

17 DAY CULTURAL TOUR

# GRAND MOROCCO

\$4299

PER  
PERSON  
TWIN  
SHARE

TYPICALLY \$5999

CASABLANCA • MARRAKECH • HIGH ATLAS MOUNTAINS • CHEFCHAOUEN

## THE OFFER

Grand and exotic cities, palaces adorned in richly detailed mosaics, towering mountains ranges, and camel caravans meandering across shifting sands; Morocco is one of the most evocative destinations in Africa. From waterfront Casablanca to Marrakech and the mighty High Atlas Mountains, this 17 day tour will showcase some of the country's most spectacular wonders by road and rail.

Kick off your cultural odyssey with a guided tour of Casablanca, a city immortalised on the silver screen; embark on a train journey to the grand capital of Rabat, known for its charming walled old town and monuments; explore historic palaces and museums in Tangier; and stroll among the colourful streets of blue-washed Chefchaouen - one of Morocco's most famous sights. Lose yourself in the wonder of magical Marrakech; and then journey into the remarkable High Atlas Mountains, where you'll discover the city of Ouarzazate and visit Aït Benhaddou - a walled city featured in numerous films. A camel ride through the shifting sands of Erg Chebbi and a night in a gorgeous desert camp are just two of the many highlights you'll experience along the trip. This once-in-a-lifetime trip includes return flights, 14 nights in 4 to 5-star accommodation; tour guides and more!

17 DAY GRAND MOROCCO

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**Trip**  
**aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 17 DAY CULTURAL TOUR | GRAND MOROCCO



### THE ITINERARY

#### Day 1 Australia - Casablanca, Morocco

Today depart from either Sydney, Melbourne, \*Brisbane, or \*Perth for Casablanca, Morocco! Fly with premium airlines such as Etihad Airways, Emirates and Qatar Airways (subject to availability).

*Please note:*

- Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

- Due to flight scheduling and availability, Brisbane and Adelaide customers may experience a layover in Melbourne for up to 6 hours.

**Meals included: In-Flight**

#### Day 2 Welcome to Casablanca

Upon arrival, you will be met and transferred to your hotel.

**Overnight: Hotel Odysee Centre or similar, Casablanca**

**Meals included: None**

#### Day 3 Casablanca City Tour - Rail Journey - Rabat City Tour

After breakfast this morning, enjoy a guided city tour of Casablanca with your tour leader. Begin the tour at Hassan II Mosque, Africa's largest Mosque. View this wondrous structure from the exterior. Its minaret is the tallest structure in Morocco, and also one of the tallest minarets in the world.

Afterwards, enjoy a visit to the 'Old Medina' and the Hobous, Casablanca's 'New Medina'. Here you can take in

some splendid art deco architecture. Next, you'll have the opportunity to take a leisurely stroll along the Boulevard de la Corniche, before heading towards Rabat.

Later today, be transferred to Casablanca train station for your train journey to Rabat (approx. 1 hour). Upon arrival, enjoy a guided tour of Rabat, Morocco's capital. A certain highlight will be seeing the crenellated red ochre walls that were built during the rule of Sultan Yacoub El-Mansour, and extend more than 5 kilometres. The tour continues onwards through the Medina's main monuments. Visit the Kasbah des Oudaïas, the Mausoleum of Mohammed V, and Hassan Tower (entrances included). Also, be treated to a visit of the charming area of Sale. Along the way enjoy views of the Chellah, a medieval fortified Muslim necropolis. Upon conclusion of the tour, be transferred to your hotel for check-in.

**Overnight: Onomo Hotel Rabat Terminus or similar, Rabat**

**Meals included: Breakfast**

#### Day 4 Rabat - Train Journey - Tangier - Chefchaouen (approx. 113km)

After breakfast, be transferred to Rabat train station for your scenic journey to Tangier (approx. 2 hours). The city of Tangier still retains a powerful charm to this day with bustling alleys in the Petit Socco area to the many café terraces. Explore Tangier with your tour leader and discover how its fascinating medina influenced artists such as Eugène Delacroix, Henri Matisse, Paul Bowles and many others. You will discover the old Mendoub Palace, built-in 1929, situated to the north of the medina, which is now a mansion for foreign VIPs, plus the museum of the old American Legation, which was one of the first public American properties outside of the United States.

