

16 DAY BUCKET LIST TOUR

# EUROPEAN CHRISTMAS MARKETS

\$4899

PER  
PERSON  
TWIN  
SHARE

TYPICALLY \$7999

PRAGUE • VIENNA • SALZBURG • NEUSCHWANSTEIN • MUNICH

## THE OFFER

There's nothing quite like a European Christmas. Cities and towns adorned in twinkling lights and colourful decorations; the landscape blanketed in a layer of glistening white snow; and the scent of freshly baked gingerbread and mulled wine calling you to each market like a siren song. It really is the most wonderful time of the year.

Don your favourite coat, pull on your warmest mittens and experience the magic of Europe's famed Christmas markets in person on this 16 day bucket list tour. Attend much-loved markets in Vienna, Salzburg, St Wolfgang, St Gilgen, Strobl, Munich, Innsbruck and more. Stroll through Wenceslas Square in the Old Town of Prague; see Mozart's birthplace in the busy Getreidegasse of Salzburg; visit the fairytale castle of Neuschwanstein in Bavaria; explore some of the gorgeous spa towns of the Czech Republic and more! You'll also get to enjoy free time in Munich and Vienna, immersing yourself in the festive atmosphere at leisure. This amazing package includes return international flights, 13 nights quality hotel accommodation, English-speaking tour leader and guides, and much more.

*Keen to spend a little longer in Vienna? Choose the 18 day package with pre-tour extension.*

16 DAY STANDARD TOUR

\$4899

18 DAY WITH VIENNA EXT.

\$5099

**Trip  
aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 16 DAY BUCKET LIST TOUR | CHRISTMAS MARKETS



# THE ITINERARY

## 16 Day Standard Tour

### Day 1 Australia - Vienna, Austria

Today depart Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth for Vienna, Austria! Fly with airlines such as Emirates, Austrian Airlines, Swiss Airlines, Lufthansa or Finnair to name a few (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure. Affected customers will still arrive in Vienna on Day 2.*

**Meals included: In-Flight**

### Day 2 Welcome to Vienna

Upon arrival be met by the tour guide and transferred to the hotel.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: None**

### Day 3 Vienna City Tour - Christmas Markets

In the morning, enjoy a sightseeing tour of Vienna. A particular highlight is the Christmas Market in front of Schönbrunn Palace, which is one of the most traditional markets of its kind in Vienna. In the centre there is a giant Christmas tree, often the location of special musical performances. To warm up, enjoy a hot drink and a snack. The rest of the day is at leisure - enjoy time to perhaps stroll through the festively decorated heart of the city or do some Christmas shopping.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

### Day 4 Vienna Free Day

Today is a day free at leisure to soak in the atmosphere of Christmas or spend some more time to explore the city at leisure. The tour leader will be available to provide information to help you get the most out of the city.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

### Day 5 Vienna, Austria - Brno, Czech Republic - Prague (approx. 350km day)

After breakfast, the journey continues on to Prague. Along the way make a stop in Brno, the second largest city in the Czech Republic. Enjoy a panoramic city tour and free time for lunch (not included). In the late afternoon, arrive at the hotel in beautiful Prague.

**Overnight: Vienna House Diplomat or similar, Prague**

**Meals included: Breakfast**

### Day 6 Prague City Tour

Today enjoy the morning at leisure. In the afternoon, a local guide will show you the sights of Prague - the 'City of a Hundred Spires'. See the city's most important places and sights, including Wenceslas Square, the National Theatre, the Lesser Town, and Hradcany with Prague Castle, Charles Bridge, the former Jewish district and the Old Town Square. The rest of the afternoon is free at your leisure.

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**Overnight:** Vienna House Diplomat or similar, Prague

**Meals included:** Breakfast

#### Day 7 Prague - Mariánské Lázně - Františkovy Lázně - Cheb - Prague (approx. 340km day)

Enjoy a relaxing breakfast at the hotel before travelling to Mariánské Lázně, one of the most beautiful spas town in the Czech Republic; Františkovy Lázně, known as the village of Emperor Franz; and the ancient town of Cheb. A local tour guide will spend the day with you pointing out all the highlights of these destinations. Afterwards, head back to Prague for the night.

