

15 DAY HIGHLIGHTS TOUR

BEST OF CUBA

\$4399

PER
PERSON
TWIN
SHARE

TYPICALLY \$6999

HAVANA • CIENFUEGOS • TRINIDAD • SANTA CLARA • CAYO COCO

THE OFFER

Cuba is no wallflower. From the exotic streets and energetic plazas of Havana, where it feels like you've stepped into a time warp from the 1950s, to UNESCO listed Cienfuegos and the tropical islands of the Jardines del Rey, every inch of Cuba is more beautiful than the last.

This 15 day 'Best of' tour is a chance to uncover the hidden gems and highlights of colourful Cuba. Begin with a night in Cancun, the Mexican resort town known for sunshine and surf, then jet across to Havana to begin your exploration. See the sights of Havana on tour, including the Plaza de la Revolución and Morro Castle, and travel to Cienfuegos on the southern coast of Cuba. Take in the village of Cumanayagua at the foot of Escambray mountain range; explore trendy Trinidad, known for its pastel-hued colonial architecture; see the 18th century Convento de San Francisco; and stroll the gorgeous plazas Camaguey, Cuba's third-largest city. Stay at a beautiful all-inclusive resort at Cayo Coco, a tropical island off the coast of Cuba; delve into the history of the Cuban Revolution in Santa Clara; enjoy a drive through Havana in a 1950s car and more! Package includes return international flights, 12 nights hotel accommodation, 20 meals, all airport transfers and more.

15 DAY: STANDARD TOUR

\$4399

22 DAY: INTERIOR CABIN

\$5699

22 DAY: OCEAN VIEW CAB.

\$5999

22 DAY: BALCONY CABIN

\$6199

**Trip
aDeal**
Est. 2011

Offer available for a limited time or until sold out. TRIP A DEAL PTY LTD: 50149240433

15 DAY HIGHLIGHTS TOUR | BEST OF CUBA



THE ITINERARY

15 Day Standard Tour

Day 1 Australia - Cancun, Mexico

Today depart from Sydney, Melbourne, Brisbane, *Adelaide or *Perth for Cancun! Fly with Cathay Pacific, United Airlines or Air New Zealand to name a few (subject to availability).

Upon arrival, you will be met by a representative and be transferred to the hotel.

Please note: Due to flight scheduling and availability, some departures may occur on day 0. Flight times will be indicated on your final documentation approx. 4-6 weeks prior to departure.

Overnight: Hotel Adhara Hacienda or similar, Cancun

Meals included: In-Flight

Day 2 Cancun, Mexico - Havana, Cuba

Today, be transferred to the airport for your flight to Havana, Cuba. Upon arrival, you will be transferred to the hotel. Relax and enjoy the rest of the day at leisure in Cuba's vibrant capital city.

Overnight: Hotel Memories Miramar or similar, Havana

Meals included: Breakfast

Day 3 Havana - Cienfuegos (approx. 280km day)

This morning, enjoy a guided tour of Havana. See the iconic Plaza de la Revolución, the Havana Malecon and Prado Boulevard. Visit Old Havana with your tour guide and experience the different colonial squares and streets. As you depart Havana, stop at Morro Castle and take some time to soak in the view overlooking the city.

Afterwards, depart for Cienfuegos on the southern coast of Cuba. This beautiful, clean and spacious city is known as 'the Pearl of the South' for its hospitable populace, an abundance of neoclassical architecture and elegant seafront boulevard. It was founded in the early 19th century – later than the other main cities of Cuba – by French immigrants from both France and Louisiana. This gives the city a different flavour and architectural appearance. In 2005, Cienfuegos' historic centre was declared a UNESCO World Heritage Site.

Overnight: Hotel Jagua or similar, Cienfuegos

Meals included: Breakfast

Day 4 Cienfuegos - Escambray - Trinidad (approx. 94km day)

This morning, drive to the village of Cumanayagua at the foot of Escambray mountain range. Here, 4WDs will be on hand to drive through the rugged terrain of the Nicho Valley. The trail will lead along beautiful waterfalls surrounded by tropical forest. For those wishing to get wet, it's also possible to swim in the falls. In the afternoon, continue onwards to Trinidad. This evening your guide will take you out for a stroll in the historic city centre.

