THE OFFER

Towerimg Mayan pyramids and sprawling Zapotec ruins, snowcapped volcanic peaks and cities tailor-made for fiestas, siestas and everything between; Mexico is even more wonderful than you know. From Mexico City to Puebla, Campeche, Palenque and beyond, this 15 day tour is a chance to discover the beauty, history, culture and vibrancy of magical Mexico for yourself.

Kick things off with a full day guided tour in Mexico City, from iconic Zocalo Square and the grand Metropolitan Cathedral. Stroll among the ancient pyramids of Teotihuacan, a vast temple complex founded in around 300BC. Admire the baroque architecture of Santo Domingo Church in Oaxaca City; stroll through Puebla’s exquisite city centre; and explore the Zapotec archaeological site of Mitla. Cool down in the waters of Agua Azul Waterfall, marvel at the ruins of Palenque; enjoy a walking tour of colourful Campeche; feel like you’ve been transported to Europe in the city of Merida; visit the 'new world wonder' pyramid complex of Chichen Itza - and a whole lot more.

With return international flights, 12 nights in quality hotel accommodation, English speaking tour leader and guides, as well as return airport transfers, the only thing missing from this trip is you!
Itinerary - 1

Day 1 New Zealand - Mexico City, Mexico

Today depart from Auckland, Christchurch or Wellington for your flight to Mexico City, Mexico (via the USA). Fly with either American Airlines, Delta Airlines, United Airlines, or Virgin Australia to name a few (subject to availability). Upon arrival into Mexico City you will be transferred to the hotel.

Overnight: Hotel Regente City or similar, Mexico City

Meals included: In-Flight

Day 2 Mexico Full Day City Tour

This morning you will be picked up from the hotel and enjoy a full day city tour. In the morning you will visit Mexico City’s colonial centre, including the Zocalo, the main square of Mexico City. Here, you will see some important landmarks, such as the National Palace, with its impressive murals of the famous artist Diego Rivera. You will also visit the Templo Mayor, which contains the ruins of the ceremonial centre of the former Aztec capital Tenochtitlan and also see the Metropolitan Cathedral, the biggest Cathedral in Mexico. An architectural masterpiece with both baroque and neo-classical elements, impressive woodcarvings and gold plated alters.

Afterwards head to Alameda Park, here you will find the most important cultural building in Mexico City, the Palacio de Bellas Artes (Palace of Fine Arts) where you can view some of the beautiful murals within the palace. From there walk via the beautiful avenue La Reforma to Parque Chapultepec. Here you can find several interesting museums, among them the famous Museum of Anthropology, the largest museum in Mexico. You will be able to enter the Museum of Anthropology (Museo de Antropología) and view the impressive collection of pre-hispanic artifacts. A must for those who would like to know more about the different cultures of Mexico. This afternoon arrive back at the hotel for an evening at leisure.

Overnight: Hotel Regente City or similar, Mexico City

Meals included: Breakfast

Day 3 Teotihuacan - Cholula Walking Tour - Puebla (approx 200km day)

Today you will travel to Puebla with some stops along the way. The first stop being the famous ruins of Teotihuacan, the main highlight for many who visit Mexico City. Teotihuacan is a vast Mexican archaeological complex northeast of Mexico City which rivals the great pyramids of Egypt. Running down the middle of the site, which was once a flourishing pre-Columbian city, is the Avenue of the Dead. It links the Temple of Quetzalcoatl (Temple of the Feathered Serpent), the Pyramid of the Moon and the Pyramid of the Sun, the latter two with panoramic views from their summits. Artefacts in the Museum of Teotihuacan Culture, on-site, include pottery and bone.

Afterwards continue to Cholula, a wonderful town that combines history, magic, religion and archaeology. It stands out for having the largest archaeological site of a pyramid (temple) in the New World, as well as the largest pyramid base known to exist in the world today. Here, you will enjoy another short walking tour and visit the amazing pyramid. Afterwards continue onwards to the beautiful colonial city of Puebla and check into the hotel for an evening at leisure.
**THE ITINERARY**

**Overnight: Hotel Colonial de Puebla or similar, Puebla**
**Meals included: Breakfast**

**Day 4 Puebla Walking Tour - Oaxaca City (approx. 340km day)**

Puebla, also known as the City of Angels, was founded in 1531 by the Spaniards and to this day remains a very pleasant town with a rich history. Today it’s a modern and thriving city, but it preserves its colonial charm nevertheless. Its streets are swarming with architectural jewels, many of them covered with the regional Talavera tiles. Churches and convents are witnesses of the past, as Puebla was once an important religious centre. This morning, enjoy a walking tour through the city centre and see the main plaza and cathedral. Afterwards travel onwards to Oaxaca City in the state of Oaxaca in Mexico’s South-West. Upon arrival, check-in and enjoy an evening at leisure.