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### THE ITINERARY

Afterwards, continue on to Cap Spartel, about 12km from Tangier. It's an ideal spot to admire the Atlantic Ocean. On the way, stop to visit Hercules Cave. According to legend, the mythical Greek half-god rested here after digging the Strait of Gibraltar. Later in the afternoon, enjoy the scenic drive to Chefchaouen as the flat plains and green hills transform into the mountainous landscape of the Rif mountains. You'll pass through many small traditional towns along the way.

**Overnight:** Dar Echchaouen Hotel or similar, Chefchaouen

**Meals included:** Breakfast

#### Day 5 Chefchaouen - Volubilis - Meknes - Fez (approx. 250km)

Nestled in the foothills of the Rif mountains, just inland from the Mediterranean coast, is Morocco's Blue city - Chefchaouen (sometimes just 'Chaouen'). This hidden gem is often named as one of the world's most beautiful cities. Enjoy free time to immerse yourself in the blue-washed old streets, vividly painted buildings, alleys and paths. Throughout the day the town glows in different shades from subtle aquamarine to vivid blue as the sun travels through the sky.

After exploring Chefchaouen, head to the Roman town ruins of Volubilis. Listed as a UNESCO world heritage site, Volubilis contains Morocco's best-preserved Roman history. Despite damage caused by the 1755 earthquake, this important Roman town managed to retain some detailed and very beautiful mosaics. With your tour leader take the time to wander the massive complex and explore large merchant homes with visible heating systems underneath, temples, and many colourful mosaics still well preserved in the present.

Your journey will continue towards Meknes, one of Morocco's four Imperial Cities. Meknes is possibly the least well-known

- not as large as Rabat, as fashionable as Marrakech, or as famous as Fez - yet this is to its advantage, as you'll find this historic place quieter and more laid back than its sister cities. Enjoy a guided tour of the city with your tour leader. Arrive into Fez late this afternoon and check into the hotel.

**Overnight:** Riad Salam or similar, Fez

**Meals included:** Breakfast

#### Day 6 Fez City Tour

This morning, enjoy a guided city tour of Fez with a local guide. See Islamic architecture, UNESCO World Heritage Sites, historic monuments and Jewish Heritage (Synagogue and Mellah). Fez is an Imperial City that has stood in the north of Morocco for a thousand years. Within its sturdy walls, you'll find a place where old Morocco still exists - in the elaborate architecture, the historic medina and the people that make their home here.

Visit the famous medina in Fez, which is one of the largest in the world. In its immense and at times confusing warren of souks, there are thousands of artisans in their tiny shops opening onto the narrow alleyways. The medina of Fez is a totally absorbing experience. Walk through the high walled streets, watch the daily procession of mourners entering the tomb of Fez's founder Moulay Idriss II, and see the ornate carvings and mosaics on every surface. Enjoy visits to the Medina: Souks, Tanneries, Madersas, Al-Qarawiyyin Mosque and Fez University with your local guide before heading back to the hotel.

**Overnight:** Riad Salam or similar, Fez

**Meals included:** Breakfast

## 17 DAY CULTURAL TOUR | GRAND MOROCCO



### THE ITINERARY

#### Day 7 Fez - Train Journey - Marrakech

This morning, be transferred to Fez train station for your trip to Marrakech (approx. 4 hours). Arrive in Marrakech, an evocative walled city, this afternoon. Upon arrival, be transferred to your hotel and enjoy time at leisure to discover the city at your own pace. You may like to see Jemaa El Fna Square in the heart of Marrakech, where music and local folklore are displayed in a setting from Arabian Nights. This evening delight in a traditional dinner at the Riad.

**Overnight: Riad Nasreen or similar, Marrakech**

**Meals included: Breakfast;Dinner**

#### Day 8 Marrakech City Tour

Marrakech. Its name alone conjures up images of a cultural melting pot – sandstone buildings, dusty streets and towering minarets against deep blue skies. Known as the ‘Red City’ thanks to the hue of the thick walls which surround the old city, Marrakech has been a popular tourist stop in Morocco since the 1960s, attracting everyone from the Beatles to Sienna Miller.

Enjoy a guided tour of the city today with a local guide. You will start by the Koutoubia Mosque, the largest mosque in Marrakech, famed for its minaret which has inspired other buildings such as the Hassan Tower of Rabat; and Saadian tombs, which date back to the time of Sultan Ahmed al-Mansur. These remarkable tombs are renowned for their beauty, in particular their steles and stucco-work. Continue onwards to Bahia Palace and museum. Built to be the most impressive palace of its time, the building captures the essence of both Islamic and Moroccan style. You will also see the Menara gardens, the city’s famous botanical gardens. The tour ends in the Jemaa el Fna, where the town becomes a

maze of bazaars, palaces and mosques. It is worth seeing this renowned landmark in the evening, as Marrakech revolves around the open-air central square. It is a place of night-time entertainment for both local people and tourists. You may spend the remainder of the day at leisure.