Overnight: Hotel Las Cuevas or similar, Trinidad

Meals included: Breakfast; Dinner

Day 5 Trinidad City Tour

After breakfast, enjoy a 4-hour guided tour of Trinidad, nestled between the Escambray Mountains and the Caribbean Sea. Trinidad is a unique destination with its colonial baroque



THE ITINERARY

architecture and quaint, pastel-coloured houses with red-tiled roofs. Among the handful of museums in Trinidad, Museo Romántico stands out. It overlooks the town's main square, the Plaza Mayor and features an excellent exhibition of romantic style porcelain, glass, paintings and decorative furniture, dating from 1830. The Museo Histórico Municipal (also called Casa Cantero) is an interesting museum (entrance included) and explains the extraordinary history of the region.

You will also see one of the most photographed buildings in Trinidad, the former 18th century Convento de San Francisco. Continue onwards to the outskirts of Trinidad to Sugar Mill Valley, where the fabulous wealth of Trinidad in the 16th century was generated, with great views from Manaca Iznaga Tower.

Overnight: Hotel Las Cuevas or similar, Trinidad

Meals included: Breakfast;Dinner

Day 6 Trinidad - Sancti Spiritus - Camaguey (approx. 250km day)

This morning, drive to the city of Sancti Spiritus and visit the historic centre of this attractive colonial town. Continue to Camaguey, Cuba's third-largest city and is easily the most sophisticated after Havana. Enjoy a ride in a traditional bicycle taxi where you explore hidden plazas, baroque churches. In 2008, Camaguey's historical centre was made Cuba's ninth Unesco World Heritage Site.

Overnight: Hotel Encanto Camaguey Santa Maria or similar, Camaguey

Meals included: Breakfast

Day 7 Camaguey - Cayo Coco (approx. 200km day)

Enjoy a scenic drive along beautiful Cuban landscapes towards Cayo Coco, one of the key areas of Jardines del Rey. Your journey will conclude at an all-inclusive resort on the beach.

All-inclusive covers all drinks and meals, use of the resort, pool, beach and entertainment program.

Cayo Coco is a tropical island in the Jardines del Rey chain, located off the north coast of central Cuba. Known for its white-sand beaches and coral reefs, Jardines del Rey hosts an array of natural features including lagoons and marshes that are home to birds such as the white ibis, as well as a native colony of pink flamingos that ranked among the largest in the Americas.

Overnight: Hotel Melia Los Jardines Del Rey or similar, Cayo Coco

Meals included: Breakfast;Lunch;Dinner

Day 8 Cayo Coco Free Day

Enjoy today at leisure, giving you the chance to bask in the wonderful warm waters of the Caribbean.

Overnight: Hotel Melia Los Jardines Del Rey or similar, Cayo Coco

Meals included: Breakfast;Lunch;Dinner

Day 9 Cayo Coco - Santa Clara - Varadero (approx. 500km day)

After breakfast, drive back to the mainland of Cuba and head to yet another highlight of Cuba in Varadero. On the way, you will stop in the city of Santa Clara.

Among Santa Clara's original settlers were several families

15 DAY HIGHLIGHTS TOUR | BEST OF CUBA



THE ITINERARY

from Remedios, who fled from the pirate attacks besieging the town at the time. Centuries later, Santa Clara was the site of the final battle of the Cuban Revolution. The guerrilla attacks were led by Ernesto Che Guevara and Camilo Cienfuegos. Santa Clara was finally captured on the 31st of December 1958. This victory is considered a decisive moment in the Cuban Revolution. Erected twenty years after his untimely death, the Monumento Ernesto Che Guevara is the city's main tourist attraction and a pilgrimage site for many. The awe-inspiring mausoleum houses the remains of Che Guevara and sixteen of his fellow combatants killed in 1967 in Bolivia. Afterwards, continue to Varadero, a popular beach resort town, where you can relax with all-inclusive meals and drinks.

Overnight: Hotel Melia Marina Varadero or similar, Varadero

Meals included: Breakfast;Dinner

Day 10 Varadero - Havana (approx. 150km day)

After lunch, drive back to Havana. Upon arrival, check in to your hotel and spend the remainder of the day at leisure in Cuba's exotic capital city.

