

18 DAY FLY, TOUR & CRUISE

# 2 FOR 1 EUROPE

\$8999

FOR  
TWO  
PEOPLE

ITALY • FRANCE • AUSTRIA • SLOVENIA • CZECH REPUBLIC • MALTA

## THE OFFER

There are few places that exceed the beauty and allure of Europe. From the dazzling 'City of a Hundred Spires' to the glittering, azure waters of the Mediterranean, the highlights of this culturally rich and dazzling continent are yours to discover. And now, you get to share it with a friend!

Begin this amazing cultural journey in Prague, known for its Baroque-style houses and centuries-old palaces; explore the charming Slovakian capital of Bratislava; be amazed by the beauty of Ljubljana, often called the greenest city in Europe; and stroll the romantic streets and canals of Venice.

Then, embark on an unforgettable seven night cruise aboard the 4.5 star 'MSC Grandiosa' ship. Dock in Palermo, Sicily's magnificent capital; visit Barcelona, home of Gaudi's La Sagrada Familia; fall in love with the exuberant port city of Marseille; and see the Trevi Fountain and the Colosseum on a guided tour of Rome. With return international flights, a seven-night 4.5-star cruise, eight nights 4-star hotel accommodation and more, this is the two-for-one trip you've been waiting for.

2020: INSIDE CABIN

\$8999

2020: OCEAN VIEW

\$9799

2020: BALCONY CABIN

\$10199

2021: INSIDE CABIN

\$9299

2021: OCEAN VIEW

\$10099

2021: BALCONY CABIN

\$10499

**Trip**  
**a Deal**

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## THE ITINERARY

### Day 1 New Zealand - Prague, Czech Republic

Today depart from either Auckland, \*Christchurch, or \*Wellington for Prague, Czech Republic! Fly with full-service airlines such as Emirates, Singapore Airlines, Etihad Airways, Qatar or Cathay Pacific to name a few (subject to availability).

*Please note: Due to flight scheduling and availability, some customers may be required to depart on day 2, to arrive on day 2. Flight times will be indicated on your final documentation, which you will receive 4-6 weeks prior to departure.*

**Meals included: In-Flight**

### Day 2 Welcome to Prague!

Welcome to Prague! Upon arrival be met by a tour representative and transferred to the hotel.

**Overnight: Iris Hotel Eden or Clarion Congress Hotel Prague or similar, Prague**

**Meals included: None**

### Day 3 Prague City Tour

Today after breakfast at the hotel, enjoy a city tour of Prague - 'City of a Hundred Spires' - with a local guide (approx. 4 hours). Start the tour by heading to the Prague Castle by bus; on arrival you will proceed on foot to Loreta Square. Take some time to revel in two prime examples of Baroque style housing. The first being the largest palace in Prague Cernin, which is now home to the Ministry of Foreign Affairs; the second being the Loreta (pilgrimage site) where you can admire some of the most charming buildings in central Europe (entrances not included).

After, continue onwards to the Hradcany Square where you will find the sixteenth century's Archbishop's Palace, the Schwarzenberg Palace that belonged to the Lobkowitz family and the National Gallery located in the palace Sternberk (entrances not included). Next, cross through the Gate of Matthias which will take you through the first and second courtyards of the Prague Castle. Here you will find the oldest building in the complex 'St. George's Basilica' and the 'Vladislav Hall' where jousting took place.

Following the tour, this afternoon is free at leisure for you to further explore or relax.

**Overnight: Iris Hotel Eden or Clarion Congress Hotel Prague or similar, Prague**

**Meals included: Breakfast**

### Day 4 Prague, Czech Republic - Bratislava, Slovakia - Vienna, Austria (approx. 400km)

Today you will travel through three countries as you head to Vienna. On the way stop in Bratislava, the capital of Slovakia, where you'll enjoy an orientation tour of the city with your tour leader. From a distance see the grand Bratislava Castle, which overlooks the old town and Danube River. Perhaps travel to the old town where you can find lively bars, boutiques and cafes for a bite to eat. Later today, arrive in Vienna where you can explore the nightlife of this city at leisure.