**Overnight: Riad Nasreen or similar, Marrakech**

**Meals included: Breakfast**

#### Day 9 Marrakech - Atlas Mountains - Ouarzazate - Boumalen Dades (approx. 310km)

Today’s journey takes you up and over the High Atlas Mountains. Mount Toubkal (4,167m); the highest peak in the Moroccan Atlas range can often be seen throughout the journey. The Berbers (the Mountain People) live here. To see their villages and to observe their daily life is truly fascinating. You may stop in the little village of Taddert for a refreshment along the way, where you will also be given the opportunity to visit an Argan Oil Co-Operative.

The road continues to snake upwards to the Tizi-n-Tichka Pass (2,260m), the highest vehicular pass in the country. From here you will experience spectacular panoramic views over the southern valleys and Atlas Mountains (weather dependent).

On the way down, stop quickly at Aït Benhaddou, an ancient fortified village and a UNESCO world heritage site. Don’t worry, you will have time to further explore the fortified village on day 13. You’ll then continue towards Ouarzazate at the edge of the Sahara desert, and along the road of thousand Kasbah and Kelaat M’gouna. Before finally arriving in Boumalen Dades to check in to your accommodation.

**Overnight: Hotel Xaluca or similar, Boumalen Dades**

**Meals included: Breakfast;Dinner**

## 17 DAY CULTURAL TOUR | GRAND MOROCCO



## THE ITINERARY

### Day 10 Atlas Mountains

Today, enjoy soft hiking and a cultural immersion experience in the Atlas mountains. Your local guide will take you for a walk through the green oasis and Berber villages at the foothills of the Atlas Mountains. You will have plenty of time to encounter the local Berber inhabitants, gaining insights into their traditions and way of life. The walk continues near Dades Gorges, a series of rugged wadi gorges carved out by the Dadès River. You will also have the privilege to have a meal in a local family home and learn how to prepare mint tea in traditional Berber fashion. In the afternoon, be transferred back to your hotel in Boumalen Dades for some time at leisure.

**Overnight:** Hotel Xaluca or similar, Boumalen Dades

**Meals included:** Breakfast;Lunch;Dinner

### Day 11 Boumalne Dades - Todra Gorge - Merzouga - Erg Chebbi (approx. 300km)

After breakfast, continue to the town of Tinerhir, famous for its huge palmery and canyons. Along the way, stop at Todra Gorge and enjoy a short walk to marvel at this spectacular natural site. The gorge is around 300m high and was carved by the Todra and Dades rivers, cutting down through red-stained limestones.

Afterwards, head towards Erfoud. Morocco's dates and fossils capital. You will have the opportunity to visit a craft workshop where fossil-rich rocks are carefully and skilfully crafted into objects. Next, you will travel to Rissani, a traditional Moroccan market which will feel like your stepping back in time. Its confluence of Berber and Arab cultures and rural desert setting make it one of the best towns to experience the traditional Moroccan culture. Finally, you will notice the

landscape change as you approach Merzouga, the closest town to the Sahara dunes. As you approach the city you will get your first glimpse of the massive sand sea of Erg Chebbi, looming on the horizon. Here the sand dunes rise to an impressive 200m.

Start your desert adventure on camel back and take the time to be amazed by the sunset as you sit atop the large sand dunes. Dinner will be provided at your accommodation in the desert this evening. At night, join the local guides for a campfire complete with traditional music and stargazing. If you are an early riser, then a Saharan sunrise can be just as thrilling as a Saharan sunset.

**Overnight:** Tiziri Desert Camp or similar, Erg Chebbi (Desert Experience)

**Meals included:** Breakfast;Dinner

### Day 12 Erg Chebbi - Draa Valley - Ouarzazate (approx. 300km)

After breakfast, you'll head to the extended palm oasis of Draa. Located in the deep south of Morocco, the Draa Valley stretches from the city of Ouarzazate into the Sahara Desert. Home to a stunning oasis home of Berber villages, sumptuous Kasbahs, streaming sand dunes, lush green plains, snow-capped Atlas Mountains, endless stretches of palm trees and the Draa, Morocco's largest river.