Overnight: Hotel Memories Miramar or similar, Havana

Meals included: Breakfast;Lunch

Day 11 Havana City Tour

Today, you have a real treat in store: classic American vintage cars of the '50s are waiting for you on a guided tour through the city. Visit the areas of Miramar, Vedado, Centro Havana, with stops at the 'Plaza de la Revolucion' and panoramic viewpoint from Morro Castle.

Finish up in Old Havana, where you will be provided lunch at a colonial restaurant (not included). Afterwards, enjoy a walking

tour through the Old Havana passing by the colonial squares and streets, many of the colonial buildings have now been modified into bars and restaurants.

Optional Activity: Cuban Dinner and Traditional Live Music at Rosalía de Castro Cultural Centre - \$85 per person

This evening, take the opportunity to join an optional tour. This includes a short transfer to Old Havana for dinner at Rosalía de Castro Cultural Centre. Enjoy a Cuban dinner with traditional live music, featuring Buenavista Social Club music and dance. At the end of the night, you will be transferred to the hotel.

Overnight: Hotel Memories Miramar or similar, Havana

Meals included: Breakfast

Day 12 Havana, Cuba - Cancun, Mexico

Today you will be transferred to Havana Airport for your return flight back to Cancun, Mexico. Upon arrival, be met and transferred to the hotel.

Please note:If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Overnight: Hotel Adhara Hacienda Cancun or similar, Cancun

Meals included: Breakfast

Day 13 Cancun, Mexico - Australia

This morning, be transferred to Cancun Airport for your return flight back to Australia.

Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Meals included: Breakfast;In-Flight

Day 14 In Transit

15 DAY HIGHLIGHTS TOUR | BEST OF CUBA



THE ITINERARY

Day 15 Arrive in Australia

Please note: Some flights may arrive +1 day later due to flight scheduling.

22 Day with Caribbean Cruise extension

Day 12 Havana, Cuba - Cancun, Mexico

Today you will be transferred to Havana Airport for your return flight back to Cancun, Mexico. Upon arrival, be met and transferred to the hotel.

Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Overnight: Hotel Adhara Hacienda Cancun or similar, Cancun

Meals included: Breakfast

Day 13 Cancun, Mexico - Galveston, USA - Begin 7 Night Caribbean Carnival Cruise - Departs 4:00pm

This morning, be transferred to Cancun Airport for your flight to Houston, Texas, USA. On arrival, make your own way to Galveston cruise port to board your seven night cruise among the Caribbean Islands. The cruise departs at 4:00pm.

Please note: If your flight departs early, breakfast will be arranged for pick up from the hotel reception the night before.

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Dinner

Day 14 At Sea

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 15 At Sea

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 16 Montego Bay, Jamaica 8:00am - 5:00pm

Located along the northwest coast of Jamaica, Montego Bay is home to popular beaches including Doctor's Cave Beach and Walter Fletcher Beach. The bay is ideal for snorkelling and diving in the protected waters of Montego Bay Marine Park.

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 17 Grand Cayman, Cayman Islands 7:00am - 3:00pm

Enjoy Grand Cayman, the biggest of the Cayman Islands. Everything from beaches, activities, trees are magnificent. Beaches and vibrant coral reefs are the island's hallmarks.

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 18 Cozumel, Mexico 9:00am - 5:00pm

Cozumel is Mexico's largest island, located just 12 miles off the coast of the Yucatan Peninsula. Measuring just 28 miles long by 10 miles wide, Cozumel is renowned across the world for its dazzling white sand beaches and the clarity of the Caribbean Sea in which it lies.

15 DAY HIGHLIGHTS TOUR | BEST OF CUBA



THE ITINERARY

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 19 At Sea

Overnight: Carnival Cruises - 'Vista' or 'Freedom' ship

Meals included: Breakfast;Lunch;Dinner

Day 20 Galveston, USA - Arrive at 8:00am

Enjoy your last breakfast on-board before disembarking and make your own way to the airport for your return flight home to Australia.

Meals included: Breakfast;In-Flight

Day 21 In Transit

Day 22 Arrive in Australia

Please note: some flights may arrive in Australia +1 day later.