**Overnight: Eventhotel Pyramide or similar, Vienna**

**Meals included: Breakfast**



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## THE ITINERARY

### Day 5 Vienna Free Day

After breakfast at the hotel, you have the option to spend the day at leisure in Vienna or join your tour leader for an orientation tour of the city centre.

Marvel at the Baroque streetscapes and imperial palaces, or explore Vienna's coffee-house culture and vibrant design scenes. Its artistic and intellectual legacy was shaped by residents including Mozart, Beethoven and Sigmund Freud. The city is also known for its Imperial palaces, including Schönbrunn, the Habsburgs' summer residence. In the Museumsquartier district, historic and contemporary buildings display works by Egon Schiele, Gustav Klimt and other artists.

**Overnight: Eventhotel Pyramide or similar, Vienna**

**Meals included: Breakfast**

### Day 6 Vienna, Austria - Ljubljana, Slovenia (approx. 385km)

Today depart to Ljubljana, the Slovenian capital, one of Europe's greenest and most liveable capitals. Upon arrival enjoy time at leisure exploring the leafy banks of the emerald-green Ljubljanica River, which flows through the heart of the city lined with cafes.

**Overnight: Austria Trend Hotel Ljubljana or similar, Ljubljana**

**Meals included: Breakfast**

### Day 7 Ljubljana Free Day

Today is free to discover Ljubljana at leisure. From the picturesque central open-air market to the Three Bridges, the Baroque Town Hall and Robba's Fountain there are plenty of sights to see.

**Overnight: Austria Trend Hotel Ljubljana or similar, Ljubljana**

**Meals included: Breakfast**

### Day 8 Ljubljana, Slovenia - Venice, Italy (approx. 240km)

After breakfast this morning, you will be transferred to the magical city of Venice. Start your day at Tronchetto Pier where you will board a water bus to the city centre. Take the time to admire the beautiful buildings and architecture as you cruise the stunning waters of Venice. Upon arrival, be met by a local guide at Piazza San Marco (St Mark's Square) and begin your guided tour of Venice (approx. 2 hours). The tour starts at the iconic St Mark's Square, regarded as one of the most intricate and beautiful town squares in the world - the hub of Venetian life. Surrounding the square, you will see the famous St Mark's Basilica, the Doge's Palace, and the Bell Tower (entrances not included). The church (St Mark's Basilica) was built to house the body of St. Marc which was transported from Alexandria in 828AD. Inside the basilica, you can admire over 8,000 square meters of glittering Byzantine Mosaics. The tour will continue onwards to Rialto Bridge, the oldest bridge in the Grand Canal and an icon of the city. Upon conclusion of the tour, spend some time in the city before being transferred to the hotel this evening.

**Overnight: Hotel Delfino or similar, Mestre**

**Meals included: Breakfast**

### Day 9 Venice - Civitavecchia, Rome (approx. 525km) - Begin 7 Night 'MSC' Mediterranean Cruise

Today enjoy a scenic drive through the Italian countryside to Civitavecchia, Rome. Upon arrival be transferred to the cruise terminal to embark on an exciting seven-night Mediterranean

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## THE ITINERARY

cruise aboard the spectacular 'MSC Grandiosa' ship. The cruise departs at 6:00pm.

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Dinner**

### Day 10 Palermo, Sicily, Italy - 10:00am to 5:00pm

Dock for the day in Palermo, Sicily's multicultural capital. A fascinating, bustling, colourful port, Palermo holds an unrivalled display of Norman art, architecture and Baroque churches, combined with a warren of medieval streets and markets. At the crossroads of civilisations for millennia, Palermo delivers a heady, heavily spiced mix of Byzantine mosaics, Arabesque domes and frescoed cupolas.

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Lunch;Dinner;In-Flight**

### Day 11 Valletta, Malta - 9:00am to 6:00pm

The UNESCO-protected port of Valletta, the capital of the island of Malta, is one of the must-see stops for every Mediterranean cruise of merit. You can admire this port, constructed in the second half of the 16th century by the Frenchman Jean de la Valette and moulded by the religious and military Order of Saint John of Jerusalem, from your ship even before disembarking.

