Dive deep into the land of cheese, wine and stunning landscapes on this tasty 15 day journey from the Swiss Alps to the streets of Venice. Explore two incredible countries by quality rail and tick Switzerland and Italy off the top of your bucket-list.

The culinary expertise of the Swiss is world-class and has been delighting hungry travellers for generations. So what better way to experience Switzerland than by tasting your way through its delicious traditional foods, including Emmental cheeses and delectable sweet treats; uncover Zurich’s cosmopolitan city streets on a guided tour and indulge in a culinary tour in Lugano. Enjoy a scenic boat cruise from Lucerne to Flüelen; travel first class on the Gotthard Panorama Express through the world’s longest train tunnel, and continue on to experience the glacial beauty of Lake Lugano. Discover the charming villages and awe-inspiring vistas of Lake Como; witness sprawling olive groves and vineyards in Bardolino, uncover the Italian magic of Venice and Milan and so much more.

The best of Europe is yours to devour right now. This incredible deal also includes 12 nights quality hotel accommodation, 13 meals, return airport and rail transfers, English speaking tour leader and guides plus more!
Day 1 New Zealand - Zurich, Switzerland
Today depart from Auckland, *Christchurch or *Wellington for Zurich, Switzerland! Fly with full-service airlines Emirates, Qatar Airways, Singapore Airlines to name a few (subject to availability).

Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.

Meals included: In-Flight

Day 2 Welcome to Zurich
Upon arrival into Zurich, be met by a representative and transferred to the hotel.

Overnight: Hotel Montana or similar, Zurich
Meals included: None

Day 3 Zurich - Emmental Region Excursion (approx. 240km)
Today, head to the Emmental Region in west-central Switzerland, for a tasting experience of Switzerland’s best traditional foods. The Emmental region is mostly devoted to farming. In particular dairy farming, which is famous for the creation of Switzerland’s holey Emmental cheese. Your first stop will be at the Kambly Experience, to discover the production process of Switzerland’s finest biscuits. Explore the origins of this iconic Swiss brand and discover the secrets of the art of fine biscuit making. Kambly, Switzerland’s most popular biscuit brand, has been standing for excellent quality biscuits (cookies) for more than 100 years. You will have the opportunity to taste over 100 varieties of biscuits at your heart’s content and look over the master confectioners’ shoulders at the Demonstration Confectionary.

Your second stop today is the Emmentaler Schaukäserei. Here, you will gain insight into the ancient art of Emmental cheese making during a visit to the show dairy. Discover the history of the brand and the production of the Emmentaler AOP on the new audiovisual tour. Find out how the master cheesemakers transform high-quality raw milk into the most famous cheese in the world. The highlight will be a tasting of the original Emmentaler AOP in the middle of the production and ripening cellars. Later this afternoon, return back to Zurich.

Overnight: Hotel Montana or similar, Zurich
Meals included: Breakfast

Day 4 Zurich City Tour
After breakfast, enjoy a half day guided tour of old and modern Zurich with a local guide. See highlights such as the historical guild houses and medieval churches on the banks of the Limmat river, lake Zurich with its parks and harbours, the elegant shopping area of the Bahnhofstrasse and the banking and university district. You will also view the famous Chagall windows at Fraumunster church and have some time to explore the charming Old Town and Niederdörfli area. You may enjoy the remainder of the afternoon at leisure.

Overnight: Hotel Montana or similar, Zurich
Meals included: Breakfast

Day 5 Zurich - St Gallen - Appenzell (approx. 110km)
Today head to St. Gallen, a city south of Lake Constance.
THE ITINERARY

(Bodensee), in northeastern Switzerland. Enjoy an orientation tour with your tour leader. The compact metropolis of eastern Switzerland between Lake Constance and Appenzellerland has a charming, traffic-free old town. Colourfully-painted oriel windows are also one of the town's defining town features. The Abbey (entrance included) precinct with the cathedral and Abbey Library has been accorded a UNESCO World Heritage site - you'll find history at every turn. The city's landmark is the Convent of St. Gall with its Baroque cathedral.