15 DAY HIGHLIGHTS TOUR | BEST OF CUBA



TOUR INCLUSIONS

HIGHLIGHTS

Explore the best of Cuba on tour

Visit Havana, Cienfuegos, Trinidad, Varadero and more

Enjoy two nights in the exotic city of Cancun, Mexico

Experience the crumbling beauty of Havana on tour

Discover Havana in a classic '50's American vintage car

Take in the iconic Plaza de la Revolución, the Havana Malecon and Prado Boulevard

Tour the UNESCO World Heritage city centre of Cienfuegos

Discover Cumanayagua village, at the foot of Escambray mountain range

Experience the gorgeous Escambray Mountains and Nicho Valley

Visit the Museo Historico, Plaza Mayor and Sugar Mill Valley in Trinidad

Stop in the charming town of Sancti Spiritus

Admire the colonial architecture of trendy Trinidad

Stay in Camaguey, one of Cuba's most sophisticated cities

Learn of the Cuban revolution in historic Santa Clara

Stay at all-inclusive resorts in Varadero and Coco Cayo

Visit the Ernesto Che Guevara Monument, where the remains of Che Guevara are housed

FLIGHTS

Return international flights (economy class) ex SYD/MEL/BNE/*ADL/*PER

Return International flights (economy class) from Cancun, Mexico to Havana, Cuba

ACCOMMODATION

12 nights quality hotel accommodation on tour

DINING

Enjoy 20 meals including daily breakfast

TOUR ESSENTIALS

English-speaking tour leader and guides

Airline and cruise taxes and surcharges

All parking and check point charges

TRANSPORT

Transportation by private A/C vehicles

TRANSFERS

All airport transfers

22 DAY WITH CARIBBEAN CRUISE EXTENSION

All of the 15 day package, plus:

1 way international flight Cancun - Houston

7 night Carnival Caribbean Islands cruise

Sail aboard the incredible 4-star 'Carnival Vista' ship or 'Carnival Freedom' ship

Experience the best of the Caribbean Islands

Dock in the popular Jamaican port of Montego Bay

Visit the sunny Grand Cayman in the Cayman Islands

Discover the dazzling white sand beaches on the island of Cozumel, Mexico

Dock in Galveston an island city in the gulf coast of Texas

Enjoy 20 additional meals

IMPORTANT INFORMATION

*Please note: all information provided in this brochure is subject to both change and availability. Prior to purchase please check the current deal for up-to-date information. If you have already purchased this deal, the terms and conditions on your Purchase Confirmation apply and take precedence over the information in this brochure.

BOOKING INFORMATION

After purchase, you will receive a receipt and a Purchase Confirmation, directing you to an online Passenger Information Form. The Passenger Information Form must be completed within 72 hours of purchase.

Any special requests, preferences and optional extras MUST be clearly stated in your Passenger Information Form. Any change requested after submitting your Passenger Information Form cannot be guaranteed, is strictly subject to availability and will incur surcharges as outlined in the Schedule of Fees below.

On purchasing this Travel Offer you are bound by the General Terms and Conditions, in addition to the specific terms and conditions outlined in this Important Information.

Please note: all additional charges are payable direct to your Travel Consultant in AUD (unless otherwise stated).

OFFER ESSENTIALS

Travel offer is valid for travel on selected dates until the 19th October 2020.

This travel offer is priced for one person based on twin share.

Single Traveller Supplement

For solo travellers a mandatory single supplement applies:

15 Day Package

\$780

22 Day Package

Interior Cabin: \$2250

Ocean View Cabin: \$2500

Balcony Cabin: \$2750

Departure Dates (2020)

Please see the TripADeal website for current departure dates.

Surcharges

*Please note: dates/months with a * incur a flight high season surcharge of \$300 per person.*

Departure Cities

Sydney, Melbourne, Brisbane, *Adelaide, or *Perth.

Departure City Surcharges

Adelaide: \$150 per person

Perth: \$250 per person

FLIGHTS

Full Service Airline(s) Used

United Airlines, Delta Airlines, Virgin Australia, American Airlines, Air New Zealand, Fiji Airways, Hawaiian Airlines, Korean Air, Cathay Pacific, Aero Mexico and codeshare partners. (subject to availability).

Please note: One way flights can not be accommodated. Travellers must take all included flights within the package, and any flights intentionally forfeited will result in later flights being subject to cancellation.