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 12 At Sea

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 13 Barcelona, Spain - 9:00am to 6:00pm

Capital of the Catalonia region - Barcelona pulsates with life. There's no other city in the country that compares to its style, energy, and good looks. The city centre will allow you to discover its world-class art galleries and museums, as well as its countless designer restaurants, bars, and shops. The extraordinary 'Antoni Gaudí' designed La Sagrada Família, a church which has been under construction since 1882, and the famous Ramblas boulevard, are just two essential sights of many worth taking in.

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 14 Marseille, France - 8:00am to 5:00pm

Enjoy a stop in the beautiful southern French city of Marseille. When you alight from the ship, discover the Vieux Port, where glistening fresh fish are sold straight off the boats on Quai des Belges (Belgian Quay). The many amazing French cafés are wonderful spots to observe city life.

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

### Day 15 Genoa, Italy - 8:00am to 6:00pm

A marvellously eclectic, vibrant and a rough-edged style city. Famous as the birthplace of Christopher Columbus, Genoa is a bustling seaport. Enjoy the opportunity to learn about the city's Renaissance heritage, which is preserved in splendid palaces overlooking the harbour. You might like to seek out the Cattedrale di San Lorenzo, Palazzo Ducale, and the Renaissance palaces of Via Garibaldi, which contain the cream of Genoa's art collections, as well as furniture and decor from

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## THE ITINERARY

the days of old when Genoa's ships sailed to all corners of the Mediterranean (optional shore excursion).

**Overnight: MSC Cruises 'Grandiosa' ship**

**Meals included: Breakfast;Lunch;Dinner**

### **Day 16 Civitavecchia, Rome - Arrive at 7:00am - Rome City Tour**

Enjoy your last breakfast on-board after disembarking. You will be met and transferred to Rome for a guided tour of the Eternal City (approx. 3 hours). The tour begins at the Trevi Fountain, which has become an iconic spot thanks to the movie 'La Dolce Vita', directed by Federico Fellini. The tour will take you to the streets of the old town, see famous sites such as the Pantheon, the spectacular Colosseum; the Palazzo Madama, which houses the Senate of the Italian Republic; and Navona Square, which was built on the ruins of the Domitian Circus (entrances not included). Enjoy the remainder of today at leisure. If you have your sights set on visiting the famous Colosseum or Vatican Museum during your free time, we strongly advise pre-purchasing tickets to avoid excessive queue times.

**Optional Activity: Vatican Museums and Sistine Chapel Tour: \$195 for 2 people**

Includes entrance fees, guided tour and earphones.

**Optional Activity: Dinner at a traditional Trastevere restaurant: \$140 for 2 people**

4 Courses - Drinks not included.

**Overnight: Artis Hotel, Rome or similar**

**Meals included: Breakfast**

### **Day 17 Rome, Italy - New Zealand**

Today, accordingly with your flight time be transferred to the airport for your return flight home.

*Please note: Some flights may not depart until the afternoon/ evening. Affected customers may make use of the hotel common areas and luggage storage before being transferred to the airport at the appropriate time.*

*Please note: if your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.*

**Meals included: Breakfast;In-Flight**

### **Day 18 Arrive in New Zealand**

*Please note: some flights may arrive in New Zealand +1 day later.*

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# TOUR INCLUSIONS

## HIGHLIGHTS

Discover Italy, France, Spain, Malta, Czech Republic, Slovakia, Austria and Slovenia