**Overnight: Oaxaca Real Hotel or similar, Oaxaca City**
**Meals included: Breakfast**

**Day 5 Oaxaca City Walking Tour - Monte Alban Tour**

Today enjoy a walking tour of Oaxaca’s beautiful city centre. Learn about the history of the city, its architecture and local customs. See Santo Domingo Church, the best example of Mexican baroque architecture, then stroll along some of the picturesque streets of the historical centre as you see more of Oaxaca’s landmarks. See the Benito Juarez and 20 de Noviembre markets, and stop at a chocolate factory to see the process of grinding cocoa beans to make Oaxacan chocolate.

In the afternoon, visit the ruins of the former Zapotec stronghold Monte Albán in the outskirts of the city and enjoy a guided tour of the area. Monte Albán, site of ruins of an ancient centre of Zapotec and Mixtec culture, located in what is now Oaxaca state, Mexico. The initial construction at the site has been placed at circa 8th century BC. It contains great plazas, truncated pyramids, a court for playing the ball game tlachtli, underground passageways and about 170 tombs, the most elaborate uncovered in the Americas to date. The site is located on high ground, probably chosen for its defensibility. The great plaza atop the highest hill is flanked by four platforms; two temples stand on the platform to the south. After this visit, return to Oaxaca City for an evening at leisure.

**Overnight: Oaxaca Real Hotel or similar, Oaxaca City**
**Meals included: Breakfast**

**Day 6 Oaxaca City - Mitla Guided Tour - Tehuantepec - Mezcal Brewery Tour (approx. 250km day)**

This morning visit the archaeological site of Mitla and enjoy a short guided tour. Mitla is the second most important archaeological site in the state of Oaxaca and the most important of the Zapotec culture. The name Mitla is derived from the Nahua name Mictlan, which was the place of the dead or underworld. Its Zapotec name is Lyobaa, which means “place of rest.” Afterwards travel onwards to Tehuantepec with a quick stop at the gigantic tree of ‘El Tule’ on the way. Upon arrival into Tehuantepec visit a traditional mezcal brewery where you will see how this popular drink is prepared and also enjoy a tasting. Make sure you have some cash on you in case you want to buy this delicious artisan drink to take back home with you. This afternoon/evening, check into the hotel and enjoy an evening at leisure.

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Trip a Deal

Offer available for a limited time or until sold out. TRIPADEAL (NZ) LIMITED: 6844434
15 DAY CULTURAL TOUR | BEST OF MEXICO

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Overnight: Hotel Calli or similar, Tehuantepec
Meals included: Breakfast

Day 7 Tehuantepec - Sumidero Canyon - San Cristobal de las Casas (approx. 360km day)
After an early start, begin the journey to the city of San Cristobal, in the state of Chiapas in the very south of Mexico. Along the way enjoy a stop at the gateway to the magnificent Sumidero Canyon. Sumidero Canyon is a narrow and deep canyon surrounded by a national park and located just north of the city of Tuxtla Gutierrez. Take an optional 2 hour boat ride up the canyon (not included – approx. $15 USD per person). Travellers who do not wish to take the boat trip may stretch their legs and enjoy a lunch break (not included) at one of the nearby restaurants at the port.

Afterwards continue onwards to San Cristobal de las Casas, one of the most beautiful cities in all of Mexico. Cobblestone streets, low tiled roofs, colonial architecture and bright painted walls all add to San Cristobal’s special charm. However, it’s not just another colonial town; as this village is located in the Mayan heartland the many indigenous people give it a very special atmosphere. Indigenous culture is everywhere: you can find it in the handicrafts market, in the dresses worn by the people on the streets, or you can live it yourself while visiting one of the Tzotzil Maya communities nearby (not included). Upon arrival check into the hotel for an evening at leisure.

Overnight: Arrecife de Coral or similar, San Cristobal de las Casas
Meals included: Breakfast

Day 8 San Cristobal Free Day
Today is free at leisure to explore this beautiful city.