In the afternoon, continue to Appenzell. The village of Appenzell and the Canton of Appenzell Innerrhoden are situated in a singularly beautiful landscape of rolling hills. The region is known for rural customs and traditions such as the ceremonial descent of the cattle in autumn and cultural events such as folk music and rustic dances, as well as hiking tours in the Alpstein region. Enjoy a visit to the famous Brauquöll Appenzell (Appenzell Brewery - entrance included) to learn fascinating information about the art of brewing. The tour enables visitors to learn how Appenzell beer and Säntis Malt are created from fresh spring water. Later this afternoon, return to Zurich.

Overnight: Hotel Montana or similar, Zurich
Meals included: Breakfast

Day 6 Zurich - Lucerne - Gotthard Panoramic Express - Lugano

This morning, take the local train to the beautiful city of Lucerne (approx. 1 hour), nestled amongst lakes and soaring peaks in the heart of central Switzerland. Here you will have some free time to stroll the picturesque lakeside. Afterwards, enjoy a boat cruise from Lucerne to Flüelen. During the cruise admire Tellskapelle, the Catholic chapel on the shore of Lake Lucerne and Rütli, a mountain meadow. From here, experience Swiss history with the Gotthard Panorama Express. You will travel by train through the famous Gotthard Tunnel. You will travel by train through the famous Gotthard Tunnel

Panoramic Express from Flüelen to Lugano in 1st class. On arrival, check-in to the Hotel and spend the remainder of the day at leisure. Lugano, the largest town in the Ticino region, is Switzerland’s third most important financial centre, but also a town of great beauty and flair.

For your convenience, your luggage (one bag per person) will be transported directly from your hotel in Zurich to your hotel in Lugano, allowing you to relax and enjoy the day’s scenic train journeys.

Overnight: Hotel Delfino or similar, Lugano
Meals included: Breakfast

Day 7 Lugano - Cooking Tour

After breakfast this morning, enjoy a Culinary Tour in Lugano. You’ll firstly board a mini-cruise (private boat) over Lugano Lake, a glacial lake which is situated on the border between southern Switzerland and Northern Italy. Take part in a risotto workshop onboard, and also be provided with a traditional 3 course lunch. Return back to Lugano this afternoon and enjoy the rest of the day exploring the city or relaxing at leisure. Lugano lies in a bay on the northern side of Lake Lugano, surrounded by numerous mountains offering splendid viewpoints. The traffic-free historic town centre, the numerous buildings in Italianate Lombardy style, the exclusive museums, the mountains, lake and a packed calendar of events all invite visitors to see the sights, soak up the atmosphere.

Overnight: Hotel Delfino or similar, Lugano
Meals included: Breakfast;Lunch
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Day 8 Lugano - Bellinzona Castles (approx. 35km)
Today, you will travel by train to Bellinzona (approx. 40 min). Bellinzona is the southernmost capital of Switzerland. The skyline is defined by the powerful fortifications, comprising three of the best-preserved medieval castles in Switzerland, which are listed as a UNESCO World Heritage Site (entrance included). The fortifications of Bellinzona are among the most important examples of medieval defensive architecture in the Alps, and have been listed as a UNESCO World Heritage Site since the year 2000. From the Castelgrande, Bellinzona’s oldest and mightiest castle, there is a beautiful view over the Old Town and the surrounding area. A little museum in the Castelgrande documents the history of Bellinzona’s castles and town centre. Take this afternoon at leisure in the medieval Swiss town before taking the train back to Lugano.

Overnight: Hotel Delfino or similar, Lugano
Meals included: Breakfast

Day 9 Lugano - Lake Como - Bellagio - Milan (approx. 85km)
Today your journey continues to Italy. After breakfast, begin the drive to Milan. Along the way revel in the remarkable scenic drive through the Swiss Alps. Continue along the breathtaking shores of Lake Lugano until you arrive at Lake Como. Lake Como is widely considered the most spectacular of the region’s three major lakes and is surrounded by beautiful villages. Once in Como, enjoy time at leisure in this beautiful city. The city is known for the Gothic Como Cathedral (entrance not included), a scenic funicular railway and a stunning waterfront promenade. Afterwards head to Bellagio, a town famous for its setting at the intersection of the three branches of the Y-shaped lake and narrow cobblestone lanes.