**Overnight:** Vienna House Diplomat or similar, Prague

**Meals included:** Breakfast

#### Day 8 Český Krumlov - Holašovice - Salzburg, Austria (approx. 450km day)

Today visit Český Krumlov, which lies on the romantic loop of the Vltava River. On arrival, a local guide will showcase the local highlights of the town such as Český Krumlov Castle, the second biggest castle in the Czech Republic. In the afternoon, continue onto the village of Holašovice, a UNESCO World Heritage site and an exceptionally complete and well-preserved example of a traditional central European village. Afterwards travel onwards to the hotel in Salzburg.

**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

#### Day 9 Salzburg City Tour - Christmas Markets

This morning join an informative walking tour through the heart of the city. Stroll past the magnificent baroque palaces

and courtyards, see Mozart's birthplace in the delightful Getreidegasse and visit the beautiful Mirabell Gardens with its spectacular view of the fortress which dominates the city. In the afternoon, perhaps take a guided tour of the Fortress of Hohensalzburg (not included), visit the splendid cathedral or simply wander through the enchanting Christmas Market in the heart of the city with its traditional gifts and delicious seasonal specialities.

**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

#### Day 10 Salzburg - St. Wolfgang in the Salzkammergut, St Gilgen & Strobl - Salzburg (approx. 200km day)

Today enjoy an excursion to the nearby Salzkammergut Lake district and a visit to the beautiful Christmas Markets St Wolfgang, St Gilgen and Strobl. At Lake Wolfgang, see where candles, torches and campfires create a cosy atmosphere. Enjoy a stroll round the Christmas markets of St. Wolfgang, Strobl and St. Gilgen, adorned with sparkling, pre-Christmas decorations, all three villages glitter and glisten, whilst the lake, quiet and dark, silently links the radiance of their Christmas Markets. Regular boat trips slide past the imposing floating lanterns, the illuminated Oxen Cross and the Wedding Cross while the sound of trumpets echo over the whole lake.

**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

#### Day 11 Salzburg - Innsbruck City Tour - Christmas Markets (approx. 200km day)

Today continue the journey to Innsbruck in Austria's western state of Tyrol. Upon arrival let yourself be enchanted by the glamour of the city on tour, admiring the eclectic mix of

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### THE ITINERARY

imperial and modern architecture, framed by a stunning alpine landscape. After the tour enjoy time free at leisure to perhaps follow the mulled wine scent and stroll through the Christmas Markets.

**Overnight:** Alphotel or similar, Innsbruck

**Meals included:** Breakfast

#### Day 12 Innsbruck, Austria - Hohenschwangau, Germany - Neuschwanstein Castle (approx. 120km day)

Today travel to Hohenschwangau and be impressed by Neuschwanstein Castle, the iconic Bavarian fairytale castle. Once at the castle enjoy a guided tour. Afterwards enjoy some time to take in the incredible view and of course to take some photos.

**Overnight:** Hotel Muller or similar, Hohenschwangau

**Meals included:** Breakfast

#### Day 13 Hohenschwangau - Munich City Tour - Christmas Markets (approx. 125km day)

After breakfast travel to Munich - the capital of Bavaria. On the way visit the UNESCO world heritage listed Pilgrimage Church of Wies (Wieskirche). Upon arrival in Munich discover the Bavarian capital during the Advent season, when it offers a special Christmas atmosphere. Gain an insight into the amazing city during a city tour, before having some time to discover the various Christmas Markets.

**Overnight:** Maritim Hotel München or similar, Munich

**Meals included:** Breakfast

#### Day 14 Munich Free Day

Today savour your last full day in Europe. The day is yours to

further explore the city at leisure, or perhaps pick up some special last-minute Christmas presents to bring home. The tour leader will be available to provide information to help you get the most out of the city.