Overnight: Arrecife de Coral or similar, San Cristobal de las Casas
Meals included: Breakfast

Day 9 San Cristobal - Agua Azul Waterfall - Palenque (approx. 220km day)
This morning travel to the beautiful Agua Azul Waterfall (approx. 4 hours). It has been called by many - the most beautiful natural attraction in Mexico. The Agua Azul Waterfall is in the Blue Water Biosphere of southern Chiapas, just nearby Mexico's famous archaeological park at Palenque. The crystalline blue waters are coloured, in simple terms, by the large amount of limestone deposits on the rocky river bed, a surreal environment in the heart of the dense green rainforest country of southern Mexico. After a visit to the falls, and perhaps a quick dip in the beautiful water (don’t forget your swimwear), travel onwards to the archaeological park of Palenque. Upon arrival in Palenque, check into the hotel for an evening at leisure.

Overnight: Hotel Nututun Palenque or similar, Palenque
Meals included: Breakfast

Day 10 Palenque Guided Tour - Campeche (approx. 370km day)
This morning after breakfast your guide will pick you up from the hotel and take you on an early morning excursion to the Palenque Archaeological zone where you will enjoy a guided tour of this amazing site. Swathed in morning jungle mists and echoing to a dawn chorus of howler monkeys and parrots,
15 DAY CULTURAL TOUR | BEST OF MEXICO

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the mighty Maya temples of Palenque are deservedly one of the top destinations of Chiapas and one of the best examples of Mayan architecture in all of Mexico. After the visit, travel onwards to the city of Campeche, Mexico’s only walled city, which is on the UNESCO cultural heritage list. Upon arrival check-in and enjoy an evening at leisure.

Overnight: Hotel Del Paseo or similar, Campeche
Meals included: Breakfast

Day 11 Campeche Walking City Tour – Uxmal Guided Tour – Merida (approx. 200km day)
This morning enjoy a short walking tour of the colourful city of Campeche, with a visit to the central plaza and ocean boulevard. Afterwards, travel onwards to the archaeological site of Uxmal, an ancient Mayan city declared part of UNESCO heritage in 1996. Uxmal (pronounced oosh-mahl) is an impressive set of ruins, easily ranking among the top Mayan archaeological sites in the world. It’s a large site with some fascinating structures in good condition and bearing a riot of ornamentation. Enjoy a guided tour of the area, then continue onwards to the city of Merida (dubbed the white city), one of the liveliest cities in the Yucatan Peninsula. As the centre of henequen production (a plant native to Yucatan), Merida gathered great wealth during the last century. This former wealth is still reflected in many of the cities impressive buildings. Upon arrival check-in and enjoy the rest of the day at leisure.

Overnight: Hotel Colonial or similar, Merida
Meals included: Breakfast

Day 12 Merida - Chichen Itza Guided Tour - Cancun
(approx. 300km day)
Today travel onwards to Chichen Itza, Mexico’s most famous archaeological site. This sacred site was one of the greatest Mayan centres of the Yucatan Peninsula. Throughout its nearly 1,000-year history, different peoples have left their mark on the city. The fusion of Mayan construction techniques with new elements from central Mexico make Chichen Itza one of the most important examples of the Mayan-Toltec civilization in Yucatan. Several buildings have survived, such as the Warriors’ Temple, El Castillo and the circular observatory known as El Caracol. Here enjoy a guided tour of the site, climb El Castillo, check the acoustics of the Ball Court, and wonder about the sacrificed virgins while looking into the Sacred Well. After visiting Chichen Itza, continue to Cancun where you can enjoy the evening at leisure.

Overnight: La Quinta Inn or similar, Cancun
Meals included: Breakfast

Day 13 Cancun, Mexico - New Zealand
Today transfer to Cancun Airport for your return flight back to New Zealand.
Meals included: Breakfast;In-Flight

Day 14 In Transit

Day 15 Arrive in New Zealand
Please note: some flights may arrive +1 days
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Itinerary - 2 Cancun Extension (Days 1 - 12 as above)

Day 13 Cancun Free Day
Enjoy the day exploring or relaxing on the stunning beaches of Cancun.
Overnight: Beachscape Kin Ha Villas & Suites Cancún or similar, Cancun
Meals included: Breakfast

Day 14 Cancun Free Day
Enjoy another day either exploring or relaxing.
Overnight: Beachscape Kin Ha Villas & Suites Cancún or similar, Cancun
Meals included: Breakfast

Day 15 Cancun, Mexico - New Zealand
Today transfer to Cancun Airport for your return flight back to New Zealand.
Meals included: Breakfast; In-Flight

Day 16 In Transit

Day 17 Arrive in New Zealand
Please note: some flights may arrive +1 days
TOUR INCLUSIONS

