

18 DAY FLY, TOUR & CRUISE

# USA ALASKA & CANADA

\$4999

PER  
PERSON  
TWIN  
SHARE

TYPICALLY \$7999

YELLOWSTONE • BANFF • YOHO • GLACIER BAY N.P.

## THE OFFER

There is wilderness...and then there is 'the wild'. Radiating with pristine natural beauty, this 18 day tour and cruise package unlocks the very best of the latter - exploring the U.S.'s pacific northwest, Canada's great white north, and the last frontier of them all - Alaska. If you're looking for untouched lakes, snowy mountains, stampeding buffalo and boiling geysers, fresh pine forests, and crisp glaciers kissing frozen ocean shores then you've come to the right place!

Set off first from the vibrant city of Seattle, Washington before passing through the rugged cowboy country of Montana and Idaho. Enjoy the wide open spaces and unique wonders of the world's first national park, Yellowstone. See the legendary Old Faithful, spot roaming wildlife and feel the heat from steaming pools and bubbling mud pits atop this massive super volcano. Then take in the grandeur of the Rockies and the vivid turquoise colour of Lake Louise as you drive into Banff on the Icefields Parkway- one of the most stunning drives in the world. Experience the awe-inspiring landscapes of Yoho, Glacier, and Mount Revelstoke National Parks. Tour bustling Vancouver and then set sail aboard your 'Norwegian Jewel' Alaskan cruise through Glacier Bay National Park and the Inside Passage. Be dwarfed by the Hubbard Glacier's colossal wall of blue ice, take the opportunity to enjoy some of the freshest and most delicious salmon anywhere on earth, keep an eye out for breaching humpback whales, orcas, seals and so much more.

STANDARD CABIN

\$4999

OCEAN VIEW CABIN

\$5999

BALCONY CABIN

\$7199

**Trip**  
**aDeal**  
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

## 18 DAY FLY, TOUR & CRUISE | USA, ALASKA & CANADA



### THE ITINERARY

#### Day 1 Australia - Los Angeles/San Francisco - Seattle, USA

Today depart from either Sydney, Brisbane, Melbourne, \*Adelaide or \*Perth to Seattle! Fly with either Delta Airlines, United Airlines or American Airlines (subject to availability). Upon arrival, make your own way to the hotel.

**Overnight: Ramada Hotel Tukwila or similar, Seattle, Washington**

**Meals included: In-Flight**

#### Day 2 Seattle Sightseeing - Coeur d'Alene/Spokane Region

Today visit Seattle's famous Pike Place Market, which is one of the oldest continuously operated public farmers' markets in the United States. Afterwards continue on through the rolling wheat fields and wine country of Eastern Washington State. Pass by the Columbia Gorge, partially tracing the historic route of Lewis and Clark. Locals of this area boast about the dozens of lakes left behind by glaciers of the ice age. This evening arrive in the Coeur d'Alene/Spokane Valley region (approximately 5.5 hours from Seattle) where you will transfer to the hotel for an evening at leisure.

**Overnight: Mirabeau Park Hotel or similar, Coeur d'Alene, Idaho OR Spokane, Washington**

**Meals included: Breakfast**

#### Day 3 Coeur d'Alene/Spokane Region - Yellowstone National Park

Put on your boots, today you are travelling through the Cowboy Country of Idaho and Montana! This scenic drive is

filled with American history; meandering rivers once brimming with gold and an abundance of wildlife attracting rugged mountain men, gold miners, and pioneers of the Frontier Days in American history. Sparsely inhabited, one can picture the American West as it was and remains today.

Travel onwards to Yellowstone, established as the world's first national park in 1872 (approximately 8 hours from Spokane Valley). You could spend a year in Yellowstone and still only scratch the surface of its wonders. Watch in awe as Old Faithful's waters arc nearly 100 feet (30 metres) into the air—as it has done approximately every 90 minutes since its discovery in 1870. Take a guided walk among the spouting geysers, bubbling mud pots and turquoise hot springs with a local specialist, and learn about the geothermal dynamics of this amazing wonderland.

#### Special Feature:

Enjoy a two-night stay in Gardiner, Montana in the Yellowstone National Park area. Each lodge has its own unique setting and atmosphere. Lodges featured are Absakora Lodge, Big Rock Inn, Rodeway Inn & Suites and Comfort Inn. Specific lodges will be confirmed in your travel documents.