**Overnight:** Maritim Hotel München or similar, Munich

**Meals included:** Breakfast

#### Day 15 Munich, Germany - Australia

After breakfast transfer to Munich Airport for the return flight back to Australia.

**Meals included:** Breakfast; In-Flight

#### Day 16 Arrive in Australia

*Please note: some flights may arrive in Australia + 1 day later.*

### 18 Day with Vienna Pre-Tour Extension

#### Day 1 Australia - Vienna, Austria

Today depart Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth for Vienna, Austria! Fly with airlines such as Emirates, Austrian Airlines, Swiss Airlines, Lufthansa or Finnair to name a few (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure. Affected customers will still arrive in Vienna on Day 2.*

**Meals included:** In-Flight

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#### Day 2 Welcome to Vienna

Upon arrival make your own way to the hotel.

*Please note: The arrival transfer is not included if you choose this arrive early package. Airport taxis are readily available and will cost approximately €40 into the city centre. Buses are also available. You can find the taxi and bus stand immediately outside the arrivals hall.*

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: None**

#### Day 3 Vienna Free Day

Today is yours to explore this charming city at leisure.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

#### Day 4 Vienna Free Day

Today is yours to further explore this stunning city at leisure.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

#### Day 5 Vienna City Tour - Christmas Markets

In the morning, enjoy a sightseeing tour of Vienna. A particular highlight is the Christmas Market in front of Schönbrunn Palace, which is one of the most traditional markets of its kind in Vienna. In the centre there is a giant Christmas tree, often the location of special musical performances. To warm up, enjoy a hot drink and a snack. The rest of the day is at leisure - enjoy time to perhaps stroll through the festively decorated heart of the city or do some Christmas shopping.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

#### Day 6 Vienna Free Day

Today is a day free at leisure to soak in the atmosphere of Christmas or spend some more time to explore the city at leisure. The tour leader will be available to provide information to help you get the most out of the city.

**Overnight: Austria Trend Hotel Doppio or similar, Vienna**

**Meals included: Breakfast**

#### Day 7 Vienna, Austria - Brno, Czech Republic - Prague (approx. 350km day)

After breakfast, the journey continues on to Prague. Along the way make a stop in Brno, the second largest city in the Czech Republic. Enjoy a panoramic city tour and free time for lunch (not included). In the late afternoon, arrive at the hotel in beautiful Prague.

**Overnight: Vienna House Diplomat or similar, Prague**

**Meals included: Breakfast**

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**Overnight:** Vienna House Diplomat or similar, Prague

**Meals included:** Breakfast

#### Day 9 Prague - Mariánské Lázně - Františkovy Lázně - Cheb - Prague (approx. 340km day)

Enjoy a relaxing breakfast at the hotel before travelling to Mariánské Lázně, one of the most beautiful spas town in the Czech Republic; Františkovy Lázně, known as the village of Emperor Franz; and the ancient town of Cheb. A local tour guide will spend the day with you pointing out all the highlights of these destinations. Afterwards, head back to Prague for the night.

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**Meals included:** Breakfast

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**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

#### Day 11 Salzburg City Tour - Christmas Markets

This morning join an informative walking tour through the

heart of the city. Stroll past the magnificent baroque palaces and courtyards, see Mozart's birthplace in the delightful Getreidegasse and visit the beautiful Mirabell Gardens with its spectacular view of the fortress which dominates the city. In the afternoon, perhaps take a guided tour of the Fortress of Hohensalzburg (not included), visit the splendid cathedral or simply wander through the enchanting Christmas Market in the heart of the city with its traditional gifts and delicious seasonal specialities.

**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

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Today enjoy an excursion to the nearby Salzkammergut Lake district and a visit to the beautiful Christmas Markets St Wolfgang, St Gilgen and Strobl. At Lake Wolfgang, see where candles, torches and campfires create a cosy atmosphere. Enjoy a stroll round the Christmas markets of St. Wolfgang, Strobl and St. Gilgen, adorned with sparkling, pre-Christmas decorations, all three villages glitter and glisten, whilst the lake, quiet and dark, silently links the radiance of their Christmas Markets. Regular boat trips slide past the imposing floating lanterns, the illuminated Oxen Cross and the Wedding Cross while the sound of trumpets echo over the whole lake.