HIGHLIGHTS
Discover the highlights of Mexico on tour
Visit Oaxaca, Campeche, Cholula, Merida and more
Uncover the best of Mexico City on a full day guided tour
See the National Palace and Metropolitan Cathedral
Explore the National Museum of Anthropology, the largest in Mexico
Stroll among the vast pyramids of Teotihuacan
Visit the Great Pyramid of Cholula, the world’s largest pyramid base
See the baroque architecture of Santo Domingo Church in Oaxaca City
Stroll Puebla’s colourful main plaza and city centre
Explore the Zapotec archaeological site of Mitla
Stop for a photo stop at the impressive ‘El Tule’
Sample traditional Mezcal at a local distillery
Enjoy free time in colonial San Cristobal de las Casas
Swim in the waters of the Agua Azul Waterfall
Admire stunning Mayan architecture in Palenque
Enjoy a walking tour of colourful Campeche
Explore the ancient Mayan ruins of Uxmal, a UNESCO world heritage site
Stay the night in the beautiful European-style city of Merida
Visit the ‘new world wonder’ pyramids and complex of Chichen Itza
Spend the night in vibrant Cancun

ACCOMMODATION
12 nights quality hotel accommodation

DINING
Enjoy daily breakfast

TOUR ESSENTIALS
English speaking tour leader and guides
All sightseeing and entrance fees as mentioned in the itinerary
Airline taxes and surcharges

TRANSPORT
Transportation by private A/C Vehicles

TRANSFERS
Return airport transfers

17 DAY PACKAGE WITH CANCUN EXTENSION
All of the above plus the following:
2 nights additional hotel accommodation
Upgraded beachfront hotel in Cancun for all 3 nights
Enjoy 2 additional meals
Discover vibrant Cancun with 2 days at leisure

FLIGHTS
Return international flights (economy class) ex AKL/*CHC/*WLG
**IMPORTANT INFORMATION**

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

**BOOKING INFORMATION**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).*

**OFFER ESSENTIALS**

Travel offer is valid for travel on selected dates until the 18th March 2021.

This travel offer is priced for one person based on twin share.

**Single Traveller Supplement**

For solo travellers a mandatory single supplement applies:

- 15 Day Package: $530
- 17 Day Package: $740

**Departure Dates**

Please see the TripADeal website for current departure dates.

**Departure Cities**

Auckland, *Christchurch or *Wellington

**Departure City Surcharges**

*Christchurch or *Wellington: $300 per person.

**FLIGHTS**

**Full Service Airline(s) Used**

Virgin Australia, United Airlines, American Airlines, Delta Air Lines, Air New Zealand, Qantas Airways, Air Canada, Cathay Pacific, Fiji Airways plus any codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

**Arrive early in Mexico City, Mexico**

$220 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout dates apply between the below date ranges:
  *17th September - 11th October 2020
  *21st - 29th November 2020
  *10th December 2020 - 20th January 2021
  *25th March - 19th April 2021
  *22nd June - 19th July 2021
  *9th September - 4th October 2021
  *22nd - 29th November 2021
  *6th December 2021 - 28th January 2022

**Stay behind in Cancun, Mexico**

$220 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout dates apply between the below date ranges:
  *17th September - 11th October 2020
  *21st - 29th November 2020
  *10th December 2020 - 20th January 2021
  *25th March - 19th April 2021
  *22nd June - 19th July 2021
  *9th September - 4th October 2021
  *22nd - 29th November 2021
  *6th December 2021 - 28th January 2022

**Stay behind in Los Angeles, United States**

$220 per person, subject to availability

*Please note:*

- If you are interested in this stay behind option, please contact our friendly reservations team at TripADeal to make this booking and provide your preferred travel dates. This stay behind option is not available through the online check out.
- This fee does not include extra nights accommodation, meals or airport transfers.
- This fee does however include an internal flight from Cancun to Los Angeles. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to New Zealand. Please note, by
choosing to forfeit your connecting flight the cost does not change.

- If you fail to notify TripADeal that you will not be taking the Cancun to Los Angeles flight with this Stay Behind option, and do not show up for this flight, your entire return flight will be at risk of cancellation by the airline.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates apply between the below date ranges:
  - *17th September - 11th October 2020
  - *21st - 29th November 2020
  - *10th December 2020 - 20th January 2021
  - *25th March - 4th October 2021
  - *22nd June - 19th July 2021
  - *9th September - 4th October 2021
  - *22nd - 29th November 2021
  - *6th December 2021 - 28th January 2022

Stopover Packages
Not available.