Arrive early in Cancun, Mexico

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

28th March - 27th April 2020

26th June - 19th July 2020

17th September - 11th October 2020

14th November - 22nd November 2020

Arrive early in Los Angeles, USA

\$200 per person, subject to availability

Please note:

- If you are interested in this option please contact our friendly reservations team.

- This fee does not include extra nights accommodation, meals or airport transfers.

- This fee does however include an internal flight from Los Angeles to Cancun. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia. Please note, by choosing to forfeit your connecting flight the cost does not change.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

28th March - 27th April 2020

26th June - 19th July 2020

17th September - 11th October 2020

14th November - 22nd November 2020

Stay behind in Cancun, Mexico

\$200 per person, subject to availability

Please note:

- This fee does not include extra nights accommodation, meals or airport transfers.

- No flight booking changes or cancellations permitted after air tickets have been issued.

- Flight changes are subject to availability at the time of booking.

- Blackout dates:

28th March - 27th April 2020



IMPORTANT INFORMATION

26th June - 19th July 2020

17th September - 11th October 2020

14th November - 22nd November 2020

10th December 2020 - 20th January 2021

Stay behind in Los Angeles, USA

\$200 per person, subject to availability

Please note:

- If you are interested in this option please contact our friendly reservations team.

- This fee does not include extra nights accommodation, meals or airport transfers.

- This fee does however include an internal flight from Cancun to Los Angeles. If you wish to forfeit this flight please advise our friendly reservations team so we may secure your return flight back to Australia. Please note, by choosing to forfeit your connecting flight the cost does not change.

- No flight booking changes or cancellations permitted after air tickets have been issued.

Flight changes are subject to availability at the time of booking.

- Blackout dates:

28th March - 27th April 2020

26th June - 19th July 2020

17th September - 11th October 2020

14th November - 22nd November 2020

10th December 2020 - 20th January 2021

Stopover Packages

Not available.

Flight Class Upgrades

- Premium Economy (international sectors only): Starting from \$3999 per person

- Business Class (international sectors

only): Buy now for \$8699 per person

Please note:

- *Starting from quotes will be processed and returned for your consideration.

- All Premium Economy and Business Class upgrades are subject to availability (if we are not able to fulfill your business class request the upgrade cost will be refunded).

- On any upgrade purchase, short haul flights and domestic flight sectors are not guaranteed in a Premium or Business cabin; subject to aircraft configuration.

- If Abu Dhabi, Dubai or Doha stopovers are offered, Premium Economy upgrades will not be available

CRUISES

Cabins

All cabins are subject to availability; some cabins may have restricted views.

ACCOMMODATION

Accommodation Used

3 - 5 Star (self-rated)

Cancun, Mexico: Hotel Adhara Hacienda Cancun or similar

Havana, Cuba: Hotel Memories Miramar or similar

Cienfuegos, Cuba: Hotel Jagua or similar

Trinidad, Cuba: Hotel Las Cuevas or similar

Camaguey, Cuba: Hotel Encanto Santa Maria or similar

Cayo Coco: Melia Los Jardines del Rey or similar (all inclusive)

Varadero: Melia Marina Varadero or similar (all inclusive)

4 Star (self-rated) (Extension Package only)

Carnival Cruise Lines 'Freedom' ship (July 7th & August 4th departure dates only)

Carnival Cruise Lines 'Vista' ship (all other departures)

Please note: Accommodation/rooms offered are based on a lead-in room type, and are subject to availability based on seasonality. Properties will be confirmed, no later than two weeks prior to travel.

Extra Nights

Not available.

Maximum Room Capacity

2 People

Child Policy

- No child discounts. Full price applies for all children travelling with their parents.

- Valid for Children 8 years old and over.

Please note: Children must be accompanied by a responsible adult 18 years old and over to travel. No unaccompanied minors allowed.

Triple Share

Not available.

Bedding Configuration

Twin or Double bedding (subject to availability).

Adjoining / Interconnecting Rooms

Subject to availability and at the hotels discretion. Please enquire on booking if you require this option.

GENERAL TOUR INFORMATION

Minimum group size 25, maximum group size 42 per vehicle.