**Overnight:** Austria Trend Hotel Europa or similar, Salzburg

**Meals included:** Breakfast

#### Day 13 Salzburg - Innsbruck City Tour - Christmas Markets (approx. 200km day)

Today continue the journey to Innsbruck in Austria's western

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state of Tyrol. Upon arrival let yourself be enchanted by the glamour of the city on tour, admiring the eclectic mix of imperial and modern architecture, framed by a stunning alpine landscape. After the tour enjoy time free at leisure to perhaps follow the mulled wine scent and stroll through the Christmas Markets.

**Overnight: Alphotel or similar, Innsbruck**

**Meals included: Breakfast**

#### **Day 14 Innsbruck, Austria - Hohenschwangau, Germany - Neuschwanstein Castle (approx. 120km day)**

Today travel to Hohenschwangau and be impressed by Neuschwanstein Castle, the iconic Bavarian fairytale castle. Once at the castle enjoy a guided tour. Afterwards enjoy some time to take in the incredible view and of course to take some photos.

**Overnight: Hotel Muller or similar, Hohenschwangau**

**Meals included: Breakfast**

#### **Day 15 Hohenschwangau - Munich City Tour - Christmas Markets (approx. 125km day)**

After breakfast travel to Munich - the capital of Bavaria. On the way visit the UNESCO world heritage listed Pilgrimage Church of Wies (Wieskirche). Upon arrival in Munich discover the Bavarian capital during the Advent season, when it offers a special Christmas atmosphere. Gain an insight into the amazing city during a city tour, before having some time to discover the various Christmas Markets.

**Overnight: Maritim Hotel München or similar, Munich**

**Meals included: Breakfast**

#### **Day 16 Munich Free Day**

Today savour your last full day in Europe. The day is yours to further explore the city at leisure, or perhaps pick up some special last-minute Christmas presents to bring home. The tour leader will be available to provide information to help you get the most out of the city.

**Overnight: Maritim Hotel München or similar, Munich**

**Meals included: Breakfast**

#### **Day 17 Munich, Germany - Australia**

After breakfast transfer to Munich Airport for the return flight back to Australia.

**Meals included: Breakfast; In-Flight**

#### **Day 18 Arrive in Australia**

*Please note: some flights may arrive in Australia +1 day later.*

## 16 DAY BUCKET LIST TOUR | CHRISTMAS MARKETS

# TOUR INCLUSIONS

### HIGHLIGHTS

- Discover Austria, the Czech Republic and Germany
- Get into the Christmas spirit in Vienna, Salzburg and more
- Tour Vienna, Prague, Český Krumlov, Salzburg, Innsbruck and Munich
- Enjoy mulled wine and a snack at Schönbrunn Palace Christmas Market
- Discover beautiful Vienna with a free day at leisure
- Stop in Brno, the second largest city in the Czech Republic
- Stroll through Wenceslas Square in Old Town Prague with a local guide
- Be awestruck by the magnificent Prague Castle
- Enjoy a half day tour of the beautiful spa town of Mariánské Lázně and ancient Cheb
- View the stunning, riverside Český Krumlov Castle
- Explore the well-preserved village of Holašovice
- Witness baroque palaces and courtyards on a walking tour in Salzburg
- See Mozart's Birthplace in the busy Getreidegasse
- Marvel at the beautiful Mirabell Gardens in Salzburg
- Visit magical Christmas Markets of St Wolfgang, St Gilgen, Strobl, Munich and Innsbruck
- Enjoy a city tour of stunning Innsbruck in western Austria
- Visit the fairytale castle of Neuschwanstein in Bavaria
- Stay in picturesque Hohenschwangau
- Visit the famed Pilgrimage Church of Wies (Wieskirche)
- Discover the beauty of Munich on a city tour
- Enjoy a day at leisure to explore amazing Munich