Flight Class Upgrades
- Premium Economy (New Zealand to USA and USA to New Zealand): Starting from $2999 per person
- Business Class (All sectors): Buy now for $6999 per person

Please note:
- *Starting from quotes will be processed and returned for your consideration.
- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfil your business class request the upgrade cost will be refunded).
- On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

ACCOMMODATION

Accommodation Used
3 Star (self-rated):
- Mexico City: Best Western Hotel Majestic or similar
- Puebla: Hotel Colonial de Puebla or similar
- Oaxaca City: Oaxaca Real Hotel or similar
- Tehuantepec: Hotel Calli or similar
- San Cristóbal de las Casas: Hotel d'monica or similar
- Palenque: Hotel Nututun Palenque or similar
- Campeche: Mision Campeche or similar
- Merida: Hotel Colonial or similar
- Cancun: Ambiance Suites Cancun or similar

Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights
- Mexico City (Pre Tour): $130 per room including breakfast.
- Cancun (Post Tour): Not available.

Please note: extra nights are subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

Maximum Room Capacity
2 people.

Child Policy
- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children/infants 12 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share
Not available.

Bedding Configuration
2 x Single or 1 x Double (subject to availability).

Adjoining / Interconnecting Rooms
Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION
Minimum group size 20, maximum group size 48 per vehicle.

Optional Tours / Activities
- Day 7: Sumidero Canyon Boat Trip: $15 USD per person (subject to change)

Please note:
- prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.
- Some tours require minimum numbers to operate.

EXCLUSIONS
- Visa fees and requirements (A tourist visa is not required for Mexico but is a strict requirement for the USA if travelling on a New Zealand passport)
- Meals/beverages not stated in the itinerary
- Recommended gratuities/tipping: $3 USD per person per day payable on tour.
- Optional activities/tours
- Personal expenses
Mexico City has a subtropical highland climate, due to its tropical location but high elevation. The average annual temperature varies from 12°C to 16°C, depending on the altitude of the borough.

Oaxaca City:
Oaxaca has a tropical savannah climate, closely bordering on a humid subtropical climate, due to its high altitude. During the dry season, temperatures during the day remain warm with an average high of 27°C in the coolest month, December, and an average high of 33°C (in April, just before the beginning of the wet season.) Although daytime temperatures are warm, night time temperatures are cool with an average low of 9°C in January. Due to its altitude of 1,555m the climate of Oaxaca is cooler than lowland areas at the same latitude.

Merida:
Merida features a tropical wet and dry climate. The city lies in the trade wind belt close to the Tropic of Cancer, with the prevailing wind from the east. Mérida's climate is hot and its humidity is moderate to high, depending on the time of year. The average annual high temperature is 33°C, ranging from 28°C in January to 36°C in May, but temperatures often rise above 38°C in the afternoon during this time. Low temperatures range between 18°C in January to 23°C in May and June. It is most often a few degrees hotter in Mérida than in coastal areas due to its inland location and low elevation.

**FLIGHTS**

**Seat Selection & Frequent Flyer Points:**
At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

**Passport Validity:**
Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

**COACH TOUR**

**Meals:**
Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

**Luggage:**
You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

**OTHER**

**Fitness Level Required / Mobility:**
Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: an average level of fitness will be required. Walking tours will be on cobbled streets and up to 2 hours in length. Hotels are generally located in historical centres, and may require a walk from the bus to the hotel with your luggage due to the narrow streets. Not all hotels will have elevators and may require you to walk up stairs. If you have any concerns please...
IMPORTANT INFORMATION

consult your healthcare provider prior to purchase/travel

Yellow Fever:
A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It’s also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you’ll be visiting.

Gratuities / Tipping:
Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is $3 USD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing:
Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

Shopping:
Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS
MEXICO
For stays in Mexico for 180 days or less on a New Zealand Passport, you won’t need a visa. But you’ll need to complete a Multiple Immigration Form (FMM) and make sure your passport is stamped by Mexican immigration officials on arrival. If you fail to complete this form or to have your passport stamped upon entry into Mexico, you could be detained and deported. If you enter Mexico by air, you can either complete the FMM in advance online or on arrival. Present your completed FMM for inspection at immigration. Visa and other entry and exit conditions (such as customs and quarantine regulations) can change at short notice. Contact an Embassy or Consulate of Mexico for up-to-date information.

USA
- An ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: https://esta.cbp.dhs.gov/esta/

CANADA
Please note:
- If your flights are ticketed with Air Canada you will be required to obtain an ETA visa waiver. You can apply via this link: http://www.cic.gc.ca/english/visit/eta-start.asp Flight information will be provided in your travel pack which you will receive 4 - 6 weeks prior to your departure.

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours.

Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE
We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES
Post-Purchase Change
This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.
- $50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.