - Da Nang - Hoi An

After breakfast you will be transferred to the airport for the flight to Da Nang (approx. 1.5 hour flight). Upon arrival you will drive onwards to the ancient coastal city of Hoi An (approx. 1 hour), where you will check into the hotel. The rest of the afternoon is spent at leisure to explore this amazing city.

Overnight: Hoi An (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 5 Hoi An Free Day

Today is free at leisure to explore the graceful and historic Hoi An, which is Vietnam's most atmospheric and delightful city. Once a major port, it boasts the grand architecture and beguiling riverside setting that befits its heritage, and the 21st-century curses of traffic and pollution are almost entirely absent. Alternatively, you can take the opportunity to join an optional tour (not included).

Optional Activity: My Son Holy Land Tour - \$90 NZD per person

Depart early this morning and travel to My Son (approx. 1 hour), a UNESCO World Heritage site located 40km southwest of Hoi An. My Son was once the capital and religious centre of the Cham people, and is believed to be the longest inhabited archaeological site in Indochina. The ruins of My Son were built between the 7th to 13th century BC and are located in a valley surrounded by mountains, the sides of which are covered in thick jungle. Hon Quap (Cat's Tooth Mountain) overlooks the site, its crooked peak mimicked by the architecture of some temples' roofs. These mountains are the source of the Thu Bon River, a holy river which flows

through the site. Lunch will be included at a local restaurant and after the day's tour, be transferred back to the hotel in Hoi An. Inclusions: Transfers to and from the hotel to My Son Holy Land and a English speaking tour guide.

Overnight: Hoi An (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 6 Hoi An Free Day

Today enjoy another day free at leisure to explore this fascinating city. Alternatively, you can take the opportunity to join an optional tour (not included).

Optional Activity: Ba Na Hills, Golden Bridge&- Da Nang Full Day Tour - \$170 NZD per person

Early this morning you will be picked up from the hotel and travel to Ba Na Hill Station on the outskirts of Da Nang. Here you will take a cable car to Ba Na Hills where you will enjoy amazing views. Here you will visit an old French cellar (Debay Ancient Wine Cellar), a flower garden - Le Jardin D'amour, Linh Ung Pagoda, a wax statue museum and the iconic Golden Bridge. Afterwards enjoy free time to explore this resort park then travel onwards to Da Nang where lunch will be provided. In the afternoon, return to Hoi An where you may enjoy the remainder of the day at leisure. Inclusions: Transportation, English speaking guide, lunch, Entrance Fees, Cable Car Ticket, and Drinking Water.

Inclusions: Transportation to and from Hoi An, English speaking guide, lunch, Entrance Fees, Cable Car Ticket, and Drinking Water.

Overnight: Hoi An (Standard Or Premium Hotel Option)

Meals included: Breakfast

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THE ITINERARY

Day 7 Hoi An - Hanoi

After breakfast, you will be transferred back to Da Nang airport for your onward flight to Hanoi, the capital city of Vietnam in the northern part of the country. (approx. 1.5 hour flight). Upon arrival you will be transferred to the hotel where you may enjoy the remainder of the day at leisure.

Overnight: Hanoi (Standard Or Premium Hotel Option)

Meals included: Breakfast

Day 8 Hanoi - Halong Bay Cruise

This morning after breakfast drive through beautiful green rice paddy fields on the way to the coast (approx. 4 hours) where you will board a Junk boat for an overnight cruise through the thousands of towering limestone islands and emerald waters of UNESCO listed Halong Bay. Enjoy a seafood lunch before taking part in some afternoon activities such as swimming, relaxing on a remote beach, climbing to the top of a lookout for an amazing panoramic view or take a ride on a rowing boat into a secluded bay. Also cruise further into the bay to visit a Pearl Farm. Drop anchor in the late evening for an overnight stay among the dramatic limestone peaks.

Please note: The overnight cruise boat & services are the same for both the standard & premium packages.