**Overnight: Absakora Lodge, Big Rock Inn, Rodeway Inn & Suites and Comfort Inn, Gardiner, Montana**

**Meals included: Breakfast**

#### Day 4 Yellowstone National Park sightseeing

Today spend the day exploring Yellowstone on a guided tour and be swept away by the natural beauty and complexity of this stunning environment. View geological wonders such as the painted mud pots, geysers, prismatic pools, and the

## 18 DAY FLY, TOUR & CRUISE | USA, ALASKA & CANADA



### THE ITINERARY

abundance of wildlife. The exact routing of today's touring and areas visited within Yellowstone are subject to favourable weather and/or road conditions and will be confirmed with travellers the day prior.

**Overnight: Absakora Lodge, Big Rock Inn, Rodeway Inn & Suites and Comfort Inn, Gardiner, Montana**

**Meals included: None**

#### Day 5 Yellowstone - Shelby

Leave Yellowstone National Park and travel onwards across the plains of Montana towards the town of Shelby (approximately 6 hours distance) with a lunch stop along the way (lunch not included). Shelby, Montana, the county seat of Toole County, is located in north central Montana, approximately 50km south of the Canadian border and about 130kms east of Glacier National Park. Upon arrival in Shelby enjoy an evening at leisure.

**Overnight: Best Western Shelby Inn & Suites or similar, Shelby, Montana**

**Meals included: None**

#### Day 6 Shelby, USA - Calgary, Canada - Banff

This morning cross the Canada-US border into Alberta, Canada and travel into the beautiful rocky mountains to the resort town of Banff. Along the way you will travel through Calgary, where you may enjoy a short sightseeing tour. Upon arrival into Banff transfer to the hotel and enjoy the remainder of your day at leisure.

**Overnight: Inns of Banff or similar, Banff, Alberta**

**Meals included: Breakfast**

#### Day 7 Banff - Icefields Parkway - Columbia Icefield - Lake Louise - Banff

This morning drive into the famous Rocky Mountains along the famous Icefields Parkway (Highway 93) towards the Columbia Icefield Discovery Centre (approx. 2.5 hours each way). Considered the most beautiful drive in the world, the jaw-dropping scenery is punctuated by more than 100 ancient glaciers, waterfalls cascading from dramatic rock spires and turquoise lakes set in sweeping valleys. Views of Crowfoot Glacier, Bow Summit, Mistaya Canyon are sure to please all who journey to this amazing part of the world.

Upon arrival at the Columbia Icefield Discovery Centre take an opportunity to ride on the specially designed "Ice Explorer" (not included) which takes you onto the surface of the stunning Columbia Glacier. In the afternoon journey to Canmore. Along the way enjoy a stop and a walk along the shores of famous Lake Louise and soak in the tranquil beauty, history and geography of the area. Afterwards return to Banff and upon arrival at the hotel enjoy the remainder of the evening at leisure.

**Overnight: Inns of Banff or similar, Alberta**

**Meals included: None**

#### Day 8 Banff - Kamloops - Abbotsford

This morning journey through three of Canada's most breathtaking National Parks: Mount Revelstoke, Glacier and Yoho. Continue onwards to the town of Abbotsford outside of Vancouver where you will check into the hotel and enjoy the remainder of the evening at leisure.

*Please note: this day will involve approximately 10 hours of travel, including rest stops along the way. Fortunately, you will be*

## 18 DAY FLY, TOUR & CRUISE | USA, ALASKA & CANADA



### THE ITINERARY

*blessed with amazing sights along the way, including huge snow-capped mountains and beautiful tree-lined lakes.*

**Overnight:** Quality Hotel or similar, Abbotsford, British Columbia

**Meals included:** None

#### Day 9 Abbotsford - Vancouver Sightseeing - Begin 7 Night NCL Alaska Cruise with Glacier Bay

After breakfast head to Vancouver for an introductory city tour including Chinatown, Gastown and Stanley Park. Then transfer to Canada Place in Downtown Vancouver where you will embark your amazing Alaska cruise with Norwegian Cruise Lines aboard the 'Norwegian Jewel' ship. The cruise departs at 4.00pm.

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Dinner

#### Day 10 Inside Passage Cruising

Home to diverse wildlife—orca, mountain goats, bald eagles, bears, puffins, sea otters and more—the complex labyrinth of fjords and bays are where whales and sea lions find refuge during the summer months. You'll never forget the sight of 40-ton whales hurling themselves into the air, almost completely escaping the water. If you're especially lucky, you could see them swimming together to create a bubble net, trapping and eating fish by the giant mouthful.