### FLIGHTS

Return international flights (economy class) ex SYD/ MEL/\*BNE/\*ADL/PER

### ACCOMMODATION

13 nights quality hotel accommodation

### DINING

Enjoy daily breakfast

### TOUR ESSENTIALS

English speaking tour leader and local guides

Airline taxes and surcharges

### TRANSPORT

Transportation by private A/C vehicle

### TRANSFERS

Return airport transfers

### 18 DAY WITH VIENNA PRE-TOUR EXTENSION

All of the above, excluding the arrival transfer, plus:

2 x additional nights accommodation

2 x additional meals

Enjoy 2 days at leisure in Vienna

# IMPORTANT INFORMATION

\*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 29th of November 2020.

This travel offer is priced for one person based on twin share.

## Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- 16 Day Package: \$1300
- 18 Day Package: \$1550

## Departure Dates

### Itinerary 1:

25 November 2020

29 November 2020\*

### Itinerary 2:

23 November 2020

27 November 2020\*

## Surcharges

*Please note:* dates/months with a \* incur a flight high season surcharge of \$200 per person.

## Departure Cities

Sydney, Melbourne, \*Brisbane, \*Adelaide or Perth

## Departure City Surcharges

\*Brisbane: \$300 per person

\*Adelaide: \$500 per person

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Qantas Airways, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, China Southern Airlines, China Eastern Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Air China, China Airlines, Malindo Airlines plus codeshare partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Vienna, Austria

\$200 per person, subject to availability

*Please note:*

- Itinerary 2 includes a 2 night arrive early including accommodation

- For extended stays, refer to the

following:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

\* 17 September 2020 - 11 October 2020

## Stay behind in Munich, Germany

Not Available

## Stopover Packages

Twin share: \$550 per person/one way

Solo Traveller: \$800 one way

Locations:

\* Doha

\* Dubai

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- Only a pre tour stopover may be chosen.

- Stopover packages are subject to availability.

## Flight Class Upgrades

- Premium Economy : Not Available

- Business Class (International Sectors Only): Starting From \$5999 per person

*Please note:*

- \*Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).



# IMPORTANT INFORMATION

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

## ACCOMMODATION

### Accommodation Used

4 Star (self-rated):

- Vienna, Austria: Austria Trend Hotel Doppio or similar

- Prague, Czech Republic: Vienna House Diplomat or similar

- Salzburg, Austria: Austria Trend Hotel Europa or similar

- Innsbruck, Austria: Alphotel, Innsbruck or similar

- Hohenschwangau, Germany: Hotel Muller or similar

- Munich, Germany: Maritim Hotel München or similar

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

- Vienna, Austria (Pre Tour): \$260 per room including breakfast

*Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.*

### Maximum Room Capacity

3 People (subject to availability).

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

No discounts apply for 3rd person travelling. Full price applies, subject to availability.

*Please note: Triple shares may be required to share existing bedding.*

### Bedding Configuration

Twin or double bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 20, maximum group size 44 per vehicle.

## EXCLUSIONS

- Visa fees and requirements (Not required for Europe if travelling on an Australian passport for stays up to 90 days)

- Meals/beverages not stated in the itinerary

- Recommended gratuities/tipping: €5 per person/day payable direct to tour operator.

- Mandatory city taxes: approx. €17 per person in total, payable direct to the hotels.

- Optional activities/tours

- Personal expenses

- Airport arrival transfer (Itinerary 2 only)

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

### CLIMATE & AVERAGE TEMPERATURES

The average daily temperature during late November and early December in this part of Europe sits around 5°C, inching towards the heart of winter. Be sure to pack cold weather gear.



# IMPORTANT INFORMATION

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## COACH TOUR

### Meals:

Daily breakfast is included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home. It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

### Gratuities / Tipping:

#### Land

- Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

- Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary*

*where possible, will be adjusted or a similar activity will be offered in its place (subject to availability).*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa is not required in Europe if travelling on an Australian passport.

*Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.



# IMPORTANT INFORMATION

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

## **Name Changes Due To Passenger Error**

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