Overnight: Traditional Junk Boat, Majestic Cruises, Halong Bay

Meals included: Breakfast;Lunch;Dinner

Day 9 Halong Bay - Hanoi

Early risers can take part in an optional Tai Chi class on deck this morning. After breakfast, climb aboard the tender for a visit to Sung Sot (Surprise) Cave, a colourful grotto of giant

stalactites and stalagmites. Return to the boat and enjoy a short cooking class where you will learn to prepare local delicacies such as spring rolls. Enjoy lunch on board, followed by a relaxing trip back into port, where you will disembark and return to Hanoi (approx. 4 hours). Upon arrival back into Hanoi check into the hotel for an evening at leisure. Alternatively, you can take part in an optional evening activity (not included).

Optional Activity: Traditional Vietnamese Dinner with Water Puppet show - \$40 USD per person arranged on tour

This evening you will be picked up from the hotel and transferred to one of the best restaurants in Hanoi's famous Old Quarter - Duong's Restaurant. Here you will enjoy many Vietnamese traditional dishes such as Goi Cuon Tom Thit (fresh rice paper roll with prawn and pork), Pho bo (noodle soup with beef), Bun Cha (BBQ vietnamese pork meatballs with noodles), Goi Ga Hoa Chuoi (banana blossom salad with chicken) and Che Nep Dua (sticky rice in coconut cream). After the dinner you will transfer to a water puppet theatre for a spectacular water puppet show. Vietnamese water puppetry is a traditional and unique art of Vietnam. Each show lasts 45 minutes and includes lively illustrative Vietnamese pastoral scenes, rural daily life as well as fairy legends. Finish the evening with a transfer back to your hotel. Please note: The itinerary may be adjusted if the water puppet show at 8:00pm is not available. The water puppet show will be arranged at 6:30pm and the dinner at the restaurant after the show.

Overnight: Hanoi (Standard Or Premium Hotel Option)

Meals included: Breakfast;Lunch

Day 10 Hanoi, Vietnam - New Zealand

Today you will be picked up from the hotel and transferred

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THE ITINERARY

to the airport for your return flight back to New Zealand. A packed breakfast can be requested for travellers with an early departure. For travellers with a late departure luggage storage facilities will be available at the hotel.

Meals included: Breakfast;In-Flight

Day 11 Arrive in New Zealand

Please note: some flights may arrive +1 days.

[Itinerary 2 – 12 Day with Hanoi Post Tour Extension] Day 10 Hanoi Free Day

Overnight: Hanoi (Standard Or Premium Hotel Option)

Meals included: Breakfast;Lunch

Day 11 Hanoi, Vietnam - New Zealand

Today you will be picked up from the hotel and transferred to the airport for your return flight back to New Zealand. A packed breakfast can be requested for travellers with an early departure. For travellers with a late departure luggage storage facilities will be available at the hotel.

Meals included: Breakfast;In-Flight

Day 12 Arrive in New Zealand

Please note: some flights may arrive +1 days.

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THE ITINERARY

[Itinerary 3 - 14 Day with Sapa Post Tour Extension] Day 10 Hanoi - Sapa

This morning you will be driven to the mountainous town of Sapa (approx. 5 hours). Sapa is a picturesque town located in the Hoàng Liên Sơn Mountains of Northwestern Vietnam. A popular trekking base, it overlooks the picturesque terraced rice fields of the Muong Hoa Valley. Hill tribes and ethnic minorities, such as the H'Mong, Tay and Dao make up much of the town's local population.

This afternoon take an afternoon walk through the tiered rice paddy fields to Ta Van Village to learn more about the local 'Zay' people. This walk is of basic/moderate difficulty (approx. 7km) along well formed trails and cobbled steps. Please note the terrain on this walk is undulating but has no demanding ascents or descents. Alternatively, choose to enjoy the afternoon at leisure to discover the town of Sapa.

Overnight: Sapa Hotel (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 11 Sapa Villages Walk

After breakfast begin another walking journey with a visit to two villages of the H'Mong people (Catcat and SinChai). Continue your walk to see the impressive Thac Bac (Silver) Waterfall and a hydroelectric power station established during the French occupation. Take in stunning landscapes of green forests and rice fields on the walk back to Sapa. Today's walk is of basic/moderate difficulty (approx. 7km) along well formed trails and cobbled steps. Please note the terrain on this hike is undulating but has no demanding ascents or descents.

Another option to the full day walk, you can drive to the base of the villages (Catcat and SinChai) and walk (approx.