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 11 Ketchikan, Alaska - 7:00am to 4:00pm

You've never tasted salmon so fresh. Known as the 'Salmon

Capital of the World', Ketchikan is also the ancestral home of the Tlingit people, who have carved the world's largest collection of totem poles.

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 12 Juneau, Alaska - 11:00am to 9.00pm

Dock in Juneau, the remote capital of Alaska, where cultured sophistication meets the ruggedness of the Last Frontier. Here there is a chance to take a dogsled adventure in Alaska's capital (not included).

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 13 Skagway, Alaska - 8:00am to 8:00pm

In a single year from 1896 to 1897, this remote town along the Inside Passage grew from a few tents to a city of 20,000 gold seekers. Today, travellers come in search of other riches - to experience yesteryear along Skagway's charming boardwalk lined with buildings that replicate those Gold Rush days.

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 14 Glacier Bay - Scenic Cruising

Sail to Glacier Bay National Park and Preserve, a United Nations World Heritage Site. Comprised of 3.3 million acres of natural wonders, it's home to magnificent glaciers, snow-capped mountains and abundant birds and wildlife.

## 18 DAY FLY, TOUR & CRUISE | USA, ALASKA & CANADA



### THE ITINERARY

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 15 Hubbard Glacier - Scenic Cruising

Get up close and personal with the gigantic Hubbard Glacier, North America's largest tidewater glacier. It's 1350 square miles of blue ice and one of the most active in Alaska.

**Overnight:** Norwegian Cruise Lines 'Norwegian Jewel' ship

**Meals included:** Breakfast;Lunch;Dinner

#### Day 16 Seward, Alaska - Arrive at 5:00am - Australia

Upon arrival in the port of Seward, Alaska you will disembark the cruise and be met and transferred to Anchorage Airport (approx. 2.5 hours distance) for your return flight back to Australia.

*Please note: flights from Alaska to Australia will fly via Los Angeles or San Francisco and this journey can take up to 30 hours. Customers who wish to break up their journey on the way home may stop in Los Angeles or San Francisco for a fee. Please see the Important Info for further information.*

**Meals included:** Breakfast;In-Flight

#### Day 17 In Transit

#### Day 18 Arrive in Australia

## 18 DAY FLY, TOUR & CRUISE | USA, ALASKA & CANADA



# TOUR INCLUSIONS

## HIGHLIGHTS

- Experience a sightseeing tour of vibrant Seattle
- Visit Seattle's famous Pike Place Market
- Travel through Cowboy country from Montana to Idaho
- Learn about the Frontier Days and American history
- Experience Big Sky Country of Montana
- Explore Yellowstone, the world's first national park
- See the reliable Old Faithful geyser
- Stay in Banff in the beautiful Canadian Rockies
- Travel along the jaw-dropping Icefields Parkway
- Visit the Columbia Icefields Discovery Centre
- Admire the stunning waters of Lake Louise
- Journey through the scenic Banff, Yoho, Glacier and Mount Revelstoke National Parks
- Enjoy a sightseeing tour of Vancouver
- Cruise to Ketchikan, Juneau, Skagway and Seward in Alaska
- Experience the beauty of the Inside Passage
- Dock in Ketchikan, the 'Salmon Capital of the World'
- Discover Alaska's remote capital city of Juneau
- Explore the gold rush town of Skagway
- Cruise through Glacier Bay National Park and Preserve, a UNESCO World Heritage Site
- Spot wildlife such as humpback whales, orcas and seals
- Witness the incredible Hubbard Glacier

## FLIGHTS

Return international flights (economy class) from SYD/MEL/  
BNE/\*ADL/\*PER

## ACCOMMODATION

8 nights quality hotel accommodation on tour

## CRUISE

7 night Norwegian Cruise Lines Alaska with Glacier Bay cruise  
Sail aboard the incredible 'Norwegian Jewel' ship

## DINING

Enjoy 24 meals including all meals while cruising

## TOUR ESSENTIALS

English-speaking tour guides  
Airline and cruise taxes and surcharges

## TRANSPORT

Transportation by private A/C vehicles

## TRANSFERS

Transfer hotel to cruise port (day 9)  
Transfer cruise port to airport (day 16)

# IMPORTANT INFORMATION

*\*Please note: All information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.*

## BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

*Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).*

## OFFER ESSENTIALS

Travel offer is valid for travel on the 3rd May 2020.