Visit Prague, Vienna, Bratislava, Ljubljana, Venice and more

Explore Prague, the 'City of a Hundred Spires' on a guided tour

Wander through Prague's beautiful Hradčany Castle District

Discover Bratislava, the buzzing capital of Slovakia

Admire the Baroque streetscapes and imperial palaces of Vienna

Explore Ljubljana, Europe's greenest capital city

Marvel at the art and history in Italy's main cities

Enjoy a walking tour of Venice's city centre with a local guide

Stroll the romantic streets and canals of Venice

See the Colosseum and Trevi Fountain on a guided tour of Rome

Cruise the best of the Mediterranean

Dock in Palermo, Sicily's multicultural capital

Discover the exuberant port city of Marseille

Explore the charming, maze-like streets of Genoa

Gaze across the azure waters of Valletta, Malta's capital

Dock in Barcelona, home to iconic La Sagrada Familia

## FLIGHTS

Return international flights (economy class) ex AKL/\*CHC/\*WLG

## CRUISE

7 night MSC cruise through the Mediterranean

Sail aboard the 4.5-star 'MSC Grandiosa' ship

Receive MSC's 'Fantastica' cabin experience for Ocean View and Balcony cabins

## ACCOMMODATION

8 nights 4-star hotel accommodation

## DINING

Enjoy 28 meals including all meals while cruising

## TOUR ESSENTIALS

Parking and toll fees

English-speaking tour leader and guide

Airline and cruise taxes and surcharges

Guide Earphones (guided tours only)

## TRANSPORT

Transportation by private A/C vehicles

Travel by water bus to Venice's city centre

## TRANSFERS

Return airport and port transfers



# IMPORTANT INFORMATION

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in NZD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 14th March 2021.

This travel offer is priced for two people based on twin share.

Please be advised, 1 voucher is valid for 2 people. When processing your order, please double check the number of vouchers you are purchasing is what you require.

## Single Traveller Supplement

For solo travellers a mandatory single supplement of applies.

## Departure Dates (2020)

November: 1, 8, 15, 22, \*29

## Surcharges

*Please note: dates/months with a \* incur a flight high season surcharge of \$400 for two people.*

## Departure Cities

Auckland, \*Christchurch or \*Wellington

## Departure City Surcharges

\*Christchurch or \*Wellington: \$300 for 2 people

## FLIGHTS

### Full Service Airline(s) Used

Etihad Airways, Emirates, Qatar Airways, Singapore Airlines, Lufthansa, Swiss Airways, Austrian Airlines, Finnair, Cathay Pacific, Air France, KLM, Oman Air, British Airways, Scandinavian Airlines, Virgin Australia, Thai Airways, Virgin Atlantic, Korean Airlines, Malaysia Airlines, China Southern Airlines, China Eastern Airlines, Turkish Airlines, Royal Brunei, Garuda Indonesia, Vietnam Airlines, Air China, China Airlines, Malindo Airlines plus codeshare partners (subject to availability)

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Arrive early in Prague, Czech Republic

\$440 for two people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

17 September 2020 - 11 October 2020

10 December - 20 January 2021

1 April 2021 - 25 April 2021

20 June 2021 - 22 July 2021

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

## Stay behind in Rome, Italy

\$440 for two people, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

10 December 2020 - 20 January 2021

1 April 2021 - 25 April 2021

20 June 2021 - 22 July 2021

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

## Stopover Packages

Twin share: \$1100 for two people/one way

### Locations:

\* Dubai

\* Abu Dhabi (one direction only, AKL only)

Includes:

- 2 Nights in 4 star accommodation

- Daily breakfast

- Return airport transfers

*Please note:*

- A pre and post-tour stopover may be



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chosen for Dubai; however the stopover location must be the same each way, due to the airline used.

- A Doha stopover may only be chosen in one direction and is only available for Auckland passengers

- Stopover packages are subject to availability.

Dubai stopovers are not permitted on and including the following dates 27th November 2020 - 1st December 2020 due to the Abu Dhabi Grand Prix and the weekend Friday - Monday inclusive of 2021 Grand Prix (dates yet to be released)

- Blackout dates:

10 December - 20 January 2021

1 April 2021 - 25 April 2021

20 June 2021 - 22 July 2021

17 September 2021 - 11 October 2021

6 December 2021 - 30 January 2022

## Flight Class Upgrades

- Premium Economy: Not available

- Business Class (international sectors only): \*Starting from \$12,198 for two people

*Please note:*

- Please contact TripADeal to obtain a quote

\*Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights, Trans-Tasman, and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

### Fantastica Cabin Experience [Ocean View & Balcony Cabins Only]

- Un-restricted views

- Cabins on the upper decks and in the most convenient positions on the ship.