Optional Tours / Activities

Day 11: Cuban Dinner and Traditional Live Music at Rosalía de Castro Cultural Centre - \$85 per person

Please note:

- prices are based on per person, are subject to availability, time permitting and weather conditions



IMPORTANT INFORMATION

- The optional tours listed above must be purchased on checkout or over the phone prior to submitting your passenger information form (subject to availability)
- Some tours require minimum numbers to operate.
- Shore excursions can be booked/reserved directly with the cruise line prior to travel (subject to availability)
- Shore excursions can also be booked whilst onboard (subject to availability).

EXCLUSIONS

- Visa fees and requirements (A tourist visa is not required for Mexico but is a strict requirement for Cuba and USA if travelling on an Australian passport)
- Meals/beverages not stated in the itinerary (including any specialty restaurants onboard cruise)
- Optional gratuities/tipping
- Optional activities/tours (including any 'onshore' excursions as part of cruise)
- Personal expenses
- Cancun city tax: 26 MXN (approx. \$2 AUD) per room, per night, payable on arrival
- Travel insurance (Mandatory)

22 Day Package only

- Gratuities/tipping - Cruise: 14 USD per person, per day, payable at the end of the cruise

Please note: A comprehensive travel Insurance policy must be organised BEFORE all details can be finalised.

OTHER IMPORTANT INFORMATION

TOUR GUIDE VS. TOUR LEADER

Tour Guide:

Often locals with intimate knowledge of an area, its culture, and history. Their role entails providing commentary, routing

the tour, and seeing that people have a good time. They are a licensed, qualified expert who supplies specific information on history, art, architecture and culture of the city/village/attraction in which he or she is guiding the tour. The guide meets the group at the required place and leaves the group at the end of the tour, they do not travel with the group.

Tour Leader:

An experienced person tasked with ensuring the smooth operation of tours, as well as providing practical support to passengers throughout the whole trip. Their role primarily includes assisting with accommodation, transportation between locations, and communication with tour guides in each stop. A tour leader may provide general guidance around a city or village, and offer information on the place visited on the bus, however they are not required to have specific knowledge on art, architecture, or history. They are not allowed to provide a guided tour or commentary of a city/village/attraction once there and if caught doing so, can be fined.

Please note: Tour leaders/guides are not a standard inclusion in all travel offers. Tour leaders/guides will only be made available when particularly required to enhance the experience of the destination featured.

CLIMATE & AVERAGE TEMPERATURES

Cuba and Caribbean Islands: Cuba and the Caribbean both have a tropical climate. The average temperature during the day throughout the year in Cuba is between 25 and 35°C. There almost always blows a breeze from the North-East to help cool you off in the hot weather.

FLIGHTS

Seat Selection & Frequent Flyer

Points:

At TripADeal we do not arrange seat selection. It is important to highlight that some Airlines do not allow pre-selected seats. We strongly suggest you contact the Airline directly with seating allocation requirements and or arrive at the airport earlier to arrange your seating. While we do not add frequent flyer member details to bookings, you can do this directly with the Airline once you have your flight information.

Passport Validity:

Customers are required to provide valid passport details either at the time of purchase, or no later than 45 days prior to departure date. Failure to do so may result in cancellation of the booking. In this instance customers will be responsible for any costs and fees incurred.

CRUISE

Disembarkation:

- Begins approximately 2 hours after docking.
- Due to security reasons, all guests must be on board 2 hours before sailing.
- Itineraries are subject to change at any time without notice.
- Check your specific sailing for exact departure and arrival times. All times are local to the port.

Cruise Loyalty Discounts:

Please note: Travellers booked via TripADeal will not be entitled to receive any cruise line customer loyalty discounts. Similar to airline frequent flyer programs, this is outside of the TripADeal booking process. However, customers may contact the cruise line direct upon receiving their TripADeal travel documents to request any membership benefits they are entitled to.



IMPORTANT INFORMATION

COACH TOUR

Meals:

20 Meals (Standard package), 40 Meals (22 Day Package) are included in the tour, for all other meals; lunches and dinners the tour leader (when available) will offer assistance with reservations, suggestions and directions to local restaurants. It is your responsibility to notify TripADeal of any dietary requests/requirements.

Please note: we will do our best to meet your requests/requirements, however cannot guarantee that we will always be able to.

Luggage:

You will be responsible for all your personal belongings whilst on the tour. With regards to luggage, you must carry your own luggage from the coach to the hotel room and back to the coach. The driver will assist with the uploading and off-loading of the luggage from the coach.