You will also find this location offers unparalleled views of the Lake. Continue onto Milan for your night’s accommodation.

Overnight: Hotel Ibis Ca Granda or similar, Milan
Meals included: Breakfast

Day 10 Milan City Tour - Lake Garda (approx. 140km)
After breakfast, enjoy a guided city tour (approx. 3 hours) of Milan. Celebrated as the Italian capital of fashion and design, Milan is a city rich in art, history and culture. The tour begins from Sforza Castle (entrance not included) before walking towards the Duomo.

On the way, admire elegant buildings along two of Milan’s iconic streets - Via Dante and Via Del Mercanti. Piazza del Duomo is the heart of Milan, and the Duomo - where German influences are softened by the finesse of Italian artists - is one of its most significant Gothic style monuments. From the Piazza Duomo, your tour continues through the Galleria Vittorio Emanuele, Italy’s oldest active shopping mall and a major landmark of Milan, before arriving at the Piazza Della Scala, home to one of the most famous theatres in the world; La Scala (entrance not included).

After the tour, depart for Lake Garda. Lake Garda is known for its clear water, swimming in summer, many watersports and hiking in the lake’s many parks are also popular activities. It has both old charming villages and modern-day towns. Head onwards to Sirmione, one of the most popular holiday resorts on the shores of Lake Garda. The small historic town is located on the tip of a long peninsula protruding from the southern shore of the lake. It also has thermal springs and has been a popular spa destination since the Roman age.

Overnight: Garda Hotel or similar, Montichiari, Lake Garda
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Day 11 Lake Garda - Lazise - Bardolino (approx. 50km)
Take some time today to delve into the small resort towns located around Lake Garda, Lazise and Bardolino. Enjoy a stop at Lazise, one of Lake Garda’s most picturesque towns. Sitting on the eastern shore, it has a beautiful waterfront and a medieval historic centre full of shops and pastel buildings. After exploring Lazise, continue to Bardolino set at the feet of the morainic hills covered with olive groves and vineyards. It is not only known for the production of the famous red wine Bardolino or of the Rosé Chiaretto, but also for the beauties of the old town centre with its alleys, the numerous stores, the typical restaurants and the long promenades along the lakeshore.

Overnight: Garda Hotel or similar, Montichiari, Lake Garda Area

Day 12 Lake Garda - Verona - Venice (approx. 170km)
After breakfast this morning, head off to Venice. On the way, stop and take some time to explore the historic city of Verona. Enjoy a walking orientation tour with your tour leader. The city is particularly known for the Arena di Verona (entrance not included), and Juliet’s balcony. Later this afternoon, arrive in Venice and check-in to the hotel.

Overnight: Hotel Lugano Torretta or similar, Mestre, Venice

Day 13 Venice City Tour
After breakfast this morning, you will be transferred to the Tronchetto Pier where you will board a water bus to the city centre. Take the time to admire the beautiful buildings and architecture as you cruise the stunning waters of Venice. Upon arrival, be met by a local guide at Piazza San Marco (St Mark’s Square) and begin your guided tour of Venice (approx. 2 hours). The tour starts at the iconic St Mark’s Square, regarded as one of the most intricate and beautiful town squares in the world - the hub of Venetian life. Surrounding the square, you will see the famous St Mark’s Basilica, the Doge’s Palace, and the Bell Tower (entrances not included). The church (St Mark’s Basilica) was built to house the body of St. Marc which was transported from Alexandria in 828AD. Inside the basilica, you can admire over 8,000 square meters of glittering Byzantine Mosaics. The tour will continue onwards to Rialto Bridge, the oldest bridge in the Grand Canal and an icon of the city. Upon conclusion of the tour, be transferred back to your hotel to enjoy a final afternoon at leisure.

Overnight: Hotel Lugano Torretta or similar, Mestre, Venice

Day 14 Venice, Italy - New Zealand
Today at the appropriate time be transferred to the airport for the return flight home to New Zealand.