3km) down to the village centres. The H'Mong/Mong is an indigenous people in Asia. The H'Mong began a gradual southward migration from China in the 18th century due to political unrest and to escape Chinese threats. They are one of the largest ethnic minorities in Vietnam.

Alternatively, you can choose to enjoy the day at leisure in Sapa.

Overnight: Sapa Hotel (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 12 Sapa - Hanoi

Today is spent at leisure in Sapa before transferring back to Hanoi in the afternoon (approx. 5 hours) arriving at the hotel in the evening.

Overnight: Hanoi Hotel (Standard Or Premium Hotel Option)
Meals included: Breakfast

Day 13 Hanoi, Vietnam - New Zealand

Today you will be picked up from the hotel and transferred to the airport for your return flight back to New Zealand. A packed breakfast can be requested for travellers with an early departure. For travellers with a late departure luggage storage facilities will be available at the hotel.

Meals included: Breakfast; In-Flight

Day 14 Arrive in New Zealand

Please note: some flights may arrive +1 days.

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TOUR INCLUSIONS

HIGHLIGHTS

Experience the centuries-old culture of Vietnam

Enjoy the buzz of Ho Chi Minh City at leisure

Learn about the Viet Cong at the Cú Chi Tunnels

Enjoy 2 free days in the historic river city of Hoi An

Discover Vietnam's ancient capital of Hanoi

Drive through the beautiful rice paddy fields in Hanoi

Sail among the limestone islands of Halong Bay

Visit a grotto of stalactites and stalagmites

Witness the incredible Sung Sot (Surprise) Cave in Halong Bay

Enjoy a Vietnamese cooking class onboard cruise

Visit a floating pearl farm on Halong Bay

FLIGHTS

Return international flights (economy class) from AKL/*WLG/*CHC

2 x internal flights: Ho Chi Minh City to Da Nang, Da Nang to Hanoi

CRUISE

1 night cruising beautiful Halong Bay

Sail aboard a traditional Vietnamese junk boat

ACCOMMODATION

8 nights quality hotel accommodation (Standard or Premium Option)

DINING

Enjoy 12 meals including daily breakfast

TOUR ESSENTIALS

English speaking local tour guide (day 3)

Airline taxes and surcharges

TRANSPORT

Transportation by A/C coach

TRANSFERS

Return airport transfers

12 Day with Hanoi Post Tour Extension

Enjoy 1 day at leisure in Hanoi

1 night quality hotel accommodation

Enjoy 1 additional meal

14 Day with Sapa Post Tour Extension

Walk among the beautiful rice terraces of Sapa

See the impressive Thac Bac Silver Waterfall

Walk through the Hoàng Liên Sơn Mountains

Visit the remote villages of the local indigenous people

3 nights quality hotel accommodation

Enjoy 3 additional meals

IMPORTANT INFORMATION

**Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 13th of September 2021.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement of applies:

11 Day Standard Package: \$395

11 Day Premium Package: \$575

12 Day Standard Package: \$475

12 Day Premium Package: \$700

14 Day Standard Package: \$500

14 Day Premium Package: \$675

Departure Dates

Please see TripADeal website for current departure dates.

Surcharges

Please note:

dates/months with a ^ incur a land high season surcharge of \$150 per person.

*dates/months with a * incur a flight high season surcharge of \$300 per person.*

Departure Cities

Auckland, *Wellington or *Christchurch

Departure City Surcharges

*Wellington or *Christchurch: \$100 per person

FLIGHTS

Full Service Airline(s) Used

Singapore Airlines, Malaysia Airlines, Thai Airways, Vietnam Airlines, Cathay Pacific, Qantas Airways, Emirates, Virgin Australia, Korean Airlines, Japan Airlines, Bangkok Airways and airline partners (subject to availability)

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Ho Chi Minh City, Vietnam

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates apply to flights departing between the below date ranges:

* 17 September 2020 - 11 October 2020

* 10 December 2020 - 20 January 2021

* 11 February 2021 - 17 February 2021

* 1 April 2021 - 18 April 2021

* 26 June 2021 - 18 July 2021

* 17 September 2021 - 11 October 2021

* 1 November 2021 - 7 November 2021

* 6 December 2021 - 30 January 2022

Stay behind in Hanoi, Vietnam

\$220 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates apply to flights departing between the below date ranges:

* 17 September 2020 - 11 October 2020

* 10 December 2020 - 20 January 2021

* 11 February 2021 - 17 February 2021

* 1 April 2021 - 18 April 2021

* 26 June 2021 - 18 July 2021

* 17 September 2021 - 11 October 2021

* 1 November 2021 - 7 November 2021

* 6 December 2021 - 30 January 2022

Stopover Packages

Not Available

Flight Class Upgrades

- Premium Economy: Not Available

- Business Class (International Sectors Only):

*Starting from \$2999 per person

Please note:

- *Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.