OTHER

Fitness Level Required / Mobility:

Our vehicles are not equipped with wheelchair access, so unfortunately our tours are currently not suitable for wheelchair users and those less mobile.

Please note: a general level of fitness will be required. If you have any concerns please consult your healthcare provider prior to purchase/travel.

Gratuities / Tipping:

Land

- Gratuities (tips) are not included in the tour price for the services of the tour leader (when available) and driver throughout the tour. The recommended tip is at the customer's discretion per person per day this covers the guide/leader and the driver, which will be collected whilst on tour.

- Tipping for all services provided on tour

is always a matter of personal discretion, however please be aware that tipping is considered by many locals to be a part of their normal remuneration and they may approach you for payment and there is no need to be intimidated by the request.

Cruise (Extension Package only)

Gratuities (tips) are not included in the tour price for the services of the cruise staff throughout the cruise component of this tour. Carnival Cruise Lines is an internationally registered company & operates to US & European standards, both of which have an economy driven by a gratuities culture. Gratuities are expected on your cruise and will be charged to your onboard account at 14 USD per person per day. If you have any questions in regards to the gratuities on your cruise please speak to the guest services staff onboard the ship.

Sightseeing:

Please note: In the event entrance to a site is affected by changes in operating hours or public holiday closures, your itinerary will be adjusted to ensure you do not miss out on the experience.

Shopping :

Shopping overseas can be a daunting and confusing experience, especially when there is a language barrier. Please be very cautious when foreign currencies and prices are involved. If paying by credit card, please pay close attention to the amount you are being charged and keep all of your receipts.

Do not make any purchases you are not comfortable with or feel pressured into. If you are uncertain or need assistance with the language barrier, please seek assistance from your Tour Guide/Leader.

Please refer to our Terms and Conditions in regards to shopping for further information.

VISAS

Cuba:

A Tourist Card visa is required for entry into Cuba if travelling on an Australian Passport. The visa is valid for 30 days for one entry and one exit only. You must apply for this visa at least 3 weeks prior to departure from Australia. Please click below to contact your nearest Cuban Embassy or Consulate for instructions on how to apply in person or via post. The Cuba Consular Services Web Page is <http://misiones.minrex.gob.cu/en/australia/consular-services>.

Mexico:

For stays in Mexico for 180 days or less on an Australian Passport, you won't need a visa. But you'll need to complete a Multiple Immigration Form (FMM) and make sure your passport is stamped by Mexican immigration officials on arrival. If you fail to complete this form or to have your passport stamped upon entry into Mexico, you could be detained and deported. If you enter Mexico by air, you can either complete the FMM in advance online or on arrival. Present your completed FMM for inspection at immigration. Visa and other entry and exit conditions (such as customs and quarantine regulations) can change at short notice. Contact an Embassy or Consulate of Mexico for up-to-date information.

United States (connecting flights):

A ESTA (Visa Waiver) for the USA is a strict requirement when travelling to or flying through the USA. Once a USA ESTA Visa Waiver is issued it is valid for 2 years or until your passport expires (whichever is sooner) and will allow multiple entries into the USA. For information on ESTA eligibility or to apply, please visit: <https://esta.cbp.dhs.gov/esta/>

Important: Please start arranging your visa at least 3 weeks prior to departure

IMPORTANT INFORMATION

to account for any delays due to consulate operating hours.

Please note: Passengers who are not Australian citizens must check with the respective consulate or visa agency to determine what their visa requirements are and what personal identification is required. It is also important to note, some areas of employment such as journalism, government authorities and charity organisations may have additional restrictions in applying for Visas. This may in turn affect the type of application required.

INSURANCE

We are proud to offer a range of travel insurance products - please ask your Travel Consultant for more information.

SCHEDULE OF FEES

Voluntary Changes

This includes booking changes requested by you, including but not limited to those changes requiring an airline ticket or a Purchase Confirmation reissue.

- 1st Change - \$100.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- 2nd Change - \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Subsequent changes - \$250.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 30 days of departure \$350.00 person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.
- Changes within 14 days of departure \$500.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.

Name Changes Due To Passenger Error

- If the incorrect name has been advised to TripADeal, charges of \$150.00 per person + any additional charges applied by the airline/cruise company/accommodation/other travel provider.