Please note:
- If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before. - Check out is at 11:00am and some flights may not depart until the afternoon/evening. Affected customers may make use of the hotel common areas and luggage storage before being transferred to
THE ITINERARY

the airport at the appropriate time.

Meals included: Breakfast; In-Flight

Day 15 Arrive in New Zealand

*Please note*: some flights may arrive in New Zealand + 1 day later.
## TOUR INCLUSIONS

### HIGHLIGHTS
- Discover the magic of Switzerland and Italy
- Journey through the awe-inspiring Swiss Alps
- Tease your taste buds with Switzerland’s best specialities
- Discover the cosmopolitan city of Zurich on a guided tour
- Discover the traditional brand of Kambly, Switzerland’s finest biscuits
- Visit the well known Emmentaler Schaukäserei (Emmental cheese show dairy)
- Taste Switzerland’s famous Emmental cheese
- Find history at every corner in the UNESCO listed abbey district in St. Gallen
- Discover the beautiful rolling landscape of Appenzell
- Learn how to make Appenzell beer and Säntis Malt from fresh spring water
- Relax in the picture-perfect city of Lucerne
- Enjoy a sightseeing boat cruise from Lucerne to Flüelen
- Travel on the famous Gotthard Panorama Express Train in 1st class
- Discover Mediterranean flair in the magnificent Ticino Region
- Travel through Gotthard tunnel, the world’s longest and deepest train tunnel
- Witness breathtaking mountains and tranquil lakes
- Enjoy a mini cruise on glacier Lake Lugano
- Take delight in a traditional Swiss lunch and risotto cooking class onboard
- Visit the medieval UNESCO listed castles of Bellinzona
- Discover Milan, Venice, Lake Como, Lake Garda and Verona
- Enjoy time at leisure in beautiful Como
- Witness unparalleled views of Lake Como from Bellagio
- Explore the lakeside town of Tremezzo, an important tourist centre
- Discover Italy’s fashion capital Milan, on a half day guided tour
- Marvel at Lake Garda and its charming villages
- See the small historic town of Sirmione
- Experience Bardolino, famous for olive groves and vineyards
- Explore Verona the city of Romeo and Juliet
- Experience the magic city of Venice on a half-day sightseeing tour

### FLIGHTS
- Return international flights (economy class) ex AKL/*CHC/*WLG

### ACCOMMODATION
- 12 nights quality hotel accommodation

### DINING
- Enjoy 13 meals including daily breakfast

### TOUR ESSENTIALS
- English-speaking tour leader throughout tour
- English-speaking tour guides
- Private luggage transfer from hotel to hotel (Day 6)
- Airline taxes and surcharges
- Parking and toll fees

### TRANSPORT
- Transportation by A/C vehicles
- Travel in 2nd Class rail cabins in Switzerland
- 1st Class for Gotthard Panoramic Express from Flüelen to Lugano
- Luggage transfer (1 piece per person) from Hotel in Zurich to Hotel in Lugano (Day 6)

### TRANSFERS
- Return airport and rail transfers

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Offer available for a limited time or until sold out. TRIPADEAL (NZ) LIMITED: 6844434
**IMPORTANT INFORMATION**

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

**BOOKING INFORMATION**

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).*

**OFFER ESSENTIALS**

Travel offer is valid for travel on selected dates until the 2nd October 2020.

This travel offer is priced for one person/people based on twin share.

**Single Traveller Supplement**

For solo travellers a mandatory single supplement of $1320 applies.

**Departure Dates (2020)**

Please see TripADeal website for current departure dates.