- Wide variety of superb, freshly prepared cuisine.

- Classic dining style with priority in choice of dinner sitting. Seating preference is subject to availability and reconfirmation on board.

- Broadway-style theatre shows.

- Swimming pool, scenic gym and open-air sports facilities.

- Packed program of daily activities.

- Turndown service to prepare your bed each night.

- Cabin service 24 hours a day.

## ACCOMMODATION

### Accommodation Used

#### 4 Star (self-rated)

Prague: Iris Hotel Eden or Clarion Congress Hotel Prague or similar

Vienna: Event hotel Pyramide or similar

Ljubljana: Austria Trend Hotel Ljubljana or similar

Venice (Mestre): Hotel Delfino or similar

Rome: Hotel Artis or similar

#### 4.5 Star (self-rated)

Cruise: MSC Cruises 'Grandiosa' ship

*Please note: rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

### Extra Nights

- Prague, Czech Republic (Pre Tour): \$160 per room, including breakfast

- Rome, Italy (Post Tour): \$140 per room,

including breakfast

*Please note: extra nights are based on room only and subject to availability until the time of booking. Airport transfers are not included if you wish to arrive early or stay behind.*

### Maximum Room Capacity

2 People.

### Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children/infants 2 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

### Triple Share

Not available

### Bedding Configuration

Double or Twin bedding (subject to availability).

### Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 25, maximum group size 40 per vehicle.

### Optional Tours / Activities

Rome Day 16: Vatican Museums and Sistine Chapel tour: \$195 for 2 people

Rome Day 16: Dinner at a traditional Trastevere restaurant: \$140 for 2 people

*Please note:*

- Prices are for two people, are subject to availability, time permitting and weather conditions

- The optional tours listed above must be purchased on checkout or over



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the phone prior to submitting your passenger information form (subject to availability)

- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (A visa is not required for Europe for stays up to 90 days if travelling on a New Zealand passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Gratuities/tipping:
  - \* Recommended land: €5 per person, per day, payable on tour
  - \* Recommended cruise: €10 per person, per day, payable onboard at the end of the cruise.
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- City Tax (Payable directly to the hotel at check-in):
  - Ljubljana: €3.30 per person, per night
  - Venice: €3.10 per person, per night
  - Rome: €6:00 per person, per night
- Personal expenses
- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary,

routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Prague - Vienna:

The average temperature for these cities start at 5.5°C, and reach 10°C during the daytime and lowers down at night. The first week of November becomes the best time to visit these destinations, before temperatures start to decline further.

### Slovenia - Italy:

We recommend dressing in layers as there can be significant changes in temperature throughout the day. Wear

good walking shoes, jeans or heavy cotton pants, a light cotton shirt plus a sweater/jacket and to fit in with the local Italians, a scarf. Expect temperatures ranging from highs of 16°C to lows of 7°C.

### The Mediterranean:

The months of July and August get especially busy at popular tourist hot spots. If you want to avoid crowds as much as possible, opt for a cruise that departs in shoulder season – September through November. During this month in the Mediterranean the average sea water temperature for the beaches is 20°C, which is just about warm enough to enjoy a dip.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any



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time without notice.

- Check your specific sailing for exact departure and arrival times. All times are local to the port.

## Cruise Loyalty Discounts:

*Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.*

## COACH TOUR

### Meals:

28 Meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements. Please note; we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider

prior to purchase/travel.

## Gratuities / Tipping:

### Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is €5 Euro per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. MSC Cruises is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at €10 Euro per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

### Sightseeing:

*Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.*

### Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to

the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

A tourist visa is not required for Europe for stays up to 90 days if travelling on a New Zealand Passport.

*Please note: Passengers who are not New Zealand citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.*

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.w

## SCHEDULE OF FEES

### Post-Purchase Change

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- \$50 NZD per change request post-purchase + any additional charges applied by the travel partners associated with the order.