IMPORTANT INFORMATION

ACCOMMODATION

Accommodation Used

11 and 12 Day Packages

Standard Package

3 Star (self-rated)

- Ho Chi Minh City: Le Duy Grand Hotel, Cititel Ben Thanh Hotel, Le Duy Hotel, Ha Hien Hotel or similar

- Hoi An: Kim An Hotel, Rose Garden Hotel, Venus Hotel, Le Pavillon Boutique Hotel or similar

- Hanoi: Flower Hotel, May De Ville 2 Hotel, Hong Ngoc Cochinine Hotel, Adamas Hotel, Moon View Hotel or similar

Premium Package

4 Star (self-rated)

- Ho Chi Minh City: Royal Hotel, Muong Thanh Saigon Centre Hotel, Northern Hotel, Golden Central Hotel or similar

- Hoi An: Rosemary Hotel, Silk Luxury Hotel, Phu Thinh Resort, Cocoriver Resort or similar

- Hanoi: Flower Garden Hotel, Chalcedony Hotel, Babylon Grand, The Q Hotel or similar

Standard & Premium Package

No Star Rating

- Halong Bay: Majestic Cruises, Lavender Cruise or similar

14 Day Package

3 Star (self-rated)

- Sapa: Panorama Hotel, The Sapa Vista Hotel or similar

4 Star (self-rated)

- Sapa: The Highland Hotel or similar

Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not Available

Maximum Room Capacity

2 people (subject to availability).

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed

Triple Share

Not Available

Bedding Configuration

2 x Single or 1 x Queen/King (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 4, maximum group size 20 per vehicle.

Optional Tours / Activities

- Day 3: Mekong Delta Day Tour: \$80 per person

- Day 5: My Son Holy Land Tour: \$90 per person

- Day 6: Ba Na Hills, Golden Bridge & Da Nang Full Day Tour: \$170 per person

Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions.

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers to operate.

EXCLUSIONS

- Visa fees and requirements (A visa is a strict requirement if travelling on a New Zealand Passport)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping: \$10 NZD

per person per day, which will be collected whilst on tour.

- Optional activities/tours

- Personal expenses

- Travel insurance (Mandatory)

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/ attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Vietnam :

Vietnam's climate can be divided into a tropical and a temperate zone. It is



IMPORTANT INFORMATION

characterized by strong monsoon influences, has a considerable amount of sun, a high rate of rainfall, and high humidity. July is the hottest month in Hanoi with an average temperature of 29°C and the coldest is January at 17°C with the most daily sunshine hours at 8 in July.

FLIGHTS

Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

Gratuities / Tipping:

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 NZD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay

close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa for Vietnam is a strict requirement if travelling on a New Zealand passport.

- From December 2017, New Zealand citizens are eligible to apply online for a single entry electronic visa (e-visa), valid for up to a maximum of 30 days. Lodge your application online (for a non-refundable fee) with the Vietnamese National Web Portal of Immigration - <https://www.xuatnhapcanh.gov.vn/>. You will be given a unique code to track your visa application status. Once your visa is granted, you must print it out and present it at check in. Keep this e-visa print out with you at all times during your travel in Vietnam.

- Some private online visa services and travel agents have scammed travellers or been involved in the public disclosure of the personal information of applicants for visas and 'visa issued on arrival' approval letters. To avoid such scams, only use official Government of Vietnam services to arrange your visa.

- Visa and other entry and exit conditions (such as currency, customs and quarantine regulations) change regularly. Contact the nearest Embassy or Consulate of Vietnam for up-to-date information.

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours.

Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.



IMPORTANT INFORMATION

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- \$50 NZD per change request post-purchase
+ any additional charges applied by the travel partners associated with the order.