**Surcharges**

*Please note: dates/months with a ^ incur a flight high season surcharge of $350 per person. 
Please note: dates/months with a ^ incur a flight high season surcharge of $200 per person.*

**Departure Cities**

Auckland, *Christchurch or *Wellington

**Departure City Surcharges**

*Christchurch: $150 per person  
*Wellington: $250 per person

**FLIGHTS**

**Full Service Airline(s) Used**

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, British Airways plus codeshare partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

**Arrive early in Zurich, Switzerland**

$220 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout dates:
  - 28th March 2020 - 27th April 2020
  - 20th June - 19th July 2020
  - 17th September 2020 - 11th October 2020

**Stopover Packages**

Twin share: $550 per person/one way  
Solo Traveller: $800 one way

**Locations:**

* Dubai  
* Doha

**Includes:**

- 2 Nights in 4 star accommodation 
- Daily breakfast 
- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be chosen; however the stopover location must be the same each way, due to the airline used.
- Dubai stopovers are not permitted on and including the following dates 27th November 2020 - 1st December 2020 due to the Abu Dhabi Grand Prix
- Stopover packages are subject to availability.

**Flight Class Upgrades**

- Premium Economy: Not available

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Stay behind in Venice, Italy

$220 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Blackout dates:
  - 20th June - 19th July 2020
  - 17th September 2020 - 11th October 2020
  - 10th December 2020 - 20th January 2021

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TripADeal
- **Business Class (Internal Sectors Only):**
  *Starting from:* $5,699 per person

  **Please note:**
  - Please contact TripADeal to obtain a ‘starting from’ quote
  *Starting from quotes will be processed and returned for your consideration.
  - All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).
  - On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.
  - If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

**ACCOMMODATION**

**Accommodation Used**

- **3-4 Star (self-rated)**
  - Zurich: Hotel Montana or similar
  - Lugano: Hotel Delfino or similar
  - Milan: Hotel Ibis Ca Grande or similar
  - Montichiari, Lake Garda: Garda Hotel or similar
  - Mestre, Venice: Hotel Lugano Torretta or similar

  **Please note:** Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

**Extra Nights**

- **Zurich, Switzerland (Pre Tour):** Not available.
- **Venice, Italy (Post Tour):** $230 per room, including breakfast

  **Please note:** extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.

**Maximum Room Capacity**

- 2 People.

**Child Policy**

- No child discounts. Full price applies for all children travelling with their parents.
- Valid for Children 8 years old and over.

  **Please note:** Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

**Triple Share**

- Not available.

**Bedding Configuration**

- Twin or double bedding (subject to availability).

**Adjoining / Interconnecting Rooms**

- Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

**GENERAL TOUR INFORMATION**

**Minimum group size 25, maximum group size 44 per vehicle.**

**EXCLUSIONS**

- Visa fees and requirements (A tourist visa is not required for Europe for stays up to 90 days if travelling on a New Zealand passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

**- GRATUITY/TIPPING:**

* Switzerland: At the customer’s discretion
* Italy: Recommended €5.00 per person, per day, payable on tour
- Personal expenses
- City taxes (payable on check-in, per person, per night):  
  - Milan: €2.50
  - Mestre, Venice: €3.10
- Travel insurance (Mandatory)

  **Please note:** A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

**OTHER IMPORTANT INFORMATION**

**TOUR GUIDE VS. TOUR LEADER**

**Tour Guide:**

- Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

**Tour Leader:**

- An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

  **Please note:** Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made...
IMPORTANT INFORMATION

available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Switzerland:
In June summer is knocking on the door with the average temperature for the month at 16°C. The highest temperature for the month is 23°C. From July to August, the daytime temperature range is 18°C to 28°C. In September, temperatures begin to drop as summer begins to fade away. The average temperature for Zurich in September is 15°C. The highest temperature for the month is 20°C. Fall is always a great time to visit - the vibrant fall colours begin taking over the slopes. There won't be as much snow on the higher peaks, and the crowds from summer would have started to leave around this time.

Italy:
The best time to visit is between March and November, when temperatures are warm and the sun shines the most, with an average of 25°C. Central and Southern Italy has a Mediterranean climate. This means warm dry summers and relatively mild winters.

FLIGHTS

Seat Selection & Frequent Flyer Points:
At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:
Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

COACH TOUR

Meals:
13 Meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:
You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:
Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:
Land
Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is at the customer’s discretion in Switzerland and €5.00 in Italy per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).

Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

A tourist visa is not required for Switzerland and Italy for stays up to 90 days if travelling on a New Zealand passport.

Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities

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and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE
We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES
Post-Purchase Change
This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.
- $50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.