This travel offer is priced for one person based on twin share.

## Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

- Inside Stateroom: \$3500
- Ocean View Stateroom: \$4500
- Balcony Stateroom: \$5700

## Departure Dates

3rd May 2020

## Departure Cities

Sydney, Melbourne, Brisbane, \*Adelaide or \*Perth

## Departure City Surcharges

\*Adelaide or \*Perth: \$350 per person

## FLIGHTS

### Full Service Airline(s) Used

Delta Airlines, United Airlines or American Airlines plus any codeshare partners (subject to availability).

*Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.*

### Missed Flights

If you fail to arrive for your outbound flight on Day 1, you risk all flight and land arrangements in your destination being automatically cancelled by the airlines and land operator respectively. Additional fees may apply to reinstate these services. If you are going to miss your flight for whatever reason, please contact TripADeal as soon as possible to make arrangements.

### Arrive early in Seattle, USA

\$300 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Black out dates apply for departures before the 22nd April 2020 and between 26th June - 26th July 2020.

### Stay behind in Anchorage, Alaska

\$300 per person, subject to availability

*Please note:*

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Black out dates apply for departures between 26th June - 26th July 2020 and from the 20th September 2020 onwards.

### Stay behind in Los Angeles, USA

\$350 per person, subject to availability.

*Please note:*

- If you are interested in this stay behind option, please contact our friendly reservations team at TripADeal to make this booking and provide your preferred travel dates. This stay behind option is not available through the online check out.

- This fee does not include extra nights accommodation, meals or airport transfers.

- This fee does however include an internal flight from Anchorage to Los Angeles. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia. Please note, by choosing to forfeit your connecting flight the cost does not change.

- If you fail to notify TripADeal that you will not be taking the Anchorage to Los Angeles flight with this Stay Behind option, and do not show up for this flight, your entire return flight will be at risk of cancellation by the airline.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Black out dates apply for departures



# IMPORTANT INFORMATION

between 26th June - 26th July 2020 and from the 20th September 2020 onwards.

## Stay behind in San Francisco, USA

\$450 per person, subject to availability.

### *Please note:*

- If you are interested in this stay behind option, please contact our friendly reservations team at TripADeal to make this booking and provide your preferred travel dates. This stay behind option is not available through the online check out.
- This fee does not include extra nights accommodation, meals or airport transfers.
- This fee does however include an internal flight from Anchorage to San Francisco. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia. Please note, by choosing to forfeit your connecting flight the cost does not change.
- If you fail to notify TripADeal that you will not be taking the Anchorage to San Francisco flight with this Stay Behind option, and do not show up for this flight, your entire return flight will be at risk of cancellation by the airline.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Black out dates apply for departures between 26th June 2020 to 26th July 2020 and from the 20th September 2020 onwards.

## Stay behind in Vancouver, Canada

\$450 per person, subject to availability.

### *Please note:*

- If you are interested in this stay behind option, please contact our friendly

reservations team at TripADeal to make this booking and provide your preferred travel dates. This stay behind option is not available through the online check out.

- This fee does not include extra nights accommodation, meals or airport transfers.

- This fee does however include an internal flight from Anchorage to Vancouver. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia.

### *Please note, by choosing to forfeit your connecting flight the cost does not change.*

- If you fail to notify TripADeal that you will not be taking the Anchorage to Vancouver flight with this Stay Behind option, and do not show up for this flight, your entire return flight will be at risk of cancellation by the airline.
- No flight booking changes or cancellations permitted after air tickets have been issued.
- Flight changes are subject to availability at the time of booking.
- Black out dates apply for departures between 26th June - 26th July 2020 and from the 20th September 2020 onwards.

## Stopover Packages

Not available.

## Flight Class Upgrades

- Premium Economy (International long haul sectors only): Buy now for \$4000 per person
- Business Class (International long haul sectors only): Buy now for \$6700 per person

### *Please note:*

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

## CRUISES

### Cabins

All cabins are subject to availability; some cabins may have restricted views.

## ACCOMMODATION

### Accommodation Used

#### 3 Star (self-rated)

- Seattle, Washington: Ramada Hotel Tukwila OR Ramada Hotel Kent
- Coeur d'Alene, Idaho OR Spokane Washington: My Place Hotel OR Mirabeau Park Hotel
- Shelby, Montana: Comfort Inn OR Best Western Shelby Inn & Suites
- Banff, Alberta: Inns of Banff / High Country Inn / Banff Inn / Ptarmigan Inn OR Banff Center
- Abbotsford, British Columbia: Quality Hotel OR Best Western

#### 2 Star (self-rated)

- Yellowstone National Park, Wyoming: Absakora Lodge / Big Rock Inn / Rodeway Inn & Suites OR Comfort Inn

#### 4 star (self-rated)

- Cruise: Norwegian Cruise Lines: 'Norwegian Jewel' ship

*Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.*

## Extra Nights

Not available.