In the afternoon, travel to the town of Agdz and drive across the Ait Saoun mountain pass to reach Ouarzazate. A city of palm trees, sandy streets and blocky, fort-like buildings, this is the Morocco seen in countless movies. The name Ouarzazate comes from the Amazigh for 'quiet place', and compared to many of its fellow Moroccan towns and cities, there is a certain calm to be found here. Check in to the hotel later today.

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### THE ITINERARY

**Overnight:** Hotel Dar Chamaa or similar, Ouarzazate

**Meals included:** Breakfast

#### Day 13 Ouarzazate - Aït Benhaddou - Marrakech (approx. 200km)

This morning head to the Ksar of Aït Benhaddou, one of the most famous ancient fortified villages in Morocco and a UNESCO world heritage site. People believe that the old ksar dates from the 11th century, when it held an important position along the Trans-Saharan trade route between Marrakech, Ouarzazate, and the southern desert. It has been featured in many movies, portraying landscapes all over the desert, Africa, and the middle east. Some popular film credits include Lawrence of Arabia, The Last Temptation of Christ, Alexander, Gladiator, Game of Thrones and many more. After comprehensive exploration with your tour leader, head across the Ounila valley to reach Marrakech later this afternoon. You may take the remainder of today at leisure.

**Overnight:** Riad Nasreen or similar, Marrakech

**Meals included:** Breakfast

#### Day 14 Marrakech Cooking Class

This morning drive to Amal centre in Marrakech to join a cooking workshop. You will learn how to prepare a Moroccan starter and main course. At the end of each session, delight in your own creations. Amal Centre is a Marrakech-based non-profit organisation dedicated to the empowerment of disadvantaged women through restaurant training and job placement. Its goal is personal transformation through job and life skills development. After the class, enjoy free time at leisure.

**Overnight:** Riad Nasreen or similar, Marrakech

**Meals included:** Breakfast;Lunch

#### Day 15 Marrakech - Casablanca (approx. 240km)

After breakfast this morning, return back to Casablanca. On arrival, check into the hotel and enjoy time at leisure.

**Overnight:** Hotel Odysee Centre or similar, Casablanca

**Meals included:** Breakfast

#### Day 16 Casablanca, Morocco - Australia

Today you will be transferred to Casablanca airport for the return flight to Australia.

*Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.*

**Meals included:** Breakfast;In-Flight

#### Day 17 Arrive in Australia

*Please note: some flights may arrive in Australia +1 day later.*

## 17 DAY CULTURAL TOUR | GRAND MOROCCO



## TOUR INCLUSIONS

### HIGHLIGHTS

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Explore the cities and landscapes of Morocco by rail

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Marvel at the grand Hassan II Mosque in Casablanca

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Visit the Old Medina and Hassan Tower on a guided tour of Rabat

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Witness the spectacular scenery from Rabat to Tangier by train

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Uncover the charm of Tangier on the Gibraltar Strait

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See Hercules Cave on the Strait of Gibraltar

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Marvel at the beautiful blue-washed town of Chefchaouen

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Visit the UNESCO listed Roman ruins of Volubilis

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Discover the lesser known imperial city of Meknès

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Visit the bustling medieval medina of Fez on a guided tour

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Travel by rail from Fez to Marrakech

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Stroll the wondrous souks of Marrakech on a city tour

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Explore the romantic botanical gardens of Marrakech

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Witness the dramatic scenery of the Atlas Mountains

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See Mount Toubkal the highest peak in the Moroccan Atlas range

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Witness traditional Berber villages and their traditions

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Visit an Argan Oil Cooperative in the little village of Taddert

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Enjoy panoramic views over the southern valleys and Atlas Mountains

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Admire the UNESCO listed ksar of Aït Benhaddou

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Discover Ouarzazate at the edge of the Sahara desert

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Enjoy a walking tour through the green oasis and Berber villages at the foothills of the Atlas

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Wander through the spectacular Todra gorge

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Taste a traditional lunch with a Berber family

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Learn how to prepare traditional Moroccan mint tea

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Stop at Tinerhir, famous for its huge palmary and canyons

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Visit a fossil craft workshop in Erfoud

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Experience Berber, Arab and rural desert cultures in Rissani village

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Take a sunset camel ride through the Erg Chebbi dunes

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Enjoy a desert campfire with traditional music and stargazing