## Maximum Room Capacity

2 people.

## Child Policy

- No child discounts. Full price applies



# IMPORTANT INFORMATION

for all children travelling with their parents.

- Valid for Children/infants 8 years old and over.

*Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.*

## Triple Share

Not available.

## Bedding Configuration

1 x Queen/King or 2 x Single (subject to availability).

## Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

## GENERAL TOUR INFORMATION

Minimum group size 30, maximum group size 54 per vehicle.

### Optional Tours / Activities

- Columbia Icefield "Ice Explorer" Ride: \$95 CAD (approx. \$100 AUD)

*Please note:*

- prices are based on per person, are subject to availability, time permitting and weather conditions, and are payable direct to the tour operator in the currency specified.

- Some tours require minimum numbers to operate.

- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)

- Shore excursions can also be booked whilst onboard (subject to availability).

## EXCLUSIONS

- Visa fees and requirements (a ESTA Visa Waiver for the USA is a strict requirement if travelling on an Australian passport)

- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)

- Gratuities/tipping

\*Recommended land: \$10 AUD per person/day in total for driver and guide

\*Mandatory Cruise: Mandatory at \$15 USD per person/day payable onboard at the end of the cruise. Optional extras purchased on board the cruise will have up to an 20% gratuity added.

- Optional activities/tours (including any 'onshore' excursions as part of cruise)

- Transfer airport to hotel (day 1)

- Personal expenses

- Travel insurance (Mandatory)

*Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.*

## OTHER IMPORTANT INFORMATION

### TOUR GUIDE VS. TOUR LEADER

#### Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

#### Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

*Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.*

## CLIMATE & AVERAGE TEMPERATURES

### Seattle:

July is the hottest month in Seattle with an average temperature of 18°C and the coldest is January at 5°C with the most daily sunshine hours at 10 in July.

### Banff:

The climate in Banff is cold and temperate due to its elevation (1400m). There is significant rainfall throughout the year in Banff, even the driest month still has a lot of rainfall. Summer temperatures are the warmest month and are pleasant with an average high of 21.6 °C and an average low of 7.3 °C. Snow has been recorded in all months of the year.

### Alaska:

Alaska's Inside Passage region has a temperate summer climate. Dry in early

# IMPORTANT INFORMATION

summer, with slightly more rain likely from August onward, temperatures average between 4 °C and 20 °C. The weather is changeable. Expect long days of sunlight.

## FLIGHTS

### Seat Selection & Frequent Flyer Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

### Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

## CRUISE

### Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

### Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to

receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.

## COACH TOUR

### Meals:

24 meals are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

*Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.*

### Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

## OTHER

### Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

*Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.*

### Yellow Fever:

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home.

It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

## Gratuities / Tipping:

### Land

Gratuities (tips) are not included in the tour price for services of the tour leader (when available) and driver throughout the tour. The recommended tip is \$10 AUD per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

Tipping for all services provided on tour is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

### Cruise

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. Norwegian Cruise Lines is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be



# IMPORTANT INFORMATION

charged to your onboard account at \$15 USD per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

## Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary where possible, will be adjusted or an similar activity will be offered in its place (subject to availability).

## Shopping:

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

## VISAS

### USA

- If travelling on an Australian Passport, an ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

*Please Note: Due to recent changes in*

*the USA Immigration policies, TripADeal recommend all travellers visit US Customs & Border Protection.*

Important: Please start arranging your visa at least 3 weeks prior to departure to account for any delays due to consulate operating hours.

### Canada

If you arrive into Canada by train, bus, or boat, you don't need a visa or eTA, but you do need to bring the right travel documents - see here for more information - <http://www.cbsa.gc.ca/travel-voyage/td-dv-eng.htm>

### Please Note:

- Passengers who are not Australian citizens must check with the respective consulate or a visa agency to determine what their visa requirements are and what personal identification is required.

## INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

## SCHEDULE OF FEES

### Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges

applied by the airline/cruise company/accommodation/other travel provider.

- Changes within 30 days of departure \$350.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

### Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