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Travel through the vast Draa Valley

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Stay in Ouarzazate, gateway to the Sahara Desert

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Discover the famous Jemaa el Fna square in Marrakech

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Savour a Moroccan cooking workshop in Marrakech

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Spend time at leisure in Casablanca

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### FLIGHTS

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Return international flights (economy class) ex SYD/MEL/\*BNE/ADL/\*PER

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### ACCOMMODATION

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14 nights 4 to 5-star hotel, riad and desert camp accommodation

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### DINING

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Enjoy 20 meals including a traditional Bedouin camp meal in the desert

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### TOUR ESSENTIALS

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Airline taxes and surcharges

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English-speaking tour leader and guides

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Parking and toll fees

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### TRANSPORT

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Transportation by private A/C vehicles

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Travel in 1st Class rail cabins in Morocco

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### TRANSFERS

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Return airport and rail transfers

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# IMPORTANT INFORMATION

\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 12th May 2021.

This travel offer is priced for one person based on twin share.

## Single Traveller Supplement

For solo travellers a mandatory single supplement of \$610 applies.

## Departure Dates

Please see the TripADeal website for current departure dates.

## Surcharges

*Please note: dates/months with a \* incur a flight high season surcharge of \$150 per*

*person.*

## Departure Cities

Sydney, Melbourne, \*Brisbane, Adelaide or \*Perth

## Departure City Surcharges

\*Brisbane: \$50 per person

\*Perth: \$50 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways plus codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Casablanca, Morocco

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

20th June 2020 - 19th July 2020

17th September 2020 - 11th October 2020

10th December 2020 - 20th January 2021

### Stay behind in Casablanca, Morocco

\$200 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

17th September 2020 - 11th October 2020

10th December 2020 - 20th January 2021

## Stopover Packages

Twin share: \$550 per person/one way

Solo Traveller: \$850 one way

Locations:

\* Dubai

\* Abu Dhabi (Excluding Perth)

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.

- Abu Dhabi stopovers are not available for Perth.

- Abu Dhabi and Dubai stopovers are not permitted on and including the following dates 27th November 2020 - 1st December 2020 due to the Abu Dhabi Grand Prix

- Stopover packages are subject to availability.

## Flight Class Upgrades

- Premium Economy: Not available.

- Business Class (International Sectors Only): \*Starting From: \$5,099 per person

*Please note:*

- Please contact TripADeal to obtain a 'starting from' quote



# IMPORTANT INFORMATION

\* Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

## ACCOMMODATION

### Accommodation Used

4-5 Star (self-rated)

Casablanca: Hotel Odysee Center or similar

Rabat: Onomo Hotel Rabat Terminus or similar

Chefchaouen: Dar Echchaouen or similar

Fez: Riad Salam or similar

Marrakech: Riad Nasreen or similar

Boumalen Dades: Xaluca Hotel or similar

Erg Chebbi: Tiziri Desert Camp (Desert experience) or similar

Ouarzazate: Riad Dar Chamaa or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

- Casablanca (Pre/Post Tour): \$190 per room, including breakfast

*Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.*

### Maximum Room Capacity

2 People.

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available.

### Bedding Configuration

Twin or double bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 6, maximum group size 16 per vehicle.

### Optional Tours / Activities

Day 9 Ouarzazate film studios: Approx 51 Moroccan Dirham per person (approx. \$8 AUD)

#### *Please note:*

- Prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator.

## EXCLUSIONS

- Visa fees and requirements (A tourist visa for Morocco is not required for stays up to 90 days if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping: \$5 per person, per day

- Optional activities/tours

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### RAMADAN

Ramadan will occur from the 12th of April to the 11th of May 2021. During this time shops will be closed during the early morning and between 5:00pm and 9:00pm.

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be

# IMPORTANT INFORMATION

fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

Morocco's climate is very diverse, varying with the season and region. The country is mostly dry with high temperatures in summer (June - August) and a cooler climate in the mountains. In spring and Autumn (September - November and March - May), the cities are warm to hot (maximum daytime temperatures around 25 - 30°C) with pleasantly cool nights. In the desert, the sun is strong and the nights can be cold. In the mountains, the air is cool and nights are cold. In winter January and February the temperature goes from 20°C in the daytime to 9°C at night.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals:

20 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Gratuities / Tipping:

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$5 USD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of

their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa for Morocco is not required for stays up to 90 days if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE



# IMPORTANT INFORMATION

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.